

RE: Icons missing :Windows Administration Tools installed on a Wor

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-04/msg01819.htm

- From: v-kzhao@xxxxxxxxxxxxxxxxxxxxxx ("Ken Zhao [MSFT]")
 - Date: Wed, 18 Apr 2007 02:06:48 GMT
-

Hi Ian,

Thanks for your reply and let us know you have resolved the issue. Also thanks for your experience sharing and I believe this will benefit other customers.

Thanks & Regards,

Ken Zhao

Microsoft Online Support
Microsoft Global Technical Support Center

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| Thread-Topic: Icons missing :Windows Administration Tools installed on a Wor

| thread-index: Acd+02ZR5kg5KKL1R6akLn01bIm+ww==

| X-WBNR-Posting-Host: 207.46.199.61

| From: =?Utf-8?B?SWFuIFJvYmVydA==?= <Ian-586-dex@xxxxxxxxxxxxxxxxxx>

| References: <1B1E600E-9854-4E83-8F4A-AD69DF25E96E@xxxxxxxxxxxxxxxx>

<xNYnyvneHHA.5272@xxxxxxxxxxxxxxxxxxxxxxxx>

<4B7315E1-A749-48CA-B409-3864CC80A789@xxxxxxxxxxxxxxxx>

<5rhuXtBfHHA.4368@xxxxxxxxxxxxxxxxxxxxxxxx>

<E0EBBDE0-64BB-45FB-87B7-2721D29D3DA5@xxxxxxxxxxxxxxxx>

<kzQjxQafHHA.4692@xxxxxxxxxxxxxxxxxxxxxxxx>

<0D198894-FB3D-4243-BEF5-E04753A37F0D@xxxxxxxxxxxxxxxx>

RE: Icons missing :Windows Administration Tools installed on a Wor

| Subject: RE: Icons missing :Windows Administration Tools installed on a
Wor
| Date: Sat, 14 Apr 2007 13:28:02 -0700
| Lines: 313
| Message-ID: <932779EF-61CE-41E4-AF3D-42983F4EFBF5@xxxxxxxxxxxxxxxx>
| MIME-Version: 1.0
| Content-Type: text/plain;
| charset="Utf-8"
| Content-Transfer-Encoding: 7bit
| X-Newsreader: Microsoft CDO for Windows 2000
| Content-Class: urn:content-classes:message
| Importance: normal
| Priority: normal
| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757
| Newsgroups: microsoft.public.windowsxp.help_and_support
| Path: TK2MSFTNGHUB02.phx.gbl
| Xref: TK2MSFTNGHUB02.phx.gbl
microsoft.public.windowsxp.help_and_support:30827
| NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148
| X-Tomcat-NG: microsoft.public.windowsxp.help_and_support

| Hi Ken,

| I have solved the problem.

| I looked at the shortcuts and found they referred to this directory

| C:\WINDOWS\Installer\{27B3563C-561C-4924-8C0E-EA102264873F}

| Which contained the Icon files. But I couldn't see the icon files.

| So I checked the associations with

| cmd c:> assoc .ico

| and found there was no association for .ico files. so I did

| assoc .ico=Icofile

| And then all the icons appeared.

| This must have been screwed up by some other software in the history of
ths

| machine???

| But now all the icons appear ok.

| Thanks for your help.

| "Ian Robert" wrote:

| > Hi Ken,

| >

| > I performed all the actions you listed because the icons were missing
in

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|> safe mode too.
|>
|> The sfc took ages to complete but reported in the event log that it
|> completed successfully.
|>
|> After removing the admin tools, running sfc, rebooting, reinstalling
the
|> tools, they still appear without icons.
|>
|> I decided to use SP2 version of the tools, but this has the same result.
|>
|> Regards
|>
|> Ian
|>
|>
|>
|> ""Ken Zhao [MSFT]"" wrote:
|>
|>> Hi Ian,
|>>
|>> Thanks for your response.
|>>
|>> If the issue is occurring on all user accounts, I am not sure if this
issue
|>> is related to the system files corrupt. I will suggest you try the
|>> following steps:
|>>
|>> Step1
|>> I suggest we first restart the computer in Safe Mode to see if the
problem
|>> also occurs in this mode. Safe Mode loads a minimally protected-mode
|>> configuration, disabling Windows device drivers and using the
standard VGA
|>> display adapter.
|>>
|>> 1. Restart the computer.
|>> 2. Keep pressing F8 key until the Windows Startup menu appears.
|>> 3. Choose the Safe Mode, and press Enter.
|>>
|>> Note: Some third party applications and hardware devices cannot be
used
|>> during Safe Mode.
|>>
|>> Step2
|>> Use Windows Installer Cleanup utility to uninstall Administration
Tools.
|>> 290301: Description of the Windows Installer CleanUp Utility
|>> <http://support.microsoft.com/kb/290301/en-us>
|>>
|>> Step3

