

RE: Internet Explorer cannot display the web page

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-12/msg00759.htm

- *From:* nass <nass@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 3 Dec 2006 08:31:00 -0800
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"daviedoug" wrote:

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daviedoug
daviedoug@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

"nass" wrote:

"daviedoug" wrote:

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daviedoug
daviedoug@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

"nass" wrote:

"daviedoug" wrote:

I recently installed Internet Explorer 7 onto my computer. My wife's computer is networked to mine; she

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receives the same error.

The actual full-length message is: The webpage cannot be found.

Most likely causes:
There might be a typing error in the address
If you clicked on a link, it may be out of date

What can you try:
Retype the address
Go back to the previous page

This is happening randomly and not necessarily with each and every site.

Any advise would be greatly appreciated.

Thanks.

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daviedoug
daviedoug@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Dave,
Are you sure your computer is Malwares free.
From your previous post it seems more complicated!.
What your connection to the Internet with Router or ICS sharing.
Is your wife have the same IE version or IE6.
Try this:
Open a Run Command and type:
netsh winsock reset click [OK]
and Reboot your machine.
HTH.
Regards,
nass

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Thanks very much for your quick response. I tried your suggestion above; it is not working. The same message is appearing on both my computer and that of my wife. A little clarification first: My computer is the primary on the home network. My wife's is connected via the Network. I also have a laptop connected wirelessly to the same network. The laptop does not have this problem. It only exists on the two desktop computers. Further, all three are using IE7. I am using a router for the network. I also have Spysweeper and Norton Anti-Virus on both desktops. They are both also using Windows Firewall. Could there be an IP Address problem causing this to happen? Your continued thoughts are appreciated.

Thanks

Doug

Hi Doug,

1- First when you installed IE7 on the other computer did you turn the Firewall off and done the installation?.

I don't think that it is IP address more to me is DNS Resolutions issue.

Try to match the settings from your laptop to the other Computers there may be a Higher security settings been set on the other computers.

Assign these websites in the trusted zone and see if that will help, also spysweeper have an option to block some sites that have a pop-ups on it by design.

The same with Norton Anti-virus.

I don't know what you mean with windows Firewall, if you have Latest Norton

with Internet security installed you don't need Windows Firewall Turned ON and if the Router has a Firewall built on, try to disable/Turn OFF the Windows Firewall and see if the issue will resolve.

IE7 has Pop- Blocker/Sites Filter as well try to turn this OFF or change the Security Level on it.

2- Open a Run Command and type this :

CMD.exe click [OK]

and then again on the Run Command type: regsvr32 urlmon.dll click [OK]

and

Reboot the machines.

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3– You may have winsock damaged or corrupt try to repair it by typing this into the Run Command:

netsh winsock reset click [OK] and Reboot the machines to referesh the Winsock.

or you can download it from here:

<http://www.nasstec.co.uk/tools.html> for winscok fixer.

P.S does the connection still On when you get this Error message or you lose connection to the Router?.

* Note try one step (1,2,3) at a Time and Reboot your machines and try for a while to see if the issue will resolve.

HTH.

Please let us know.

Regards,

nass

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Thanks for your continued support of my problem. I have tried all four steps you outlined; unfortunately, I remain with the same issue. To recap, I have turned off Windows Firewall. I have Norton Anti–Virus 2006 which includes Internet Basics. I am not sure whether this means I have Norton Firewall or not. I do note a few spam emails in this morning's Outlook Express. Specifically, and with steps 3 and 4, after rebooting I first receive an advertisement on the Comcast (my provider) homepage whereas there was nothing before but the error message. After a few attempts at closing and re–opening IE 7, I again receive the initial error. As mentioned in my last email, I have a total of 3 computers (2 desktops, 1 each for my wife and myself) and a laptop. All three are connected to my Home Network. The 2 desktops continue to incur this problem regarding the IE error; the laptop continues to provide "no error related to IE 7".

By the way, I am not sure that Norton Anti–Virus 2006 includes Firewall. Norton Internet Security 2007 may include both the Firewall and Anti–Virus programs I, apparently, require.

I dont' know what else to try. As I thought initially, maybe the IP Addresses are, in some way, causing this. I haven't had a chance to check.

Thanks for your outstanding support.

Hi Doug, You are welcome

Try to enable the Windows Firewall back On and scan for Malwares on your computer if you don't have anti–spyware application then download this

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freeware from Lavasoft& Spybot and scan for malwares:

http://www.lavasoft.com/products/ad-aware_se_personal.php

<http://www.safer-networking.org> ; for Spybot S&D (don't run Spybot in Tea Time Mode).

About the IP address if both computers (Desktops) been configured to get their IPs automatically I can't see that the IP will be a problem but you could try releasing/Renew the IP and Reboot and see if the Desktops will get a new one and that make difference.

Another try to Disable the *Windows Zero configuration* from the services, although I can't see it was a problem with IE6 before IE7 update but it worth a try and write down every thing you change so you can revert back if it didn't make any changes or cause undesirable affect.

To do that open run command and type:

services.msc click [OK] and on the services Window locate Windows Zero Configuration and Disable it then Restart.

I really didn't install IE7 Yet I'm waiting until it is stable and some patches been issued then I will install it on my machine.

P.S change your Home page if it has a Pop-ups Advertising, for a website doesn't have pop-ups, here in the UK say www.bbc.co.uk it doesn't have advertisements on it and safe.

HTH.

Regards,

nass

www.nasstec.co.uk

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