

RE: Icons missing :Windows Administration Tools installed on a Wor

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-04/msg01281.htm

- *From:* v-kzhao@xxxxxxxxxxxxxxxxxxxxxx ("Ken Zhao [MSFT]")
 - *Date:* Fri, 13 Apr 2007 08:17:21 GMT
-

Hi Ian,

Thanks for your response.

If the issue is occurring on all user accounts, I am not sure if this issue is related to the system files corrupt. I will suggest you try the following steps:

Step1

I suggest we first restart the computer in Safe Mode to see if the problem also occurs in this mode. Safe Mode loads a minimally protected-mode configuration, disabling Windows device drivers and using the standard VGA display adapter.

1. Restart the computer.
2. Keep pressing F8 key until the Windows Startup menu appears.
3. Choose the Safe Mode, and press Enter.

Note: Some third party applications and hardware devices cannot be used during Safe Mode.

Step2

Use Windows Installer Cleanup utility to uninstall Administration Tools.
290301: Description of the Windows Installer CleanUp Utility
<http://support.microsoft.com/kb/290301/en-us>

Step3

If the issue occurs in the Safe Mode, please perform the following steps to run System File Checker. To verify if some system files are corrupted, also please run System File Checker (SFC).

1. Click on Start, click on Run and type "CMD" (without the quotation marks). Press Enter. This opens the Command Prompt window.
2. Type "SFC" (without the quotation marks) and press Enter. It lists the option you can choose. You can then choose an option, such as "SFC /scannow" (without the quotation marks). Press Enter.

Note: You will be prompted to insert the Windows XP SP2 CD, do so.

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Step4

Please try to reinstall it to test the issue again.

Thanks & Regards,

Ken Zhao

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| Thread-Topic: Icons missing :Windows Administration Tools installed on a
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| thread-index: Acd8lh+WbhhCgsiTRlqGpBLmeTwjdA==

| X-WBNR-Posting-Host: 207.46.19.168

| From: =?Utf-8?B?SWFuIFJvYmVydA==?= <Ian-586-dex@xxxxxxxxxxxxxxxxxxxx>

| References: <1B1E600E-9854-4E83-8F4A-AD69DF25E96E@xxxxxxxxxxxxxxxx>

<xNYnyvneHHA.5272@xxxxxxxxxxxxxxxxxxxxxxxx>

<4B7315E1-A749-48CA-B409-3864CC80A789@xxxxxxxxxxxxxxxx>

<5rhuXtBfHHA.4368@xxxxxxxxxxxxxxxxxxxxxxxx>

| Subject: RE: Icons missing :Windows Administration Tools installed on a
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| Date: Wed, 11 Apr 2007 03:14:00 -0700

| Lines: 160

| Message-ID: <E0EBBDE0-64BB-45FB-87B7-2721D29D3DA5@xxxxxxxxxxxxxxxx>

| MIME-Version: 1.0

| Content-Type: text/plain;

| charset="Utf-8"

| Content-Transfer-Encoding: 7bit

| X-Newsreader: Microsoft CDO for Windows 2000

| Content-Class: urn:content-classes:message

| Importance: normal

| Priority: normal

| X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757

| Newsgroups: microsoft.public.windowsxp.help_and_support

| Path: TK2MSFTNGHUB02.phx.gbl

| Xref: TK2MSFTNGHUB02.phx.gbl

microsoft.public.windowsxp.help_and_support:30155

| NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148

| X-Tomcat-NG: microsoft.public.windowsxp.help_and_support

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|
| Hi Zen,

| I have created a new fresh user called "icontest" and the same behaviour
| still occurs for this user. If I log in as administrator, the same
occurs
| again, it affects all users of the machine irrespective of their creation
| date.

| Thanks for your ongoing assistance in this matter.

| Ian

| ""Ken Zhao [MSFT]"" wrote:

| > Hi Ian,
| >
| > Can you try to create a new user account to see if the issue still
occurs
| > on this new user account?

