

# Re: Control panels disappear after 10 seconds

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2007-03/msg00072.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-03/msg00072.htm)

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- *From:* Elmo <[elmogeek@xxxxxxxxxxxxxx](mailto:elmogeek@xxxxxxxxxxxxxx)>
  - *Date:* Thu, 01 Mar 2007 10:03:50 -0500
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wingsfan wrote:

I think I found the cause, but I'm not sure why it's causing the problem. I have a 300GB USB hard drive (an diskGO by Edge) connected to my computer. When I unplugged the USB drive from the computer (removing it safely, mind you) the problems went away. If I connect the drive back up, the problems come back. I didn't have time to check into drivers yesterday, but I will work on that today hopefully. Any thoughts on why that would cause the problem?

"Elmo" wrote:

wingsfan wrote:

When I access many of the control panels (from the start menu or from a windows explorer window) the control panel will show up for about ten seconds then disappear.  
Examples: 1) I open Display to change the settings and in the middle of changing, it just closes with no error. 2) I open Add/Remove programs and try to remove a program, but window and anything that I am doing closes down, again with no warning or error.

Makes it very hard to make any changes to the computer...

Any suggestions?

Run your antivirus software in Safe Mode and see if it finds anything. While in Safe Mode, see if the CP applets will remain open; some malware won't run in Safe Mode.

No, but here's help with USB drives:

Troubleshooting for USB drives  
[http://www.uwe-sieber.de/usbtrouble\\_e.html](http://www.uwe-sieber.de/usbtrouble_e.html)

Other USB Help sites:

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<http://www.usbman.com/WinME%20USB%20Guide.htm>

General USB troubleshooting in Windows XP

<http://support.microsoft.com/kb/310575>

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Joe =o)

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