

# Re: Cannot play DVDs

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2006-12/msg03955.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-12/msg03955.htm)

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- *From:* "Macc Eldon" <[macceldon@xxxxxxxxxx](mailto:macceldon@xxxxxxxxxx)>
  - *Date:* Thu, 28 Dec 2006 08:11:14 -0000
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I have sound! It was all Dell's fault. Apparently they knew about the problem & this month have issued a patch to sort it out. I've installed the patch the and DVDs all play perfectly.

Thanks for your input.

Macc

"Jaymon" <[Jaymon@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Jaymon@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
<news:10783D15-2856-47DF-9972-BB32D2F8BC0F@xxxxxxxxxxxxxxxxxxxxx>

<http://www.microsoft.com/windows/windowsmedia/player/faq/codec.msp>

May need to update your codecs..?

Cheers

j;-j

"Macc Eldon" wrote:

Hello

I don't seem to be able to play DVD's on my pc.; I don't know whether I've ever been able to as I don't remember if I've ever tried. Various thing happen when Dell Cine Player opens; on a dvd I recorded myself pictures play but no sound, on a bought dvd I get copyright warnings & it doesn't play; on another bought dvd nothing happens at all.

Windows Media Player behaves similarly when I try to play the dvd I recorded myself in that I have pictures but no sound.

Windows media player won't even attempt to play the bought dvd's claiming copyright infringement. I'm not trying to copy the dvd's just play them.

The pc has sound and plays cds with no problem and also plays Ipod tunes with no problem

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I don't even know if it's a software fault or a DVD player fault although  
I  
have run a Dell diagnostic program which suggests no faults.

Any ideas please?

Macc