RE: Icons missing :Windows Administration Tools installed on a Wor

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|>> If the issue occurs in the Safe Mode, please perform the following steps to

|>> run System File Checker. To verify if some system files are corrupted, also

|>> please run System File Checker (SFC).

|>> 1. Click on Start, click on Run and type "CMD" (without the quotation marks). Press Enter. This opens the Command Prompt window.

|>> 2. Type "SFC" (without the quotation marks) and press Enter. It lists the

|>> option you can choose. You can then choose an option, such as "SFC /scannow" (without the quotation marks). Press Enter.

|>> Note: You will be prompted to insert the Windows XP SP2 CD, do so.

|>>

|>> Step4

|>> Please try to reinstall it to test the issue again.

|>>

|>> Thanks & Regards,

|>>

|>> Ken Zhao

|>>

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|>>

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|>> =====

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|>>

|>>

|>>

|>>

|>> -----

|>> |Thread-Topic: Icons missing :Windows Administration Tools installed on a

|>> Wor

|>> |thread-index: Acd8Ih+WbhhCgsiTR1qGpBLmeTwjdA==

|>> |X-WBNR-Posting-Host: 207.46.19.168

|>> |From: =?Utf-8?B?SWFuIFJvYmVydA==?= <Ian-586-dex@xxxxxxxxxxxxxxxxxxxx>

|>> |References: <1B1E600E-9854-4E83-8F4A-AD69DF25E96E@xxxxxxxxxxxxxxxx>

|>> <xNYnyvneHHA.5272@xxxxxxxxxxxxxxxxxxxx>

|>> <4B7315E1-A749-48CA-B409-3864CC80A789@xxxxxxxxxxxxxxxx>

|>> <5rhuXtBfHHA.4368@xxxxxxxxxxxxxxxxxxxx>

|>> |Subject: RE: Icons missing :Windows Administration Tools installed on a

|>> Wor

RE: Icons missing :Windows Administration Tools installed on a Wor

|>> | Date: Wed, 11 Apr 2007 03:14:00 -0700
|>> | Lines: 160
|>> | Message-ID: <E0EBBDE0-64BB-45FB-87B7-2721D29D3DA5@xxxxxxxxxxxxxx>
|>> | MIME-Version: 1.0
|>> | Content-Type: text/plain;
|>> | charset="Utf-8"
|>> | Content-Transfer-Encoding: 7bit
|>> | X-Newsreader: Microsoft CDO for Windows 2000
|>> | Content-Class: urn:content-classes:message
|>> | Importance: normal
|>> | Priority: normal
|>> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757
|>> | Newsgroups: microsoft.public.windowsxp.help_and_support
|>> | Path: TK2MSFTNGHUB02.phx.gbl
|>> | Xref: TK2MSFTNGHUB02.phx.gbl
|>> | microsoft.public.windowsxp.help_and_support:30155
|>> | NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148
|>> | X-Tomcat-NG: microsoft.public.windowsxp.help_and_support
|>> |
|>> | Hi Zen,
|>> |
|>> | I have created a new fresh user called "icontest" and the same
behaviour
|>> | still occurs for this user. If I log in as administrator, the same
|>> | occurs
|>> | again, it affects all users of the machine irrespective of their
creation
|>> | date.
|>> |
|>> | Thanks for your ongoing assistance in this matter.
|>> |
|>> | Ian
|>> |
|>> | ""Ken Zhao [MSFT]"" wrote:
|>> |
|>> | > Hi Ian,
|>> | >
|>> | > Can you try to create a new user account to see if the issue
still
|>> | occurs
|>> | > on this new user account?
|>> | >
|>> | > Thanks & Regards,
|>> | >
|>> | > Ken Zhao
|>> | >
|>> | > Microsoft Online Support
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|>> | >
|>> | > Get Secure! - www.microsoft.com/security

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|>> |> =====
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|>> |>
|>> |>
|>> |> -----
|>> |> | Thread-Topic: Icons missing :Windows Administration Tools
installed
|>> on a
|>> |> Wor
|>> |> | thread-index: Acd6kFq1OfpIT+doQKW5GF61kRg02w==
|>> |> | X-WBNR-Posting-Host: 217.155.21.70
|>> |> | From: =?Utf-8?B?SWFuIFJvYmVydA==?=
<Ian-586-dex@xxxxxxxxxxxxxxxxxxxx>
|>> |> | References:
<1B1E600E-9854-4E83-8F4A-AD69DF25E96E@xxxxxxxxxxxxxxxx>
|>> |> |<xNYnyvneHHA.5272@xxxxxxxxxxxxxxxxxxxxxxxx>
|>> |> | Subject: RE: Icons missing :Windows Administration Tools
installed on
|>> a
|>> |> Wor
|>> |> | Date: Mon, 9 Apr 2007 03:18:01 -0700
|>> |> | Lines: 84
|>> |> | Message-ID: <4B7315E1-A749-48CA-B409-3864CC80A789@xxxxxxxxxxxxxxxx>
|>> |> | MIME-Version: 1.0
|>> |> | Content-Type: text/plain;
|>> |> | charset="Utf-8"
|>> |> | Content-Transfer-Encoding: 7bit
|>> |> | X-Newsreader: Microsoft CDO for Windows 2000
|>> |> | Content-Class: urn:content-classes:message
|>> |> | Importance: normal
|>> |> | Priority: normal
|>> |> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757
|>> |> | Newsgroups: microsoft.public.windowsxp.help_and_support
|>> |> | Path: TK2MSFTNGHUB02.phx.gbl
|>> |> | Xref: TK2MSFTNGHUB02.phx.gbl
|>> |> | microsoft.public.windowsxp.help_and_support:29708
|>> |> | NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148
|>> |> | X-Tomcat-NG: microsoft.public.windowsxp.help_and_support
|>> |>
|>> |> | Hi Ken,
|>> |>
|>> |> | I had already tried this before I made the post, sorry that I

