

Re: csrss.exe taching out cpu

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-05/msg02578.htm

- *From:* spoudret@xxxxxxxxxx
 - *Date:* 24 May 2007 10:23:31 -0700
-

*** I have solved the problem, and decided to use your tread as a documentation trail ***

I had the same problem, and you message hinted me.

the trojan / virus / bad guy software changes the following:
dhcp server name
browser start page
dns IP

in your case, by resetting your TCPIP data, you changed all the bad data to the correct one

What I did is to search "85.255" in the registry (I recommand you do the same just to be sure)

and removed all occurences of such IP adresses starting with 85.255

a UK consultant have all the IP the bad guy uses, just seach for "85.255.113.67" in google groups to have all the list

Thank you for the hint, and good luck to all the people that might stumble of this article

Spou

On May 12, 10:36 am, nass <n...@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote:

Glad you got it sorted Bill and thanks for the feedback.
Good luck.
nass
-----www.nasstec.co.uk

"Bill" wrote:

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Before I got a chance to download Autoruns, I had to resolve another issue with the NIC card. I reset tcpip and winsock. After a reboot not only did it fix the NIC card issue it also fixed the csrss process issue. Go figure. Thanks for the help.

"nass" <n...@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:87FA0FB5-A783-44A7-825C-BF7EBE85310C@xxxxxxxxxxxxxxxxxxxx

"Bill" wrote:

even in safe mode. the process constantly keeps the cpu at 70-100%. this is on a winxp HE sp2 dell computer. It did have viruses, but I have scanned at least 3 times with diff antivirus, the last scan came back clean. I have removed spyware as well. I have also defragged, ran chkdsk, put the power mode to "always on", I also found a hotfix for "100% cpu utilization after upgrading to sp2." Oh i almost forgot i did a repair install also. can anyone help?

Download the AutoRun and see what Running process in the background causing this, is it the MS Updates?:
<http://www.microsoft.com/technet/technetmag/issues/2007/04/UtilitySpo...>
<http://www.microsoft.com/technet/sysinternals/ProcessesAndThreads/Pro...>
See what process is causing the 100% CPU usage and troubleshoot from there.
Turn OFF the MS update for now and see what lurking in the background, you could be having Memory leakage, which terrible to resolve sometimes.
HTH.
nass

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