

## Re: aAttention MSVPs. USB 2.0 Drivers not recognised – XP is defective !

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2007-01/msg02018.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2007-01/msg02018.htm)

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- *From:* "Brian A" <gonefish'n@afarawaylake>
  - *Date:* Mon, 15 Jan 2007 04:09:54 -0600
- 

"Jim Cladingboel" <carramar@xxxxxxxxxxx> wrote in message  
<news:%23UHx97GOHHA.5064@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Brian,

Many thanks for your response.

The mobo is an ASUS P4VP-MX with a 2005 BIOS update installed and which came with a USB 2.0 driver which the O/S will not install. USB 2.0 is Enabled.

Well, mentioning only "2005 BIOS update installed" doesn't mean squat since there were a few BIOS updates for that board in 2005.

DevMan shows a "USB 2.0 Root Hub" which I assume is on the mobo, and a "Standard Enhanced PCI to USB Host Controller" which, thanks to the Everest program suggested by Gerry, must be the NEC uPD720101 US 2.0 Enhanced Host Controller (V1.0) for my PCI card.

Nope, must not be at all. Unless it shows as an Enhanced USB2 Host Controller, it's not. Also, is the add-on card you installed the NEC uPD720101?

Since I first encountered this problem I have tried installing USB 2.0 drivers. They appear in Windows\Inf but, as I have indicated, the fact that they are there makes no difference to the O/S which will not agree to actually \*use\* any one of them.

I have repeatedly tried putting USB 2.0 drivers on a floppy. Whether I then tell the Wizard to go to Drive A, or list a specific driver on the floppy to

update, the result is always as in my OP :

"The Wizard could not find a better match for your hardware than currently installed".

On some occasions, it will state "The location you specified does not

Re: Attention MSVPs. USB 2.0 Drivers not recognised – XP is defective !

contain any device information files" or alternatively that the location (Drive A) doesn't exist!

It sounds like you need to make sure the cables are seated/connected firmly/securely or the drives is on it's way out.

I have directed the Wizard to update from Windows\Inf and System32\Drivers folders, but with no change.

If I could I identify the MS USB 2.0 driver which came in XP 1.0, I would try to upgrade to that, but I don't have its name..

According to the Asus support site your board uses VIA USB2 EHCI drivers. I don't know if you tried the files from Ausus already so I have placed a zip file for them here.

<http://basconotw.mvps.org/inq3.htm>

I have uninstalled all the USB drivers in DevMan and rebooted, but to no avail. I am always left with the same old driver, Version 5.1.2600.0 dated 01/07/2001.

All of this has been going on for month after month now, and has left me completely frustrated, so I sincerely hope you will be able to provide a solution.

Let us know how it goes and good luck.

Jim.

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Brian A. Sesko { MS MVP\_Shell/User }

Conflicts start where information lacks.

<http://basconotw.mvps.org/>

Suggested posting do's/don'ts: <http://www.dts-l.org/goodpost.htm>

How to ask a question: <http://support.microsoft.com/kb/555375>

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"Brian A" <gonefish'n@afarawaylake> wrote in message  
[news:uunI7I8NHHA.4244@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:uunI7I8NHHA.4244@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Have you checked the BIOS to see if the USB 2.0 setting is enabled?  
Do any USB2 controllers appear in Device Manager?  
Have you tried to install the USB2 drivers instead of running the update  
driver wizard?  
When you point to the floppy with the proper files do you point it to and  
select the .inf file needed?

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Brian A. Sesko { MS MVP\_Shell/User }  
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"Jim Cladingboel" <carramar@xxxxxxxxxxx> wrote in message  
[news:OzIRIG5NHHA.2468@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:OzIRIG5NHHA.2468@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Could you please, individually or collectively, help with a  
major  
problem  
in Windows XP Home + SP2?  
However often, and in whatever manner I try, XP will not  
accept  
any appropriate USB 2.0 driver for my external HDD. This is  
the case  
both for the latest USB 2.0 driver for my motherboard and  
for my USB/ PCI  
Host Card driver.  
The so-called "Update Wizard" just DOESN'T WORK !  
It absolutely INSISTS on protecting whatever driver it  
initially chooses,  
to  
the exclusion of all others!  
As XP would not accept the motherboard USB 2.00 driver,  
or the latest  
ASUS  
version of same, I installed a high speed USB 2.0 PCI Host  
card with  
four  
ports. When, again and again, I install the drivers from the  
supplied  
CD,

Re: aAttention MSVPs. USB 2.0 Drivers not recognised – XP is defective !

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the response is always "The Wizard could not find a better match for your hardware than currently installed".

>>Which is patently ridiculous!

When I direct XP to a floppy containing these updated Drivers I am told "The location you specified does not contain any device information files". At times it even states that the location (Drive A) doesn't exist!

I regularly direct this Wizard to update from the Windows\Inf folder and from the Windows\System32\Driver folder. While these directions seem to require the relevant folders to be looked at, I always receive the same "...could not find a better match .." response. With this state of affairs recurring time and time and time again, how can that Wizard be operating correctly? My mobo has six ports, of which four are designated as USB 2.0. The PCI card has another four ports. Infuriatingly, when I insert a flash drive into any of the USB 2.0 ports, not only does a balloon in the Notification area tell me I am inserting a 2.0 device in a 1.0 port (as if I didn't know!) and to use the hub listed above, the hub it highlights has FIVE ports! Just what is going on? XP can't count?

I have used Regedit to check that in HKEY\_LOCAL\_MACHINE\SOFTWARE\Microsoft\Windows\CurrentVersion the item 'DevicePath' points to '%SystemRoot%\inf', and have checked that the Windows\INF folder contains the USB.INF file. What else can I do? I think I've reached the absolute limit.

The transfer speed I get to and from my EHDD is around 7 to 8 MB/second. It should be around 60 MB/second!

As you are the official Microsoft Windows XP experts in this

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Help &

Support

NG, please respond with the answer to this problem, or take whatever action

may be needed to have Redmond take an urgent look at this impossible situation and do something – very quickly – about it.

Thank you. Jim.