

Re: Unable to Access CD/DVD drives

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-12/msg02455.htm

- *From:* "Paul Mckenna" <Paul@xxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sat, 16 Dec 2006 03:31:55 -0000
-

Ok, I will stop suggesting things, but just a thought... If everything worked the same on almost identical machines no matter what other software was installed on each computer, problems would be so easy to identify.

"EdN_OPKS" <EdNOPKS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:221A2152-5804-4AB6-8FBF-DCFD7EA0A1E2@xxxxxxxxxxxxxxxxxxxx>

Once again, thanks for the suggestion, but I'm running two nearly identical machines configured exactly the same except for the DVD reader (different model). Guess what -- that machine shows the same list of device drivers for the both CD-ROM and DVD drives, with green check marks at the same place. All is well with that machine -- I'm now wondering if the windows drivers are just failing to load on startup (or during login).

"Paul Mckenna" wrote:

Wow that is more third party drivers than I thought you'd have.
I'm really not sure what to suggest now!
Personally I would either search your registry for iomdisk.sys and remove all entries or uninstall the iomega zip software then uninstall the CDs from device manager and let windows redetect them.
Problem with both is they may stop your zip drive working and it doesn't fix your CD then you're left without both.
Maybe check the iomega website and see if they have updated drivers you can install for your zip drive then if your CDs still don't work uninstall them from device manager and then scan for new devices and see if you get the same problem.

"EdN_OPKS" <EdNOPKS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:1FD04601-26EB-4AB8-B260-3883B262B45C@xxxxxxxxxxxxxxxxxxxx>
> Thanks Paul:
>

Re: Unable to Access CD/DVD drives

> Here are the Driver Details:
>
> For both the Sony & TSSC Drives:
>
> C:\WINDOWS\system32\drivers\Cdr4_xp.sys (Sonic Solutions)
> C:\WINDOWS\system32\drivers\Cdralw2k.sys (Sonic Solutions)
> C:\WINDOWS\system32\DRIVERS\cdrom.sys (Windows) has green ck
mark
> C:\WINDOWS\system32\drivers\drvmcdb.sys (Sonic Solutions)
> C:\WINDOWS\system32\DRIVERS\imapi.sys (Windows) has green ck
mark
> C:\WINDOWS\system32\DRIVERS\iomdisk.sys (Iomega)
> C:\WINDOWS\system32\drivers\rwd_2k.sys (Sonic Solutions)
> C:\WINDOWS\system32\drivers\PxHelp20.sys (Sonic Solutions)
> C:\WINDOWS\system32\DRIVERS\redbook.sys (Windows) has green ck
mark
> C:\WINDOWS\system32\storprop.dll (windows) has green ck mark
>
> ... and before you ask, "Yes" the original drive letters were assigned > to
> my
> USB plug & play zip dirve and compact flash readers.
>
>
> "Paul Mckenna" wrote:
>
>> If you right click the devices in Device Manager and then select >> driver
>> details and let us know which files are used, chances are one of the
>> files
>> is a third party app that's not working and once we know that file you
>> can
>> remove it from the registry or reinstall the program that causing the
>> problem.
>>
>>
>> "EdN_OPKS" <EdNOPKS@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in
message
>>
news:6BAF9FC7-A285-463D-AD1F-6A4F76DCDE8C@xxxxxxxxxxxxxxxxxxxx
>> > Problem accessing CD/DVD Drives
>> >
>> > I have two CD/DVD drives that were both working perfectly prior to
>> > restoring
>> > the system state (needed to shed a bad patch to an application).
>> > Following
>> > the restore:
>> >
>> > 1. Device Manager lists both CD/DVD Drives with the correct
>> > information,
>> > but
>> > both also display the yellow explanation mark!
>> > SONY DVD RW DRU-720A

Re: Unable to Access CD/DVD drives

>>> TSSTcorp CDRW/DVD TSH492B
>>> 2. I am unable to access either drive with Explorer nor do they show >>>
> up
>>> in
>>> "My Computer", but I can boot from either without difficulty.
>>> 3. Using Device Manager, I have uninstalled and reinstalled both >>>
> drives
>>> several times and Windows XP Pro keeps selecting a driver for each >>>
> that
>>> appears to be the correct driver (i.e., the device instance ID and
>>> driver
>>> details for both appear to be correct).
>>> 3. If I try changing the driver by searching Windows Update, the
>>> response
>>> comes back that the best driver is already installed.
>>> 4. The troubleshooter indicates that I may have corrupt drivers, but >>>
> no
>>> indication what file(s) should to be reloaded or updated!
>>> 5. The manufactures say the drivers are already part of Windows XP >>>
> Pro
>>> w/SP-2 which I am running.
>>>
>>> I have my original Windows XP Pro disk.
>>>
>>> Any help on where I should go from here would be appreciated.
>>>
>>> Ed
>>>
>>>