

Re: Would Like LOG file to Record Shutdown

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-12/msg01138.htm

- *From:* "Wesley Vogel" <123WVogel955@xxxxxxxxxxxxx>
 - *Date:* Wed, 6 Dec 2006 01:26:01 -0700
-

Edna,

hidserv.dll is the file.

hidserv.dll is probably not in the %SystemRoot%\System32 folder.

Start | Run | Type: system32 | Click OK to open the folder.

Do an Advanced Search for hidserv.dll on your machine.

See this on how...

HOW TO: Search For Hidden Or System Files In Windows XP

<http://support.microsoft.com/kb/302347>

The dllcache folder is Hidden and so anything in it will also be Hidden.

hidserv.dll will probably be found in
%SystemRoot%\System32\dllcache folder

or

%Systemroot%\ServicePackFiles folder

You should have one folder or the other.

I do not have a ServicePackFiles folder, so I have no idea if it is Hidden.

When you find hidserv.dll, copy it and paste it into your system32 folder.

If you cannot find hidserv.dll on your machine, you can expand a copy from your XP CD, if that's the case post back and someone will post instructions.

—

Hope this helps. Let us know.

Wes

MS-MVP Windows Shell/User

In [news:DDF4B3BD-4860-401D-84B1-699EF0364D8C@xxxxxxxxxxxxxxx](mailto:DDF4B3BD-4860-401D-84B1-699EF0364D8C@xxxxxxxxxxxxxxx),

Edna <Edna@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx> hunted and pecked:

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Wes, Notes step by step:
HID – General Tab:
Changed fr Disabled to Automatic.

Service status on Stopped. I clicked Start.
Message: Could not START the HID Input Service service on Local Computer.
ERROR 2: The System cannot find the file specified.

Path to Executable: C:\W\Sys32\SVCHOST.exe–K.Net Service
My SVCHOST.exe: 14KB Modified 04Aug04 12:56am V5.1.2600.2180
(xpsp_sp2_rtm.

Registry:
HKEY_LOCAL etc\Parameters: Mine says (Default) REG_SZ (Value not set)

I've got:
USB HP Printer, Fax, Copier, Scanner, and
New USB Keyboard Saitek Eclipse 11 with VOLUME CONTROL.

Amazing coincidence BEFORE reading your reply this PM I switched the
Speakers from the side of the Computer into the Back so I could use the
Volume control on the Keyboard. I guess that's into the MB as I know I
didn't buy a Sound Card but ...
Realtek High Definition Audio came with the MB.

Wes ... I no longer have Sound with the Speaker plugged into the back.
(Previously the Speaker plug was plugged in the side of the computer and I
had Sound)

It appears the "Missing file" message is correct but what file.

The Keyboard didn't come with a CD.
Realtek is showing in Control Panel so it's installed.
The Speakers worked in the side plugged into what? ... I have no idea.

Is it a USB file that's missing?? I hope u will chose to continue if u
feel u can get the instructions through to my head. Thx ...

"Wesley Vogel" wrote:

Human Interface Device Access is the Display Name for HidServ (Service
Name).

HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\
Services\HidServ\Parameters
sez: ServiceDll = %SystemRoot%\System32\hidserv.dll
hidserv.dll = depending on the version; HID Service or HID Audio Service.
Mine sez HID Audio Service.

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This is interesting...

SYMPTOMS

When you try to shut down a Windows XP-based computer that has Human Interface Devices (HID) peripherals connected, the time that it takes to shut down the computer may be longer than when the HID peripherals are not connected.

Note HID peripherals are Universal Serial Bus (USB) devices such as keyboards, game controllers, and scanners that comply with the Device Class Definition for HID 1.11 standard.

from...

Shutting Down Computer Takes Extra Time When HID Devices Are Connected

<http://support.microsoft.com/kb/826367>

Human Interface Device Access

Disabled, if not using keyboards/mouse/joysticks extended with extra buttons that need mapping.

Manual, if having many buttons to push.

Human Interface Device Access

You may not have any peripherals that require this service. If one of yours magically does not function anymore, set it to automatic. Namely, scanners with function buttons (fax, copy) or even an "Internet" keyboard with volume or play controls.

Human Interface Device Access

Enables generic input access to Human Interface Devices (HID), which activates and maintains the use of predefined hot buttons on keyboards, remote controls, and other multimedia devices. If this service is stopped, hot buttons controlled by this service will no longer function. If this service is disabled, any services that explicitly depend on it will fail to start.

*Some peripherals require this service. Internet keyboards with volume and play control buttons, scanners with fax or copy buttons. I don't have any of these kinds of peripherals so mine is disabled.

Human Interface Device Access

Enables generic input access to Human Interface Devices (HID), which activates and maintains the use of predefined hot buttons on keyboards, remote controls, and other multimedia devices. If this service is stopped, hot buttons controlled by this service will no longer function.

