

Re: update download freezing

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-11/msg02570.htm

- *From:* "Gerry Cornell" <gcjc@xxxxxxxxxxxxxxxx>
 - *Date:* Sun, 19 Nov 2006 20:59:48 -0000
-

Richard

There could well be an Error Report in Event Viewer.

Please post a copy of the Report

Hope this helps.

Gerry

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FCA

Stourport, England

Enquire, plan and execute

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"Richard Corbett" <corbett.chester@xxxxxxxxxxx> wrote in message
[news:ji38h.5377\\$d4.4524@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:ji38h.5377$d4.4524@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

"Gerry Cornell" <gcjc@xxxxxxxxxxxxxxxx> wrote in message
news:ODEB1RBDHHA.2328@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Richard

This link led me to the next.

<http://www.eventid.net/display.asp?eventid=3012&eventno=1160&source=LoadPerf&phase=1>

How to manually rebuild Performance Counter Library values

<http://support.microsoft.com/kb/300956/en-us>

There have been problems reported with Zone Alarm. Disable it, enable the
Windows Firewall
and then try the Windows Updating service.

Re: update download freezing

Thanks Gerry – tried that. Have disabled Zone Alarms but left it installed. Enabled Windows Firewall and gone to Updates. Got to Checking for Latest Updates and that commenced. 2/3 minutes and it all froze up again. I haven't read the links you referred to – might they help?

Sorry for all this trouble – I naively thought someone would wave a magic wand! I should really have known better!!!

Richard