

Re: black screen of death after windows load

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-12/msg01006.htm

- *From:* "Gerry Cornell" <gcjc@xxxxxxxxxxxxxxxxxx>
 - *Date:* Tue, 5 Dec 2006 17:01:01 -0000
-

Vincent

The recommended response for your video controller (Code 1) error is:

This device has no drivers installed or is incorrectly configured. Update the driver(s) by clicking Update Driver. This starts the Hardware Update wizard. If updating the driver does not work, see your hardware documentation for more information.

Explanation of error codes generated by Device Manager in Microsoft Windows XP Professional
<http://support.microsoft.com/kb/310123>

I have some other ideas regarding the code 28 errors, which I will pass on when I have your answers to my my earlier questions.

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Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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"Vincent" <Vincent@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message news:5C794368-5BD5-4D27-B423-D922804D30A1@xxxxxxxxxxxxxxxxxxxx

Here,

Motherboard:

CPU Type Intel Pentium 4,
2800 MHz (14 x 200)

Re: black screen of death after windows load

Motherboard Name Intel Rock Lake
D865PERL (5 PCI, 1 AGP, 4 DIMM)
Motherboard Chipset Intel Springdale
i865PE
System Memory 512 MB (PC3200 DDR
SDRAM)
BIOS Type AMI (08/28/03)
Communication Port Communications Port
(COM1)
Communication Port Printer Port (LPT1)

Optical Drive SONY CD-RW CRX230E
(52x/32x/52x CD-RW)

what a powerful tool this is... thank you for introducing this tool. i can
use it for future problems.

There is 3 yellow question marks.

Multimedia Audio Controller

The drivers for this device are not installed. (Code 28)

Universal Serial Bus(USB) Controller

The drivers for this device are not installed. (Code 28)

Video Controller(VGA compatible)

This device is not configured correctly. (Code 1)

The video controller listed here is my graphics card. reason for the error
code is probably due to the fact that i didnt install any drivers as i
cant
as mentioned in my first post. and when i rebooted into windows xp running
normally the add hardware wizard tried to install the drivers for the card
which i canceled. and it gives me the msg that the drivers are not
installed,
your new hardware may not work properly.

"Gerry Cornell" wrote:

Vincent

Can you please provide details about your CD drive and motherboard?

This freeware programme is excellent for getting information
about your computer:

Everest Home Edition (freeware)

<http://www.majorgeeks.com/download4181.html>

Re: black screen of death after windows load

Tip: To copy select Report, Quick Report, Plain Text, highlight required text, right click and select copy. However, whilst this is fine for posting small amounts of information into newsgroup messages longer reports will irritate other newsgroup subscribers.

Are there any yellow question marks in Device Manager? Right click on the My Computer icon on your Desktop and select Properties. Hardware, Device Manager. If yes what is the Device Error code?

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Hope this helps.

Gerry
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FCA  
Stourport, England

Enquire, plan and execute  
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"Vincent" <Vincent@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:1983D9FA-8A41-44C9-B4F5-4BC138289D53@xxxxxxxxxxxxxxxxxxxx

Event Type: Error
Event Source: Service Control Manager
Event Category: None
Event ID: 7026
Date: 12/5/2006
Time: 4:58:55 PM
User: N/A
Computer: CHRISPC
Description:
The following boot-start or system-start driver(s) failed to load:
ASPI32
eeCtrl
Fips
Processor
SAVRTPEL
SYMTDI

For more information, see Help and Support Center at
<http://go.microsoft.com/fwlink/events.asp>.

here ya go.. i did click on the link in the report but.. i have no idea

Re: black screen of death after windows load

how
to perform the actions listed in there.

"Gerry Cornell" wrote:

Vincent

A copy of the complete error report is
needed.

Please check Event Viewer for Warning /
Error Reports in the System
and
Application logs for when the error occurs
and post copies.

You can access Event Viewer by selecting
Start, Administrative Tools,
and
Event Viewer. When researching the
meaning of the error, information
regarding Event ID, Source and Description
are important.

HOW TO: View and Manage Event Logs in
Event Viewer in Windows XP

<http://support.microsoft.com/default.aspx?scid=kb:en-us:308427&sd=tech>

Part of the Description of the error will
include a link, which you
should
double click for further information. You
can copy using copy and
paste.
Often the link will, however, say there is no
further information.

<http://go.microsoft.com/fwlink/events.asp>

(Please note the hyperlink above is for
illustration purposes only)

A tip for posting copies of Error Reports!
Run Event Viewer and double
click
on the error you want to copy. In the
window, which appears is a
button
resembling two pages. Double click the
button and close Event Viewer.
Now
start your message (email) and do a paste

Re: black screen of death after windows load

into the body of the
message.
This
will paste the info from the Event Viewer
Error Report complete with
links
into the message. Make sure this is the first
paste after exiting from
Event
Viewer.

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Hope this helps.

Gerry
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FCA  
Stourport, England

Enquire, plan and execute  
~~~~~

"Vincent"

<Vincent@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in message

news:3E7E4FF3-BA95-46DE-9B42-82A8F5613B72@xxxxxxxxxxxxxxxxxxxx

hello everyone, i have a
problem that i cant solve
after 2 days of
trying.

it started when i was playing
Warhammer 40,000 Dawn
of War: Dark
Crusade.

I
exited the game normally
and it went back to desktop
as per normal
until
suddenly i got a black
screen, tinkng my moniter
went nuts, i
switched
it
on
and off and it gave me the
"no video input" thingy.

Re: black screen of death after windows load

windows is still running in the background as per normal, everything is fine just that i cant see my desktop with the black screen there. i am tinkering its my video card or drivers giving problems. so i did a hard reboot into safe mode.

when i got into safe mode i was right, windows gave me an error report saying video card drivers was causing the problem. so i uninstalled the current drivers, went online and grabbed the latest updated one and installed it. rebooted and everything was fine. until windows finished booting. the black screen came up. the windows xp logo was there.. the loading thing was doing its thing and once it finishes loading, wat should come next is the login screen but wat comes instead is the black screen of death.

i tried installing the older drivers in safe mode, same

Re: black screen of death after windows load

problem
persist,
tried disabling antivirus at
startup. same problem
persist. only way
i
can
start windows normally is
uninstall the drivers in safe
mode and
everything
went fine.. i can go in, i can
start itunes, i can surf the
net. juz
no
games
as i have no graphic card
drivers installed. so i tried
installing
drivers
in
normal mode.

the installation went on as
normal, until the screen
begins to
flicker.
but
its normal as the drivers are
configuring themselves
right? then it
flicker
and flicker to a dos screen.
where one bar is flashing
on the top
left
corner and some dos white
symbols are all over the
place.. after a
while..
the black screen is back. i
did a hard reboot again into
normal
mode.
same
black screen problem again.

i am dumbfounded..
obviously the graphics card
drivers is the
culprit

Re: black screen of death after windows load

but
i
cant do anything to it. i even
uninstalled dark crusade
tinking its
causing
problems but to no avail. i
got to events viewer and i
got this
error

The following boot-start or
system-start driver(s) failed
to load:
ASPI32
eeCtrl
Fips
Processor
SAVRTPEL
SYMTDI

anyone can help? my com
specs are as follows:

Windows XP Professional
Intel(R) Pentium(R) 4 CPU
2.80GHz (2 CPUs),
~2.8GHz
512mb ram
GeforceFX 5600XT
Directx 9.0c
SB Audigy 2 ZS
80gb hdd