

Re: WinXp hangs after logging on.

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Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-04/msg01610.htm

- *From:* Matt <matt@xxxxxxxxxxxxxx>
 - *Date:* Mon, 16 Apr 2007 11:20:38 GMT
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waynecarr@xxxxxxxxxxxxxx wrote:

I have just installed Windows XP (SP2) on a new system. My PC often hangs after logging on at the Welcome Screen.

This is what happens:

The system starts and the desktop and task bar appear.

Some of the tray icons don't appear.

After a short while hard disk activity ceases as if all is well.

The mouse responds to movement, but not to clicks on icons, task-bar etc.

If I use the task manager to restart "explorer", it's often successful and everything then runs fine.

Resumption from an S3 suspend is perfect, so of late I haven't been shutting down the PC. I just put it to sleep.

Rebooting two or three times will eventually get the system started if all else fails.

Thanks in advance for any help.

Cheers,
Wayne

First of all, I'd try a chkdsk, it's probably not that, but it is worth eliminating. Go to start->Run... and type in chkdsk c: /f then press OK (if your main boot drive is not c:, change c: to whatever drive letter it is) Windows will now pop up a window and ask you if you want to schedule the check for next reboot, press Y. Now reboot, let the check complete.

Still hanging on startup? Does it do it in safe mode? When you boot your computer, hit F5 right before windows starts to load (after the post screen when it says "press xxx to enter bios" but before you see the Windows XP startup screen.

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Do a full virus and spyware scan in safe mode if you can (see <http://www.top-windows-tutorials.com/ComputerViruses.html> and <http://www.top-windows-tutorials.com/windows-spyware.html> for some tips and recommended packages).

If that does not help, try creating another user account if you can, it may be that your current account is corrupt somehow...

If that still does not fix the problem, you may want to consider doing a repair-reinstall of XP, post back if you need help doing this.

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