

Re: windows error messages

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-01/msg02695.htm

- *From:* "anon" <vxpy7do02@xxxxxxxxxxxxxxxx>
 - *Date:* Fri, 19 Jan 2007 10:27:54 -0800
-

"Gerry Cornell" <gcjc@xxxxxxxxxxxxxxxx> wrote in message
news:uZD86r2OHHA.4172@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

If you use the tip I gave you the Report will appear like this.

Event Type: Information
Event Source: Service Control Manager
Event Category: None
Event ID: 7035
Date: 18/01/2007
Time: 15:15:21
User: NT AUTHORITY\SYSTEM
Computer: GERALD-SKQPK3W8
Description:
The Fast User Switching Compatibility service was successfully sent a start control.

For more information, see Help and Support Center at
<http://go.microsoft.com/fwlink/events.asp>.

I thought you were talking about the error message box displayed on the screen.

OK part way there – I followed the MS support instructions down to ACTUALLY viewing the reports and got lost when I did not know what to look for in the three lists of logs.

Should I go through this 'tree' at the time the event occurs? What name should I look for in the logs and which list (Application, Security, and System logs) should I be looking in?

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Hope this helps.

Gerry
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Re: windows error messages

FCA  
Stourport, England  
Enquire, plan and execute  
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anon wrote:

Can I attach screen shots?

What I posted are the complete error messages (texturalized.)

"Gerry Cornell" <gcjc@xxxxxxxxxxxxxxxx> wrote in message
news:OQtMMAuOHHA.1248@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Please post complete copies of Error Reports not snipped parts.

You can access Event Viewer by selecting Start, Control Panel, Administrative Tools, and Event Viewer. When researching the meaning of the error, information regarding Event ID, Source and Description are important.

HOW TO: View and Manage Event Logs in Event Viewer in Windows XP
<http://support.microsoft.com/kb/308427/en-us>

Part of the Description of the error will include a link, which you should double click for further information. You can copy using copy and paste. Often the link will, however, say there is no further information. <http://go.microsoft.com/fwlink/events.asp> (Please note the hyperlink above is for illustration purposes only)

A tip for posting copies of Error Reports! Run Event Viewer and double click on the error you want to copy. In the window, which appears is a button resembling two pages. Click the button and close Event Viewer. Now start your message (email) and do a paste into the body of the message. Make sure this is the first paste after exiting from Event Viewer.

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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anon wrote:

I get the following two errors – how do I fix these.

This one when I boot up:
Windows Installer

This installation package could not be opened. Verify that the package exists and that you can access it. or contact the application vendor to verify that this is a valid Windows Installer package. This one when the screen saver tries to go into standby::

System Standby Failed

The device driver for the Standard 101/102–Key or Microsoft Natural P5/2 Keyboard device is preventing the machine from entering standby. Please close all applications and try again. If the problem persists, you may need to update this driver.

OK