

# Re: Start-up disasters

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2007-02/msg03194.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-02/msg03194.htm)

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- *From:* klaus <[klaus@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:klaus@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Fri, 23 Feb 2007 22:27:00 -0800
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Thank you for your interest and suggestions.

2 days ago I reinstalled XP, and my laptop would not continue to load anything after POST, I tried to start it all day yesterday. Today it started on the first try and it booted to XP, no problem. I could not see anything in Event Viewer, since the error reports were from before the reinstall. I tried to restart the computer, but again, no sign of life after POST, no hard disk activity at all. It did boot in Safe Mode before the reinstall, and I will try repeat after the appropriate time has passed... The problem is that I have to wait for hours between successful boot attempts...

"Gerry Cornell" wrote:

Klaus

What was the Stop Error Report?

Does it also fail to boot in Safe Mode?

Please post copies of all Error and Warning Reports appearing in the System and Application logs in Event Viewer for the last boot. No Information Reports please.

You can access Event Viewer by selecting Start, Control Panel, Administrative Tools, and Event Viewer. When researching the meaning of the error, information regarding Event ID, Source and Description are important.

HOW TO: View and Manage Event Logs in Event Viewer in Windows XP  
<http://support.microsoft.com/kb/308427/en-us>

Part of the Description of the error will include a link, which you should double click for further information. You can copy using copy and paste. Often the link will, however, say there is no further

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information.

<http://go.microsoft.com/fwlink/events.asp>

(Please note the hyperlink above is for illustration purposes only)

A tip for posting copies of Error Reports! Run Event Viewer and double click on the error you want to copy. In the window, which appears is a button resembling two pages. Click the button and close Event Viewer. Now start your message (email) and do a paste into the body of the message. Make sure this is the first paste after exiting from Event Viewer.

Are there any yellow question marks in Device Manager? Right click on the My Computer icon on your Desktop and select Properties, Hardware, Device Manager. If yes what is the Device Error code?

Try Start, Run, type "sigverif.exe" without quotes and hit OK. What drivers are listed as unsigned? Disregard those which are not checked.

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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klaus wrote:

Well, it all started about 5 days ago...

My laptop is an Alienware Area 51, 3.5 Ghz, 2 GB ram, running XP Home SP2. I noticed my computer would not restart after performing POST. Even force-boot will not work. I have to leave it completely alone for about 5 hours, then it will start up as if nothing was wrong!

All diagnostics within Windows, virus programs, registry fixes, etc. come up with nothing.

So, after backing up essentials, I installed Recovery Console to run FIXMBR and FIXBOOT, however, both programs cannot find my harddrive!?!

Running CHKDSK from Recovery Console gives me a Stop Error.

OK, now I decided to reinstall my system. I have two options: Windows XP only CD with additional drivers CD, or a System Image DVD. I tried them both and I still have the original problem: I cannot start my computer unless it is sitting still for about 5 hours, I cannot reboot or boot, all it does is perform Power On Self Test, and it does that beautifully!

At this point I am thinking that I need a new Hard Drive...and I

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was wondering if I did everything I could have, I am eagerly awaiting your comments, suggestions, feedback, or scorn...