

# Re: black screen of death after windows load

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2006-12/msg01154.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-12/msg01154.htm)

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- *From:* Vincent <[Vincent@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:Vincent@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx)>
  - *Date:* Wed, 6 Dec 2006 04:19:01 -0800
- 

ty for the help everyone. after some searching ard at nvidia forums, i tried something.

wat i did was i took out my graphics card and brushed the dust off it.. brushed the agp slot on the motherboard... reinstalled it back in and tried installing the drivers again and it worked.

the black screen during installation didnt come out and the installation went fine. rebooted and the black screen didnt come out after windows load either.. i was able to go in windows normally. and i can load my games as well. everything is fine now.

i thank everyone here for their help and greatly appreciate it. thank you very much. i will be sure to pass this solution to anyone who may meet the same problem as me.

"Gerry Cornell" wrote:

Vincent

The recommended response for your video controller ( Code 1 ) error is:

This device has no drivers installed or is incorrectly configured. Update the driver(s) by clicking Update Driver. This starts the Hardware Update wizard. If updating the driver does not work, see your hardware documentation for more information.

Explanation of error codes generated by Device Manager in Microsoft Windows XP Professional  
<http://support.microsoft.com/kb/310123>

I have some other ideas regarding the code 28 errors, which I will pass on when I have your answers to my my earlier questions.

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

~~~~~

"Vincent" <Vincent@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
news:5C794368-5BD5-4D27-B423-D922804D30A1@xxxxxxxxxxxxxxxxxxxx

Here,

Motherboard:

CPU Type Intel Pentium 4,

2800 MHz (14 x 200)

Motherboard Name Intel Rock Lake

D865PERL (5 PCI, 1 AGP, 4 DIMM)

Motherboard Chipset Intel Springdale

i865PE

System Memory 512 MB (PC3200 DDR

SDRAM)

BIOS Type AMI (08/28/03)

Communication Port Communications Port

(COM1)

Communication Port Printer Port (LPT1)

Optical Drive SONY CD-RW CRX230E

(52x/32x/52x CD-RW)

wat a powerful tool this is... thank you for introducing this tool. i can  
use it for future problems.

There is 3 yellow question marks.

Multimedia Audio Controller

The drivers for this device are not installed. (Code 28)

Universal Serial Bus(USB) Controller

The drivers for this device are not installed. (Code 28)

Video Controller(VGA compatible)

This device is not configured correctly. (Code 1)

The video controller listed here is my graphics card. reason for the error

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code is probably due to the fact that i didnt install any drivers as i cant as mentioned in my first post. and when i rebooted into windows xp running normally the add hardware wizard tried to install the drivers for the card which i canceled. and it gives me the msg that the drivers are not installed, your new hardware may not work properly.

"Gerry Cornell" wrote:

Vincent

Can you please provide details about your CD drive and motherboard?

This freeware programme is excellent for getting information about your computer:

Everest Home Edition (freeware)

<http://www.majorgeeks.com/download4181.html>

Tip: To copy select Report, Quick Report, Plain Text, highlight required text, right click and select copy. However, whilst this is fine for posting small amounts of information into newsgroup messages longer reports will irritate other newsgroup subscribers.

Are there any yellow question marks in Device Manager? Right click on the My Computer icon on your Desktop and select Properties. Hardware, Device Manager. If yes what is the Device Error code?

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Hope this helps.

Gerry

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FCA

Stourport, England

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"Vincent" <Vincent@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote

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in message

news:1983D9FA-8A41-44C9-B4F5-4BC138289D53@xxxxxxxxxxxxxxxxxxxx

Event Type: Error  
Event Source: Service Control Manager  
Event Category: None  
Event ID: 7026  
Date: 12/5/2006  
Time: 4:58:55 PM  
User: N/A  
Computer: CHRISPC  
Description:  
The following boot-start or system-start  
driver(s) failed to load:  
ASPI32  
eeCtrl  
Fips  
Processor  
SAVRTPEL  
SYMTDI

For more information, see Help and Support  
Center at  
<http://go.microsoft.com/fwlink/events.asp>.

here ya go.. i did click on the link in the  
report but.. i have no idea  
how  
to perform the actions listed in there.

"Gerry Cornell" wrote:

Vincent

A copy of the complete  
error report is needed.

Please check Event Viewer  
for Warning / Error Reports  
in the System  
and  
Application logs for when  
the error occurs and post  
copies.

You can access Event  
Viewer by selecting Start,  
Administrative Tools,  
and  
Event Viewer. When

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researching the meaning of the error, information regarding Event ID, Source and Description are important.

HOW TO: View and Manage Event Logs in Event Viewer in Windows XP

<http://support.microsoft.com/default.aspx?scid=kb:en-us:308427&sd=tech>

Part of the Description of the error will include a link, which you should double click for further information. You can copy using copy and paste.

Often the link will, however, say there is no further information.

<http://go.microsoft.com/fwlink/events.asp>

(Please note the hyperlink above is for illustration purposes only)

A tip for posting copies of Error Reports! Run Event Viewer and double click on the error you want to copy. In the window, which appears is a button resembling two pages. Double click the button and close Event Viewer. Now start your message (email) and do a paste into the body of the message.

This will paste the info from the Event Viewer Error Report complete with links into the message. Make sure this is the first paste after

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exiting from  
Event  
Viewer.

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Hope this helps.

Gerry  
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FCA  
Stourport, England

Enquire, plan and execute  
~~~~~