Human Interface Device Access

Comment: Whether or not you should disable this service, depends on other services you need. If you don't know, turn it off and see if it breaks anything. It says that it deals with hotkeys, however all the system hotkeys that most of us enjoy aren't controlled by this service, they are built into the core OS. Control C, for example, to copy and Control V to past, do not stop working when you turn this service off. It seems

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this has more to do with specific hotkeys that a software vendor may want to insert into their installed program or internet product. Until you see a reason for it, I'd turn this one off.

--
Hope this helps. Let us know.

Wes
MS-MVP Windows Shell/User

In
news:6CDE950E-5231-44DC-9D13-DD34CC5939C8@xxxxxxxxxxxxxxx,
Edna <Edna@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> hunted and pecked:

Wes I just shut down and one only IMAPI Warning appeared.
Question: IMAPI Properties, Logon Tab, under Hardware Profile I've got Profile 1 Enabled. Shouldn't that that too be Disabled?

While I have your attn: Only One more I'm getting and have been getting since the computer was put together is:

Event Type: Error
Event Source: Service Control Manager
Event Category: None
Event ID: 7023
Date: 05/12/2006
Time: 3:10:59 PM
User: N/A
Computer: SHARK
Description:
The HID Input Service service terminated with the following error:
The system cannot find the file specified.

For more information, see Help and Support Center at <http://go.microsoft.com/fwlink/events.asp>.

I have HID Input Service on Automatic but I see it's not Started.
General Tab, Service Status shows Stopped. Profile 1 is Enabled.

I did have a Logitech Wireless Mouse installed by I'm back to my old MS Mouse. I've got a Linksys Wireless Router and DSL. I haven't got my Laptop on the router yet.
Creative Speakers and I don't use any hot buttons.

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That description makes ME think there's a file missing. How would u ever find out which file? Any ideas. Thx ...

"Wesley Vogel" wrote:

Edna,

You also have to use your own judgment. Sometimes you have to mess around and see why something doesn't work because you disabled a particular service.

A few examples. If you disable LanmanWorkstation (Workstation service), Local Users and Groups (lusrmgr.msc) in MMC doesn't work right. Or if Terminal Services is disabled you do not see any names in the User Name column in Task Manager. Or if you disable the Indexing Service, your machine runs better. Or if you disable the DHCP Client service you cannot get online.

<http://smallvoid.com/tweak/winnt/services.html>

http://www.theeldergeek.com/services_guide.htm#Services

<http://web.archive.org/web/20041128094512/http://www.blackviper.com/>

<http://web.archive.org/web/20041128084144/www.blackviper.com/WinXP/servicecfg.htm>

[[Services
Microsoft pulled their services guide that I had linked to previously because the information was outdated due to SP2. Even the default settings for Services listed in Help & Support are still wrong. I've gotten these settings by doing a fresh install of both XP Home and Pro and exporting the Services configuration as a

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.csv file.]]

TweakHound's Super XP Tweaking Guide –
Services

<http://www.tweakhound.com/xp/xptweaks/supertweaks6.htm>

Default settings for services

http://www.microsoft.com/resources/documentation/windows/xp/all/proddocs/en-us/sys_srv_default_settings.mspx

--

Hope this helps. Let us know.

Wes

MS-MVP Windows Shell/User

In

news:0950D672-6F3C-435E-A528-7F019A30307A@xxxxxxxxxxxxxxxx,

Edna

<Edna@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>

hunted and pecked:

Hi Wes! I've just disabled
IMAPI. I didn't know that
and never would
have thought to Disable it.
I've had it on every other
setting except
Disable. Do u know of a
GOOD/INTELLIGENT/KNOWLEDGABLE
Site one can
refer to as to suggestions for
these Settings. I read the
explanations for these
Services and many go right
over my head.
Between my girlfriend and I
we discuss and decide.
I once put them all on
Automatic, Shutdown,
Restarted, and those that
didn't show Start, I put on
Manual. Whatta Hi Tech
Analyzer eh?
Messenger and Secondary
Logon and now IMAPI are
my only Disables.
Thx I'll let u know in a cple

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days. ...

"Wesley Vogel" wrote:

Disable the
IMAPI
CD-Burning
COM
Service. It
is only
needed
when
using XP's
inbuilt CD
burning
application.
If you use
any 3rd
party
CD burning
software,
IMAPI.EXE
does not
need to run,
ever. It can
cause
conflicts. I
have Nero
and have
IMAPI
disabled.

I know
nothing
about
Acronis.

--

Hope this
helps. Let
us know.

Wes
MS-MVP
Windows
Shell/User

In
news:569F9BBF-1F63-4BC2-8DB0-CC62F9B49179@xxxxxxxxxx
Edna

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<Edna@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
hunted and
pecked:

Hi
Gerry!
I
have
Nero
6.6.0.18
installed
that
came
with
my
Asus
P5WD2
Premium
MB
installed
Dec05.
I've
never
used
it.
I
was
using
Roxio
but
after
reading
comments
on
Roxio
causing
hangs,
which
I
was
experiencing,
I
removed
it
thoroughly,
every
reg
entry.
I
was
planning,

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within
hours,
to
buy
the
new
Nero.

