

Re: GINA logon w/ Logon Message Error

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-03/msg02367.htm

- *From:* nass <nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 20 Mar 2007 14:30:46 -0700
-

Well, if you done which I'm thinking and the KB mentioned then you will get this error:

If you assign the Built-in Administrator a password and you are using it to log in you will get this error.

Try to create another Account with Admin privileges and see if 6the error will occur with this Account/profile.

Read this carefully:

Error Message: Unable to Log You on Because of an Account Restriction

<http://support.microsoft.com/kb/303846>

HTH.

Let us know.

nass

"MrsWWonka" wrote:

Ok, finally got back from running errands and was ready to get this issue taken care of and when I went to the directories

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HKEY_LOCAL_MACHINE\ SOFTWARE\ Microsoft \Windows NT
\CurrentVersion\Winlogon = in the Right Delete the GINADLL
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there isn't a file on the right with the name GINADLL or any GINA for that matter. I took a pic of what IS there so here is a link to the pic.

<http://tinyurl.com/3x32j9>

any suggestions? or am I missing something???? maybe I missed a step in the directory, but I went into the other dirs shown below Winlogon and there isn't any mentioned there either. I can do a search for any GINA files if need be, but since it looks like they are showing up in a "unusual" place (as opposed to Explore dirs), then I figured it probably won't show them in a regular search either.

Thanks!

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nass Wrote:

Try the Registry Editor Stuff but BackUp first, to back Highlight the Key and Click File Export and you can save it on your desktop or your My Documents, if any thing gone wrong you can do the same thing but Import and import the File to the Key to replace it .

HTH.

Let us know.

nass

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"MrsWWonka" wrote:

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Sorry, still showing the second pair of windows ... the ones not mentioning GINA. It went directly into them so I didn't have to reboot

10 times, but that happens on occasion anyways.

If there's any info I'm leaving out or if taking a pic of the screen would help, please let me know.

I appreciate you help and suggestions alot !

nass Wrote: –

Hi,

Try this Fix from he

http://www.kellys-korner-xp.com/xp_tweaks.htm

Line 45 – 2nd column Restore the welcome screen GINADLL error .

Look in the Event Viewer for any error messages (X) can help to shed some

lights on other causer for the error.

But mainly the error mean you don't have privileges.

HTH.

Let us know.

nass

"MrsWWonka" wrote:

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nass Wrote: –

"MrsWWonka" wrote:

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Re: GINA logon w/ Logon Message Error

Hi all, Yes, I'm a newbie and this is my very first post, so I hope I do everything right....here goes....

When I reboot my computer, I have two windows that pop up.... the back one is a log on window titled GINA Logon and it has two spaces...

User Name (and Administrator is filled in)
Password (blank)

but the second window pops up over it and it says...

Logon Message
Unable to log you on because of an account restriction
I can then click ok and it will boot

If I don't sit here and hit the enter button a million times, the Windows loading screen comes up over them both and it can take 30 mins or more for it to come up with my User choices (1 being my name and 1 being Guest). Sometimes I have to reboot 10 times or more to get that enter button hit at just the right time so that I can click thru the error message and load my computer to get back to work. I'm getting really tired of doing this and hate to reboot no matter what because of it.

I found a solution on the Microsoft support site, but the first thing it tells you to do is ...

1. Click START, point to RUN, type gpedit.msc, then click ok... so I have tried this a million times and I do not have a file titled gpedit.msc. I just get another message telling me that it can't be found.

The other option it offered was to set a user password, so I went into

the user that is my name and set a password, but it didn't change anything.. it still comes up with the boxes mentioned above. Of course,

when I saw the word GINA, I thought a neighbor was stealing my internet

or something crazy like that ! :-). Then I read that its a legitimate file name.

Can someone help me figure this out so that I can shut my computer down

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at times without the worry or endless wait for it to be accessible again?

Thanks so much!

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MrsWWonka-

I think because you may Have Windows XP Home Edition not XP Pro?.

This for XP Home Edition:

Error Message: Unable to Log You on Because of an Account Restriction

<http://support.microsoft.com/kb/290109>

This for XP pro if you have it:

Error Message: Unable to Log You on Because of an Account Restriction

<http://support.microsoft.com/kb/303846>

Another one to try is open a run command and type in:

regsvr32 shgina.dll CLICK [OK]

Reboot your machine and see if it will resolve the problem.

If still no joy try to delete the GINADLL entry from the Registry but

back

this Key before you go ahead and modify the Registry (just the Key).

Open a run command and type in:

regedit.exe click [OK} on the Registry Editor locate this KEY:

[-]HKEY_LOCAL_MACHINE\ SOFTWARE\ Microsoft \Windows NT \ CurrentVersion

\

Winlogon = in the Right Delete the GINADLL

HTH.

Let us know.

nass

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Ok, first Thank You for responding to my post!

Second, I'm stuck again

I tried the first of your suggestions, went to the correct help page

and followed the instructions for the Home Edition (Thank you!), but it

didn't change the fact that the windows came up.

Then...

I tried the second suggestion with the Run Command.

After rebooting, the windows still came up, but now they don't mention

GINA.

The first window says :

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LOG ON TO WINDOWS

User : Administrator

Password : (now has the password that I had set in the first attempt to correct from the correct Home edition page)

The second window is the same as before :

Logon Message

Unable to log you on because of an account restriction.

Again, I have to sit and hit the enter key AFTER the lights on my keyboard flash in the hope to hit it at just the right time that it catches those windows and doesn't go into the Windows loading screen, or I can't go behind it to clear them and my computer just sits. It takes up to 10 times to get it just right sometimes. Very frustrating!

I was afraid to try the last suggestion because it dealt with the GINA

DLL file and its not mentioning GINA now. Should I still try it? Are the instructions that you show, also including the way to back it up as

you suggested?

I get scared when messing with files! LOL!

Thanks again !!

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MrsWWonka

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MrsWWonka

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MrsWWonka

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