"Vincent"  
<Vincent@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>  
wrote in message  
[news:3E7E4FF3-BA95-46DE-9B42-82A8F5613B72@xxxxxxxxxxxxxxxxxxxx](mailto:news:3E7E4FF3-BA95-46DE-9B42-82A8F5613B72@xxxxxxxxxxxxxxxxxxxx)

hello  
everyone, i  
have a  
problem  
that i cant  
solve after 2  
days of  
trying.

it started  
when i was  
playing  
Warhammer  
40,000  
Dawn of  
War: Dark  
Crusade.  
I  
exited the  
game  
normally  
and it went  
back to  
desktop as  
per normal  
until  
suddenly i  
got a black  
screen,

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tinking my  
moniter  
went nuts, i  
switched  
it  
on  
and off and  
it gave me  
the "no  
video input"  
thingy.

windows is  
still running  
in the  
background  
as per  
normal,  
everything  
is  
fine  
just that i  
cant see my  
desktop  
with the  
black screen  
there. i am  
tinking  
its  
my video  
card or  
drivers  
giving  
problems.  
so i did a  
hard reboot  
into  
safe  
mode.

when i got  
into safe  
mode i was  
right,  
windows  
gave me an  
error  
report  
saying  
video card  
drivers was

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causing the  
problem. so  
i uninstalled  
the  
current  
drivers,  
went online  
and grabbed  
the latest  
updated one  
and  
installed  
it. rebooted  
and  
everything  
was fine.  
until  
windows  
finished  
booting.  
the  
black screen  
came up.  
the  
windows xp  
logo was  
there.. the  
loading  
thing  
was  
doing its  
thing and  
once it  
finishes  
loading, wat  
should  
come next  
is  
the  
login screen  
but wat  
comes  
instead is  
the black  
screen of  
death.

i tried  
installing  
the older  
drivers in

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safe mode,  
same  
problem  
persist,  
tried  
disabling  
antivirus at  
startup.  
same  
problem  
persist. only  
way  
i  
can  
start  
windows  
normally is  
uninstall the  
drivers in  
safe mode  
and  
everything  
went fine.. i  
can go in, i  
can start  
itunes, i can  
surf the net.  
juz  
no  
games  
as i have no  
graphic card  
drivers  
installed. so  
i tried  
installing  
drivers  
in  
normal  
mode.

the  
installation  
went on as  
normal,  
until the  
screen  
begins to  
flicker.  
but  
its normal

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as the  
drivers are  
configuring  
themselves  
right? then  
it  
flicker  
and flicker  
to a dos  
screen.  
where one  
bar is  
flashing on  
the top  
left  
corner and  
some dos  
white  
symbols are  
all over the  
place.. after  
a  
while..  
the black  
screen is  
back. i did a  
hard reboot  
again into  
normal  
mode.  
same  
black screen  
problem  
again.

i am  
dumbfounded..  
obviously  
the graphics  
card drivers  
is the  
culprit  
but  
i  
cant do  
anything to  
it. i even  
uninstalled  
dark  
crusade  
tinking its

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causing  
problems  
but to no  
avail. i got  
to events  
viewer and i  
got this  
error

The  
following  
boot-start  
or  
system-start  
driver(s)  
failed to  
load:  
ASPI32  
eeCtrl  
Fips  
Processor  
SAVRTPEL  
SYMTDI

anyone can  
help? my  
com specs  
are as  
follows:

Windows  
XP  
Professional  
Intel(R)  
Pentium(R)  
4 CPU  
2.80GHz (2  
CPUs),  
~2.8GHz  
512mb ram  
GeforceFX  
5600XT  
Directx 9.0c  
SB Audigy  
2 ZS  
80gb hdd

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