

## Re: Help with missing DLL file

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2006-11/msg00140.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-11/msg00140.htm)

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- *From:* "Ken Blake, MVP" <kblake@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
  - *Date:* Wed, 1 Nov 2006 08:22:42 -0700
- 

monkeymike wrote:

Now it makes more sense thanks. I'm a novice with this sort of stuff so assumed that when I got the error on startup it was a windows file that was meant to be there. So to be a pain but just a couple more queries now;  
Does that mean that some of the virus may still be on the machine as I keep getting this error message on startup and if so how do I get

It's \*probably\* just a reference to the virus that you need to delete, not the virus itself.

rid as Norton doesn't seem to do it?  
I have run a full norton scan on numerous occasions and keep getting on average 8 x dialer.generic .exe files detected which norton deletes. Could this be anything to do with the other virus?

Yes, it could be, but I don't know for sure, since I don't know what virus you had.

Lastly and sorry to be a pain but I ran the trend micro scan again which found another trojan file "winuqw32.dll". Trend micro couldn't delete it for some reason though. Is this a windows file

No, it's the Trojan Smitfraud. Read here:  
[http://www.elephantboycomputers.com/page2.html#Smitfraud\\_Trojan](http://www.elephantboycomputers.com/page2.html#Smitfraud_Trojan)

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or if not is  
the best way to delete it in safe mode?  
Also is norton any good or is it better to get something else?

In my view, Norton is the worst possible choice.

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Ken Blake – Microsoft MVP Windows: Shell/User  
Please reply to the newsgroup

Thanks again for everyone whos helped , this thing is really getting  
on my nerves now !

"Ken Blake, MVP" wrote:

monkeymike wrote:

Ah I understand now, thanks. I've tried the online scan too  
which  
just got rid of some spyware but now i'm unsure as to how I  
replace  
the missing DLL file as I can't find anywhere online to  
download it.  
Does it even need to be replaced?

Not only does it not \*need\* to be replaced, you don't want to  
replace it. It's not a Windows file, but almost certainly was the  
virus (or part of the virus) that Norton deleted.

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Ken Blake – Microsoft MVP Windows: Shell/User  
Please reply to the newsgroup

"DL" wrote:

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It means your sys was infected and Norton could'nt deal with it, or leastways only removed some of its files  
Try an online scan at Trend Micro

"monkeymike"

<monkeymike@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

wrote in

message

news:6454E85E-4F23-466F-9B41-ED9309033EAA@xxxxxxxxxxxxxxxxxxxx

Hopefully someone has an idea what this is. First off i'm new to the newsgroups so if i've posted in the wrong one I apologise first off. A few days ago morton antivirus software detected some infected dll files on my pc which it then decided to delete as they couldnt' be repaired. One of these files was "eubaqsj.dll". Now on startup I get the following error message "

C:\windows\system32\eubaqsj.dll  
the specified module could not be found"

Everything seems to work ok apart from for a few minutes on startup media player seems to be very jittery ( not sure if even connected, just started at same time!)

I've searched for this file online but can't find anything to help me and don't have the xp disc as it came preloaded on my machine.

Any ideas whatsoever would be greatly appreciated.

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