

Re: Very confused, Admin was reset somehow, need help asap.

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Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-12/msg01071.htm

- *From:* Bruce Chambers <bchambers@xxxxxxxxxxxxx>
 - *Date:* Tue, 05 Dec 2006 18:26:01 -0700
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KaLee wrote:

My Aunt gave me one of her old dell computers, and I called up Windows helpline to reset the entire thing, wipe the hard drive clean, and re-install windows. Before I did that, my aunt and uncle were the admin. Well, when I wiped it clean, I set myself as admin, and everything was going fine. But here's the problem...I brought my computer down to my aunts house to use the internet. Well, somehow, their user accounts (which I had deleted) popped back up, reset itself to admin, and reset my user to limited.

That's completely impossible, if you had truly formatted the hard drive and performed a clean installation, as you clean.

I've never seen anything like it. Whats even weirder, is that their accounts don't show up in the log in screen to windows, only in the documents and settings folder. I need to know how to permanently delete their users and reset myself back to admin. This is driving me crazy. I can't do ANYTHING with the internet and I'm afraid that even if I take the comp back home, I will still have a limited account. I use this computer for college, and I need it to WORK!

If you want us to help, you'll have to start by telling us what really happened.

Bruce Chambers

Help us help you:

<http://dts-l.org/goodpost.htm>

<http://www.catb.org/~esr/faqs/smart-questions.html>

They that can give up essential liberty to obtain a little temporary safety deserve neither liberty nor safety.
-Benjamin Franklin

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Many people would rather die than think; in fact, most do. –Bertrand Russell