

Re: XP Welcome Screen

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- *From:* sjcinnamond <sjcinnamond@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Fri, 19 Jan 2007 19:07:00 -0800
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I see from this post and other posts that many people are experiencing this. I, too, suspect that it was one of the Microsoft Patches from October since that's when it started happening to the computers that I manage at my school. Most of them are XP Pro, but some are XP Home. They run Office software ranging from 2000-2003. Is there any hope that there might be a way to determine what is causing this, or do we have to hope that it will go away on its own some day with another patch?

"Tom Spence" wrote:

I'm also having the non-responding Welcome Screen problem (but NOT always). I'm running XP-Pro. I do NOT have Office - I'm a Word Perfect Holdout! I think (not know) that the problem arose after I installed the Microsoft software which came with the "Wireless Optical Mouse 2.0" and the "Wireless Comfort Keyboard 1.0A"

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Tom Spence - Baltimore

"Daniel Bowen" wrote:

devnull000@xxxxxxxxxx wrote:

This problem occurs randomly on two of my machines, both are xp sp2 pro (one nl, one en) with all patches. But both also have office 2k3 nl with all patches and recent forceware drivers. Could people who have this problem please post if they have these installed too? Probably has nothing to do with the video drivers, but I suspect the advanced input features office uses are causing these problems...

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No -- one of my machines has Office XP/2002, not 2003.

Regards,

Daniel