

RE: Sound device problems

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-02/msg01274.htm

- *From:* Suzie <suzierogers409@xxxxxxxxxxx>
 - *Date:* Thu, 8 Feb 2007 22:32:00 -0800
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Take your computer and everything that goes with it to a comuter shop! It may be a problem that's quite technical and you may have never encountered it. It may cost some money to fix, but you would have your system back with no harm done to it. Actually, I can't get my speakers to work either and they were working perfectly. The trouble is obviously something more involved with drivers that somehow aren't loading and I certainly don't want to ruin the OS while troubleshooting the speakers. Get a repair store to repair it and then you'd have your speakers back.

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Suzie

"databaseben" wrote:

according to the website, you can create the cd by downloading it to the hard drive and then transferring it to a cd r or cd rw.... however, you may not need the cd.

i would attempt to install that pci card you removed.

It was a good move that you took it out when you rebooted. Windows was looking for it and since it could not find the multimedia device, windows may have removed the driver or disabled it.

Install the pci card and make sure it is screwed down tight. did you get a cd setup for that card? it would have the drivers you need.

however, sometimes pc makers use a variety of sound card manufacturers. what you can do is to read somewhere on the card for the manufacturer or the brand. then visit that website and download the drivers from there too.

It may be possible to consider that if you had to reinstall your windows because you were having problems, then the culprit could have been a bad or unstable sound card...

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RE: Sound device problems

"To be a 0 or is it to be the 1 ?  
That is the data".....W.Gatespeare

"Keith Povall" wrote:

No i don't have my original CD I wish I had...

"databaseben" wrote:

ok, so as of now you are in windows normal mode and there is no sound device loaded and there is no audio drivers loaded as well. Now with the cd for your pc, locate and find the audio setup program. The setup will not only install the sound device but will install the audio driver as well.

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"To be a 0 or is it to be the 1 ?
That is the data".....W.Gatespeare

"Keith Povall" wrote:

9:30 pm my time

I rebooted and it began to look promising. Firstly Windows said it was looking for a multimedia audio controller, then the Sigma tel C major audio. It then failed to find a file which I located using search.

Bottom line NO SOUND and I still get an error if I try to play one through Windows Media Player

KP

"databaseben" wrote:

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try this step:
startup in safemode by
pressing f8 during boot up
and selecting safe mode
with cmd prompt.

then in safe mode, delete the
sound device driver from
hardware manager.
you say it is the sim-tel
driver, then delete it. then
reboot to normal mode
and ensure your speakers
are plugged in. if windows
sees your sound hardware
it will begin to add the
sound driver or ask you for
the driver. select
cancel if you cannot find the
driver or don't have it. ...
provide a status
here...

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"To be a 0 or is it to be the 1  
?"

That is the  
data".....W.Gatespeare

"Keith Povall" wrote:

I have spent  
about 9  
hours fixing  
one  
problem on  
my PC  
where it lost  
the IDE  
controller.  
Fixed that  
but now I  
have no  
sound.

No, the  
sound is not  
set to mute.

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If you click  
on a wav  
file for  
example  
and  
Windows  
media  
opens to  
play you  
get a  
message  
saying there  
might be a  
problem  
with a  
device.

i have  
checked  
device  
manager  
there are no  
exclamation  
marks in  
any of the  
sound  
devices.

I tried  
windows  
restore,  
doesn't  
matter how  
far I go  
back, this  
fails every  
time.

I have  
double  
clicked  
sounds in  
control  
panel and  
the dialogue  
box says no  
audio  
device

I have  
troubleshooted

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and have no  
positive  
information  
to act upon.

I paid \$ 30  
dollars to  
subscribe to  
a service  
which  
reinstalls  
drivers  
following a  
scan it  
performs.  
no dice on  
getting my  
sound back.

I thought I  
would fool  
the machine  
by installing  
a new sound  
card. this is  
registering  
as working  
fine, but  
guess what  
NO  
SOUND

I am not  
getting  
sound if I  
put in a  
DVD or  
audio CD.

I have spent  
11 hours  
sitting at the  
PC, I've  
tried the  
manufactuer's  
site  
(no help  
there)

I am  
convinced i

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have lost  
something  
in the  
operating  
system  
(Windows  
XP  
home).

I am now  
just about  
out of all  
options to  
try. I have  
even tried to  
recover  
the machine  
or it's  
ancient  
factory  
settings and  
the files are  
no longer  
on  
the machine  
it appears,  
so I can't  
even do that  
but I was  
reluctant to  
do so.

there is a  
root cause  
why I have  
no sound,  
but I can't  
work it out.

I am fully  
up to date on  
XP updates  
(with SP2)  
At my wits  
end, so any  
suggestions  
welcome.

Keith

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