

RE: error message

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-05/msg00468.htm

- *From:* nass <nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 5 May 2007 03:53:01 -0700
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Hi Daale,

First adding to Mark Advice, this error is as this:

You the Client :: send a User name and Password to the server which is your ISP and saying Hello My name is : Dale and My Pass is Let me in

Server Heartbeat: Hello Dale how things (while the is checking your credentials= account) and send you welcome what can I serve you today= Tea, coffee or Cold drink = next your choice.

What happened is if your authentication delayed and the heartbeat died before authentication it will give you this error and it will try again until you authenticated.

What can delay, server busy or routes between you and the server got busy and also your Hardware/Software not ready yet to commit to a connection, like your NIC or your Firewall which will block this activity until it drink it's cup of coffee and get comfy with which is which = access wise and trusted services.

This error is famous with bigpond service read this:

http://users.bigpond.net.au/bigpond_help/tubhf/cable/index.htm

In some case uninstalling and reinstalling the NIC can solve the problem, so try to remove in the Device manager and open the case and reseal it if it is a card not integrated into the Mobo and Reboot your machine and try to configure the settings (make sure to write it down before removing your Card or else you will call your ISP for help to get the right setting).

Also repairing the winsock can rid of it so you can do this manually by typing this command:

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netsh winsock reset click [OK]
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or download this winsock fixer from here:

<http://www.nasstec.co.uk/tools.html>

Reboot your machine and see if there is any delay, you can assign the port/connection into the Firewall to be allowed access to the internet.

If still no joy tell us more about your connection is a modem/Router or DSL and do you have more then one NIC on this machine and do you share or in a LAN network.

HTH.

nass

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www.nasstec.co.uk

"dale" wrote:

Thankyou for replying Mark, I did as you mentioned and ticked the box 'automatically detect settings', which was unticked. Unfortunately I still recieve the same message. I probably should have mentioned in my first Post Mark that the only time I got rid of this annoying message is when I competely shut down the McAfee Firewall which then defeats the purpose of having the program. I have talked to them and they suggested uninstalling then reinstalling their product which I have done, but again with no luck. If you have any more suggestions that would be appreciated, Thankyou for your time, Dale.

"Mark L. Ferguson" wrote:

You may find a check to remove from a box at:
IE, tools, options, Connection tab, "Lan Settings" button, 'automatically detect settings'

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Was this post helpful to you? Voting helps others who use the web interface.
Mark L. Ferguson

"dale" wrote:

On start up a message always appears '2033E the authentication host or the network is unavailable.' Then Im able to connect to the internet a minute or so later. I have tried everything to stop this message from appearing on start up but have not been succesfull. I have a Dell and I use Windows XP Home. Has anybody got any suggestions? Thankyou.