| > Thanks & Regards,

| > Ken Zhao

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| > | thread-index: Acd6kFq1OfpIT+doQKW5GF61kRg02w==

| > | X-WBNR-Posting-Host: 217.155.21.70

| > | From: =?Utf-8?B?SWFuIFJvYmVydA==?= <Ian-586-dex@xxxxxxxxxxxxxxxxxxxx>

| > | References: <1B1E600E-9854-4E83-8F4A-AD69DF25E96E@xxxxxxxxxxxx>

| > <xNYnyvneHHA.5272@xxxxxxxxxxxxxxxxxxxx>

| > | Subject: RE: Icons missing :Windows Administration Tools installed on

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|> Wor
|> | Date: Mon, 9 Apr 2007 03:18:01 -0700
|> | Lines: 84
|> | Message-ID: <4B7315E1-A749-48CA-B409-3864CC80A789@xxxxxxxxxxxxxx>
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|> | charset="Utf-8"
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|> | X-Newsreader: Microsoft CDO for Windows 2000
|> | Content-Class: urn:content-classes:message
|> | Importance: normal
|> | Priority: normal
|> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.2757
|> | Newsgroups: microsoft.public.windowsxp.help_and_support
|> | Path: TK2MSFTNGHUB02.phx.gbl
|> | Xref: TK2MSFTNGHUB02.phx.gbl
|> microsoft.public.windowsxp.help_and_support:29708
|> | NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148
|> | X-Tomcat-NG: microsoft.public.windowsxp.help_and_support
|> |
|> | Hi Ken,
|> |
|> | I had already tried this before I made the post, sorry that I didn't
|> mention
|> | it earlier.
|> |
|> | Ian
|> |
|> |
|> | ""Ken Zhao [MSFT]"" wrote:
|> |
|> |> Hello Ian,
|> |>
|> |> Thank you for using newsgroup!
|> |>
|> |> From your post, I suggest you remove and reinstall Windows
|> Administrative
|> |> Tools to test the issue.
|> |>
|> |> Thanks & Regards,
|> |>
|> |> Ken Zhao
|> |>
|> |> Microsoft Online Support
|> |> Microsoft Global Technical Support Center
|> |>
|> |> Get Secure! - www.microsoft.com/security
|> |> <<http://www.microsoft.com/security>>
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|> |> | thread-index: Acd6GeQLHPFh1Xu/RVu4NBFuKFD2qg==

|> |> | X-WBNR-Posting-Host: 207.46.19.197

|> |> | From: =?Utf-8?B?SWFuIFJvYmVydA==?= <Ian-586-dex@xxxxxxxxxxxxxxxxxxx>

|> |> | Subject: Icons missing :Windows Administration Tools installed on

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|> |> Worksta

|> |> | Date: Sun, 8 Apr 2007 13:10:02 -0700

|> |> | Lines: 16

|> |> | Message-ID: <1B1E600E-9854-4E83-8F4A-AD69DF25E96E@xxxxxxxxxxxxxxxxxxx>

|> |> | MIME-Version: 1.0

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|> |> | microsoft.public.windowsxp.help_and_support:29583

|> |> | NNTP-Posting-Host: tk2msftsbfm01.phx.gbl 10.40.244.148

|> |> | X-Tomcat-NG: microsoft.public.windowsxp.help_and_support

|> |> |

|> |> | Hi,

|> |> |

|> |> | I have had the Windows Administrative Tools installed on my
|> workstation

|> |> and

|> |> | all was fine, but now the icons in the control panel do not
display

|> for

|> |> these

|> |> | tools (such as dsa.msc) under administrative tools. The

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applications

|> work

|> |> | fine, but the icons are blank (default program icon window on a white

|> |> | background). It's purely cosmetic, but a little annoying.

|> |> |

|> |> | I have refreshed my icon cache but this does not seem to effect the

|> |> | control

|> |> | panel icons.

|> |> | (the non windows admin tools like "computer management" appear fine).

|> |> |

|> |> | Any assistance with this niggly problem would be appreciated.

|> |> |

|> |> | Thanks

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