

Re: Random Restarts – Please Help

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- *From:* "Wesley Vogel" <123WVogel955@xxxxxxxxxxxxx>
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This won't fix your problem, but it'll keep your machine from rebooting.

Unless the rebooting is caused by a hardware problem.

It may also help reading a BSOD. Blue Screen Of Death.

Choosing recovery actions if Windows stops unexpectedly.

Right click My Computer | Properties | Advanced tab |
Click the Settings button under Startup and Recovery |
Under System Failure | UNCheck: Automatically restart |
Click OK | Click Apply | Click OK

Automatically restart

[[Specifies whether Windows will automatically reboot whenever the system stops unexpectedly.

You must be logged on as a member of the Administrators group to set recovery options.]]

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Hope this helps. Let us know.

Wes

MS-MVP Windows Shell/User

In news:80EBA8E5-B309-43E4-968F-DB5A38103864@xxxxxxxxxxxxxx,
tbi3040 <tbi3040@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> hunted and pecked:

I am at my wits end and any suggestions from an expert would be greatly appreciated. (I'm sorry if this is the incorrect section of the forum to post this question.)

- 1) I am on a PC I bought back in 2001 and I don't have the money to buy a new one – because of no job and therefore no money.
- 2) At first, back at the end of 2006, I was just experiencing random re-starts.
- 3) I saved my files and formatted my HD. The problem still persists.
- 4) Bought what I thought would solve my problem – a system optimizer

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touted to be the best one according to some reviews, in order to diagnose my problem. That was a really DUMB move on my part because it made things worse, I uninstalled it but I'm sure it's down in the registry and after the fact,

I've read other horror stories about the s/w crashing other peoples PC's and losing all their data. Thank God that didn't happen to me.

5) I then did some KB research and thought that it could be my drivers, chipset, a bad piece of hardware or heat issues.

6) I updated the drivers and chipset last week, even though I didn't have any "splats" in the device manager. I lost my sound for a few days, but I got it back when I uninstalled the "new" culprit driver that was recommended from Driver Agent's w/s.

7) I cracked open the case this past weekend and cleaned it thoroughly and checked the power supply with a tester – it's still good.

8) I then thought that maybe it's just as simple as a heat issue, because I had my tower in a desk cabinet. So, when I finished the cleaning and power supply

testing, I put it on the floor, underneath the desk about 2–3" from the side so it would get better air circulation. (BTW, I also know the fan is working too and no unusual sounds at any re–starts.)

8) About the only thing I have left to check is to see if my RAM is failing. 9) It has also been suggested that I might need to upgrade my BIOS. That's way too scary for me to even think about without consulting an expert on this forum.

Because of all of these changes and I'm sure, that damn optimizer program I so foolishly bought, I am now experiencing a double count of the RAM at first boot–up, and "Windows cannot start normally" black screens twice at first boot–up as well sometimes, and I'm STILL experiencing random re–starts during the day.

So far today in 2 hours time I had 12 re–starts and it took me through the double count of the RAM at boot–up again and the "Windows could not start normally" black screen 7 times before I could finally boot–up today!!!

PC Stats – OS – MS Windows XP Pro Version – 5.1.2600 SP2
Processor – Intel (810) Celeron, 952Mhz
BIOS Version/Date – Award S/W Int'l., 6.00 PG, 08/28/2000
RAM –512MB

What should I do next? Check the RAM first? Upgrade the BIOS, and btw, can I get it somewhere for free (from a reputable source please)? Should I do a clean install first before the BIOS upgrade?

Or maybe I should just drop–kick it into the river and start over with another tower? (even though I really don't have the moey to do that)

Please Help!!!

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tbi3040

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