

Re: lsass.exe & csrss.exe

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-05/msg00752.htm

- *From:* nass <nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 7 May 2007 13:19:01 -0700
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That good point AJR, but since both these guys in the frame I smile a fishy one, infection or a memory leakage of some sort.

HTH.

nass

"AJR" wrote:

Note – csrss.exe is a Win32 subsystem file and launched by the Session Manager and lsass.exe is the "Local Security Authentication Server Process" launched by the Logon Process when authenticating users – both required Windows components.

Hope may be of some diagnostic help.

"nass" <nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:273DF5B8-DC92-41A8-9A86-42B4D4C6BDD9@xxxxxxxxxxxxxxxxxxxx>

"Roy" wrote:

Hi,

Both exe`s constantly running even at idle. When I open a desktop or internet page, the both of them chew up GPU and slow down the computer.

From the knowledge base, I think the answer might lie with the administration and user accounts. Somebody have a clue? Thanks much.

Roy

Re: lsass.exe & csrss.exe

Hi Roy,

*=> Run a scan from here on-line:

<http://www3.ca.com/securityadvisor/virusinfo/scan.aspx>

Download Avast Cleaner from here:

<http://www.avast.com/eng/avast-virus-cleaner.html>

Lots of tools to download and disinfect your machine:

<http://www.bitdefender.co.uk/site/Downloads/browseFreeRemovalTool/>

Download these tools:

"Process Explorer for Windows v10.21"

<http://www.microsoft.com/technet/sysinternals/utilities/processexplorer.msp>

It will show you the program causing this and the running processes in the background and you can start troubleshoot from there.

*=> Try these steps:

1... First, try to clean up your caches, Internet files and delete cookies by doing this:

Click Start >> Control Panel >> Double click Network and Internet Connections >> Double click Internet Options.

On the IE properties windows you will see these Tabs:

General | Security | Privacy | Content | Connections | Programs | Advanced

Under General Tab clear your History, Internet Files and Cookies.

Then click on Advanced tab and scroll down to under the Browsing Option:

[&] Browsing

[] Enable Third-Party browser extensions (Req Rest) uncheck this box.

Then click on Programs Tab and click Manage Add-Ons and Disable all non Verified Add-Ons (You should Renable them later one-by-one and see the culprit and update it or remove it.

2... And also for malwares from here:

http://www.lavasoft.com/products/ad-aware_se_personal.php

<http://www.safer-networking.org> ; for Spybot S&D

Run disk cleanup and Defrag in safe mode then Run this Command:

sfc /scannow click [OK] and let it run, you may be asked by the windows to insert the XP CD to repair any corrupt files/folders found.

Good luck.

Regards,

nass

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