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didn't

|>> |> mention
|>> |> | it earlier.
|>> |> |
|>> |> | Ian
|>> |> |
|>> |> |
|>> |> | ""Ken Zhao [MSFT]"" wrote:
|>> |> |
|>> |> |> Hello Ian,
|>> |> |>
|>> |> |> Thank you for using newsgroup!
|>> |> |>
|>> |> |> From your post, I suggest you remove and reinstall Windows
|>> |> |> Administrative
|>> |> |> Tools to test the issue.
|>> |> |>
|>> |> |> Thanks & Regards,
|>> |> |>
|>> |> |> Ken Zhao
|>> |> |>
|>> |> |> Microsoft Online Support
|>> |> |> Microsoft Global Technical Support Center
|>> |> |>
|>> |> |> Get Secure! – www.microsoft.com/security
|>> |> |> <<http://www.microsoft.com/security>>
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|>> |> |>
|>> |> |>
|>> |> |> -----
|>> |> |> | Thread-Topic: Icons missing :Windows Administration Tools
|>> |> |> | installed
|>> |> |> | on a
|>> |> |> | Worksta
|>> |> |> | thread-index: Acd6GeQLHPFh1Xu/RVu4NBFuKFD2qg==
|>> |> |> | X-WBNR-Posting-Host: 207.46.19.197
|>> |> |> | From: =?Utf-8?B?SWFuIFJvYmVydA==?=
<Ian-586-dex@xxxxxxxxxxxxxxxxxxxx>
|>> |> |> | Subject: Icons missing :Windows Administration Tools
installed on

RE: Icons missing :Windows Administration Tools installed on a Wor

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|>> a
|>> |> |> Worksta
|>> |> |> | Date: Sun, 8 Apr 2007 13:10:02 -0700
|>> |> |> | Lines: 16
|>> |> |> | Message-ID:
|>> |> |> | <1B1E600E-9854-4E83-8F4A-AD69DF25E96E@xxxxxxxxxxxxxx>
|>> |> |> | MIME-Version: 1.0
|>> |> |> | Content-Type: text/plain;
|>> |> |> | charset="Utf-8"
|>> |> |> | Content-Transfer-Encoding: 7bit
|>> |> |> | X-Newsreader: Microsoft CDO for Windows 2000
|>> |> |> | Content-Class: urn:content-classes:message
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|>> |> |> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757
|>> |> |> | Newsgroups: microsoft.public.windowsxp.help_and_support
|>> |> |> | Path: TK2MSFTNGHUB02.phx.gbl
|>> |> |> | Xref: TK2MSFTNGHUB02.phx.gbl
|>> |> |> | microsoft.public.windowsxp.help_and_support:29583
|>> |> |> | NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148
|>> |> |> | X-Tomcat-NG: microsoft.public.windowsxp.help_and_support
|>> |> |> |
|>> |> |> | Hi,
|>> |> |> |
|>> |> |> | I have had the Windows Administrative Tools installed on my
|>> |> |> | workstation
|>> |> |> | and
|>> |> |> | all was fine, but now the icons in the control panel do not
|>> |> |> | display
|>> |> |> | for
|>> |> |> | these
|>> |> |> | tools (such as dsa.msc) under administrative tools. The
|>> |> |> | applications
|>> |> |> | work
|>> |> |> | fine, but the icons are blank (default program icon window
on a
|>> |> |> | white
|>> |> |> | background). It's purely cosmetic, but a little annoying.
|>> |> |> |
|>> |> |> | I have refreshed my icon cache but this does not seem to
effect
|>> |> |> | the
|>> |> |> | control
|>> |> |> | panel icons.
|>> |> |> | (the non windows admin tools like "computer management"
appear
|>> |> |> | fine).
|>> |> |> |
|>> |> |> | Any assistance with this niggly problem would be
appreciated.
|>> |> |> |
```

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