

## RE: Windows error

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2007-05/msg01223.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-05/msg01223.htm)

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- *From:* nass <[nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sat, 12 May 2007 08:13:01 -0700
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"yixian" wrote:

Whenever I play game or open a website (it may be a certain amount of time before it happens though), I would get a flash of the blue screen and my computer would shut down. When it boots up again, I get a error message from Windows and it's always 2 files that is causing the trouble. I tried deleting it many times but it always pops up. One of them is from a folder in C:\WINDOWS\Minidump and the other is called sysdata. I'm using Windows XP Home Edition. I just re formatted my computer. But the problem persisted.

Note: in some cases user said we just deleted the log and perform a Disk Cleanup, all is fine after Reboot.

Try system Restore to when things were working okay, if not read this link:

Read here:

[http://www.microsoft.com/communities/newsgroups/en-us/default.aspx?query=sysdata&cboDiscussionGroup=en\\_US](http://www.microsoft.com/communities/newsgroups/en-us/default.aspx?query=sysdata&cboDiscussionGroup=en_US)

Also, if you have one of these Video cards try to get the latest driver for your Video card Specs.

Links:

Nvidia (GeForce drivers) driver downloads:

<http://www.nvidia.com/content/drivers/drivers.asp>

[http://www.kellys-korner-xp.com/xp\\_s.htm](http://www.kellys-korner-xp.com/xp_s.htm)

The HaxDoor virus may cause a "STOP 0x00000050" or "STOP 0x0000008e" error message

<http://support.microsoft.com/kb/903251>

ATI (Radeon drivers) driver downloads:

<http://ati.amd.com/support/driver.html>

Then go through these cleaning steps:

1... First, try to clean up your caches, Internet files and delete cookies by doing this:

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Click Start >> Control Panel >> Double click Network and Internet Connections >> Double click Internet Options.

On the IE properties windows you will see these Tabs:

General | Security | Privacy | Content | Connections | Programs | Advanced

Under General Tab clear your History, Internet Files and Cookies.

Then click on Advanced tab and scroll down to under the Browsing Option:

[&] Browsing

[ ] Enable Third-Party browser extensions (Req Rest) uncheck this box.

Then click on Programs Tab and click Manage Add-Ons and Disable all non Verified Add-Ons (You should Renable them later one-by-one and see the culprit and update it or remove it.

How to manage Add-Ons:

<http://support.microsoft.com/kb/883256>

2... You need to be sure your system is clean from malwares and Viruses by scanning for them

Scan for malwares from here:

[http://www.lavasoft.com/products/ad-aware\\_se\\_personal.php](http://www.lavasoft.com/products/ad-aware_se_personal.php)

<http://www.safer-networking.org> ; for Spybot S&D

=How to perform a clean boot procedure to prevent background programs from interfering with a game or a program that you currently use

<http://support.microsoft.com/kb/331796>

3... You may have a bad RAM try to test your RAM by running Memtest by downloading this tool and unzip it and make a floppy or CD/DVD and run it on Reboot.

<http://www.memtest86.com/>

You may need to reposition/reset the RAM sticks in their slots.

HTH.

Let us know.

Regards,

nass

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[www.nasstec.co.uk](http://www.nasstec.co.uk)

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