

## Re: End Program – sw error

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2006-11/msg03071.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-11/msg03071.htm)

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- *From:* Elmo <[elmogeek@xxxxxxxxxxxxxx](mailto:elmogeek@xxxxxxxxxxxxxx)>
  - *Date:* Thu, 23 Nov 2006 08:17:11 -0500
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John wrote:

Unfortunately I do not recognize the sw program that is being identified in the End Program pop up window. This pop up occurs after I receive the DWWIN error message which states that "dwwin.exe dll failed to initialize error when shutting down".

I have looked in the startup tab after running msconfig but have nothing running associated with any application named sw. I have also run malware and anti-virus software and have nothing being reported. I have read that the sw reference may be associated with the Acrobat (i.e reader) or shockwave application.

I have also tried the suggestion below, but still receive the popup on an intermittent basis.

Not sure if there is anything you can suggest.

Wesley Vogel wrote:

Close the program before shutting down.

Get rid of whatever malware that you have on your machine.

Try this...

[http://www.kellys-korner-xp.com/xp\\_tweaks.htm](http://www.kellys-korner-xp.com/xp_tweaks.htm)

Read the instructions at the top.

76. Right hand side

Auto End Tasks to Enable a Proper Shutdown

shutdown.reg is the file you want.

Reboot after you have merged the shutdown.reg file.

shutdown.reg does the following:

\* Sets ClearPageFileAtShutdown to 0.

If ClearPageFileAtShutdown is set to 1, shutdown takes a \*long\* time.

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\* Sets AutoEndTasks to 1.

Processes end automatically. The system does \*NOT\* wait until the process ends, and, the process will \*NOT\* take more time than the value of the HungAppTimeout entry, the End Task dialog box does \*NOT\* appear, stating that the application cannot respond to the End Task request.

\* Sets WaitToKillServiceTimeout to 1000 (1 second).

Determines how long the system waits for services to stop after notifying the service that the system is shutting down. The Default value is 20000 (20 seconds).

From a Google Groups search:

"DWWIN.EXE is the Dr. Watson tool. This may be caused by some software crash during the shutdown that makes DWWIN start and lead you into the given error message.

Try to find out what happens:

"Resources to Help Troubleshoot Shutdown Problems in Windows XP"  
(<http://support.microsoft.com/?kbid=308029>) "

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Joe =o)

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