

# RE: can't restart after system restore

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2006-12/msg01594.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-12/msg01594.htm)

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- *From:* SusieQ <[SusieQ@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:SusieQ@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Sat, 9 Dec 2006 13:36:00 -0800
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Thanks so much for your response to my plea for help.

I couldn't get all the way IN in safe mode, so I undid my system restore. Here are error and warning messages from the event viewer.

Application:

Windows saved user SUSAN\Susan Johnson registry while an application or service was still using the registry during log off. The memory used by the user's registry has not been freed. The registry will be unloaded when it is no longer in use.

This is often caused by services running as a user account, try configuring the services to run in either the LocalService or NetworkService account.

Detection of product '{5878FF02-3B8F-4309-B4E5-0D3DB6F2E8E6}', feature 'iTunes' failed during request for component '{E8A1D3E2-F5D3-4B24-AB93-52F7E602A235}'

Detection of product '{5878FF02-3B8F-4309-B4E5-0D3DB6F2E8E6}', feature 'iTunes', component '{2A7E5403-A5F5-4D02-AE05-7E93F2F0B9F4}' failed. The resource 'HKEY\_CURRENT\_USER\Software\Microsoft\Office\Outlook\Addins\iTunesAddIn.CalendarHelper\' does not exist.

Detection of product '{91110409-6000-11D3-8CFE-0150048383C9}', feature 'OfficeUserData', component '{4A31E933-6F67-11D2-AAA2-00A0C90F57B0}' failed. The resource 'HKEY\_CURRENT\_USER\Software\ODBC\ODBC.INI\MS Access Database\' does not exist.

Windows cannot load the locally stored profile. Possible causes of this error include insufficient security rights or a corrupt local profile. If this problem persists, contact your network administrator.

Windows was unable to load the registry. This is often caused by insufficient memory or insufficient security rights.

DETAIL - Error performing inpage operation. for C:\Documents and

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Settings\Susan Johnson\ntuser.dat

Failed auto update retrieval of third-party root list sequence number from:  
<<http://www.download.windowsupdate.com/msdownload/update/v3/static/trustedr/en/authrootseq.txt>>  
with error: This operation returned because the timeout period expired.

Windows cannot find the local profile and is logging you on with a temporary profile. Changes you make to this profile will be lost when you log off.

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System

DCOM got error "This service cannot be started in Safe Mode " attempting to start the service EventSystem with arguments "" in order to run the server:  
{1BE1F766-5536-11D1-B726-00C04FB926AF}

The following boot-start or system-start driver(s) failed to load:

AFD  
APPDRV  
eeCtrl  
Fips  
intelppm  
IPSec  
MRxSmb  
NetBIOS  
NetBT  
RasAcd  
Rdbss  
SAVRT  
SAVRTPEL  
SYMTDI

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Tcpip

The IPSEC Services service depends on the IPSEC driver service which failed to start because of the following error:

A device attached to the system is not functioning.

The TCP/IP NetBIOS Helper service depends on the AFD service which failed to start because of the following error:

A device attached to the system is not functioning.

The DNS Client service depends on the TCP/IP Protocol Driver service which failed to start because of the following error:

A device attached to the system is not functioning.

The DHCP Client service depends on the NetBios over Tcpip service which failed to start because of the following error:

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DCOM got error "This service cannot be started in Safe Mode " attempting to start the service EventSystem with arguments "" in order to run the server:

{1BE1F766-5536-11D1-B726-00C04FB926AF}

The device, \Device\Harddisk0\D, has a bad block.

Generate Activation Context failed for C:\Program Files\Apple Software Update\Plugins\MSIInstallPlugin.dll.Manifest. Reference error message: The operation completed successfully.

Syntax error in manifest or policy file "C:\Program Files\Apple Software Update\Plugins\MSIInstallPlugin.dll.Manifest" on line 2.

Generate Activation Context failed for C:\Program Files\Apple Software Update\Plugins\EXEInstallPlugin.dll.Manifest. Reference error message: The operation completed successfully.

Syntax error in manifest or policy file "C:\Program Files\Apple Software Update\Plugins\EXEInstallPlugin.dll.Manifest" on line 2. The required attribute version is missing from element assemblyIdentity.

The IP address lease 10.144.0.65 for the Network Card with network address 00904BE930CC has been denied by the DHCP server 192.168.1.1 (The DHCP Server sent a DHCPNACK message).

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SusieQ

"nass" wrote:

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"SusieQ" wrote:

I'd been getting a message that my computer could not recognize my personal settings, so I ran a system restore. Now my computer won't fully restart. It gets as far as reloading my wallpaper and goes no further. I've tried fully shutting down. Same deal.  
What should I do???

—  
SusieQ

Hi SusieQ,

Try to Start in Safe Mode by tapping the F8 on start and you will be presented with the Boot up options select Safe Mode.

On Safe Mode while you are in assuming you got in right, try to scan for malwares and Viruses on your computer.

Then Look in the Event Viewer for any Error Messages to do that follow these steps:

1– Open a Run command by clicking on Start >> Run and type in: eventvwr  
click [OK] on the Event Viewer you will see three options under local Machine:

Application

Security

System

click on each and see if you will see warning or Error Messages (X) double click it to get more information about it and copy and paste the error and post it in your next message.

HTH.

Please let us know.

Regards,

nass

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