Something
possibly
relevant
I
noticed
the
other
night:
I
bought
Acronis
V10
the
True
Image
program,
I
have
to
wait
40
mins
for
it
to
get
through
a
hang
before
it
starts.
I've
completed
a
Report
for
the
Acronis
Techs
but
haven't
heard

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of
their
finds
yet.

I'm
suspicious,
the
IMAPI
Warnings
and
Acronis
Hangs
are
related.
Maybe
not
but

I
recently
noticed

I
got
an
IMAPI
Warning
at
the
very
same
time

I
started
Acronis.
More
work
required
as

I
couldn't
immediately
repeat
it.

Now,
to
answer
your
question:
Yes!
LOL

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...

"Gerry
Cornell"
wrote:

Edna

Are
you
using
Nero
software?

--

Hope
this
helps.

Gerry
~~~~~  
FCA  
Stourport,  
England

Enquire,  
plan  
and  
execute

~~~~~

"Edna"
<Edna@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote
in
message
news:F070D8B9-367F-4E8D-A680-2AFF26403B8

Wes
I'm
so
sorry
time
didn't
permit
me
to

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respond
as
I
should
have
and
wanted
very
much
to
do.
I
came
here
so
often
to
continue
and
something
else
would
prevent
me
from
concentrating
on
this.
I
did
switch
my
AV
from
NAV
to
Zone
Alarm
Security
Suite
and
find
now
that
the
only
Warning
I'm
getting
with
any

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regularity
is
the
IMAPI
Warning
but
it's
prolific.
I'm
talking
15
–
20
entries
at
once.
Once
I
counted
60.

Event
Type:
Warning
Event
Source:
Imapi
Event
Category:
None
Event
ID:
54
Date:
04/12/2006
Time:
12:37:30
PM
User:
N/A
Computer:
SHARK
Description:
The
description
for
Event
ID
(
54
)

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in
Source
(
Imapi
)
cannot
be
found.
The
local
computer
may
not
have
the
necessary
registry
information
or
message
DLL
files
to
display
messages
from
a
remote
computer.
You
may
be
able
to
use
the
/AUXSOURCE=
flag
to
retrieve
this
description;
see
Help
and
Support
for
details.
The
following
information

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is
part
of
the
event:

.

Data:

0000:

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54

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.....T.

0008:

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36

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04

80

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0010:

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0018:

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0020:

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00
00
00
00
00

.....

Presently
I
have
it
on
Automatic
but
whether
it's
on
Automatic
or
Manual
doesn't
make
any
difference.
Obviously
I
don't
need
it
as
it
doesn't
start
itself.
But
if
it
isn't
being
used
why
do
the
Warnings
appear?

I've
Started
IMAPI
on
occasion

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but
that
doesn't
make
any
difference.

I
think
I'll
put
it
back
on
Manual
and
leave
it
in
the
Stopped
mode.

Sometimes
I
get
multiple
entries
in
a
row.

Sometimes
one.
I've
tried
but
can't
pin
down
what
I'm
doing
that
causes
it
to
go
into
a
multiple
spin.

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Oh
BTW
since
abandoning
Norton,
my
shut
downs
are
now
lickety
split.
Maybe
it
was
Norton,
maybe
not,
but
it's
so
nice
not
to
have
to
wait
when
shutting
down.
I've
used
Norton
for
years
but
recently
I
got
hit
with
some
Pest
thingie.
I
was
dissappointed
NAV
didn't
protect
me

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so
I
switched.
Again,
Wes,
Thank
You
for
the
time
u
spent
helping
me
and
pls
accept
my
apology.
My
failure
to
reply
wasn't
by
choice.
...

"Wesley
Vogel"
wrote:

Edna,

Your
original
post
said
2
–
3
minute
shutdowns.
How
long
did
shutdown
take
before
you

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installed
UPHClean?

I
get
the
Event
Source:
HHCTRL
Event
ID:
1904
all
the
time.
Due
to
a
Windows
Critical
Update.

Event
Type:
Information
Event
Source:
HHCTRL
Event
Category:
None
Event
ID:
1904
Date:
02/23/2006
Time:
1:32:25
PM
User:
N/A
Computer:
MYPENTIUM450
Description:
The
description
for
Event
ID
(
1904

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)
in
Source
(
HHCTRL
)
cannot
be
found.
The
local
computer
may
not
have
the
necessary
registry
information
or
message
DLL
files
to
display
messages
from
a
remote
computer.
You
may
be
able
to
use
the
/AUXSOURCE=
flag
to
retrieve
this
description;
see
Help
and