

Re: No Sound mixer device.

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-05/msg01968.htm

- *From:* jennarmstrong <jennarmstrong@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 18 May 2007 23:29:01 -0700
-

I can't believe how simple you made this.. I will be forever greatful..Thank-God for computer gurus like yourself...

"Wesley Vogel" wrote:

This is the active mixer error message...

Volume Control

There are no active mixer devices available. To install mixer devices, go to Control Panel, click Printers and Other Hardware, and then click Add Hardware.

This program will now close.

OK

Make sure that the Windows Audio service is set to Automatic and started.

Open Services...
Start | Run | Type: services.msc | Click OK |
Scroll down to and double click Windows Audio |
Set the startup type to Automatic | Click Apply |
Click the Start button | When the service starts, click OK |
Close Services

When the Windows Audio service is not running you get the above error if you try to open the Volume Control (sndvol32.exe).

Also when the Windows Audio service is not running if you open Sounds and Audio Device Properties (mmsys.cpl) nearly everything will be grayed out (unavailable) on every tab. On the Audio and Voice tabs you will also see many No XXX Devices.

Also when the Windows Audio service is not running if you try to open a

Re: No Sound mixer device.

sound file with windows Media Player you will get this error:

[[Windows Media Player cannot play the file because there is a problem with your sound device. There may not be a sound device installed on your computer, it may be in use by another program, or it may not be functioning properly.]]

If you click on the More Information button, you get this:

[[0xC00D11BA: Cannot play the file
Windows Media Player cannot play the file because there is a problem with your sound device, such as a sound card or sound controller. You may encounter this error message for one of the following reasons:

- * Your sound device is in use by another program. Quit other programs that may be using your sound device, and then try to play the file again.
- * Your sound device is not functioning properly. To troubleshoot the problem, see the Sound Troubleshooter in Windows Help or refer to your sound device's documentation.
- * You do not have a sound device installed on your computer. Install a sound device, and then try to play the file again.

Error ID = 0xC00D11BA, Condition ID = 0x00000000]]

If you open a video file with Windows Media Player and the Windows Audio service is not running the video will play with no errors, you just don't get any sound.

--

Hope this helps. Let us know.

Wes
MS-MVP Windows Shell/User

In news:034AFECC-EFAA-4443-A7CB-359D0E21F296@xxxxxxxxxxxxxx,
Trigger9785 <Trigger9785@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> hunted and pecked:

hi, when i have updates from windows live, my sound completely goes. it says i have no sound mixer device. it also seems now that i have lost 'realtek'. i can re install it but it comes back off. what should i do?