

Re: Please, please help

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Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-02/msg03129.htm

- *From:* "Hertz_Donut" <noone@xxxxxxxxxxxx>
 - *Date:* Fri, 23 Feb 2007 08:58:01 -1000
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"db" <databaseben.discussions.microsoft.com> wrote in message news:%23a3kaPsVHHA.4380@xxxxxxxxxxxxxxxxxxxxxxxxxxxx fat, fat32 and ntfs is what is likely to be what the scan is for.

if i'm not mistaken, some laptops hidden partition having the restoration files are fat format, while the rest of the harddrive/disk can be fat32 or ntfs.

everytime microsoft.com provides a system update, it creates a hissy fit for symantec and everything goes to hell - EVERY-Timeeeee..(echoing here).....

Complete nonsense

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since symantec is a subscription service provided as a trial with the factory restore, you may want to uninstall it.

Leaving the computer unprotected. Not good advice at all.

this option would not be a bad idea since you are at ground zero with your o.s. now.

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go to symantec and look for the instructions
to remove or uninstall, that is if
you don't have the option in add/remove programs.

if you are successful with removing it, then
save the instructions in case you do a factory
restore again. Or make a disk image of
the system to keep as a backup in the future....

- db

"sundrian" <sundrian@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:C6FAC253-3310-4640-8A7E-A6CD3AF082FD@xxxxxxxxxxxxxxxxxxxx
What happens when windows is reinstalling and scanfat is interrupted?

Basically, I had problems with corrupted files, and the tech support for the
computer had me reset to factory standards. When windows started loading this
came up:

File:\?\C:\Program Files\Symantec\Temp

Scanfat Aborted

Fatal Error

After it hung for a few seconds, things finished loading. I *am* waiting for
an email from the tech support, but they took two weeks last time. And the
only way I'll find out if they don't know what they're talking about is if I
have something to compare it against.

Please, I really do need help.

Symantec is not your problem. Please disregard the advice given above as it is not very good advice at all.

Honu