

Re: Danger warning! to the public and note to Databaseben

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-10/msg03312.htm

- *From:* "glee" <glee29@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 22 Oct 2006 13:12:44 -0400
-

I haven't found Webroot Spysweeper's background monitoring to be very useful, nor the background monitoring of any other anti-spyware utilities. I do prefer AVG Anti-Spyware (formerly Ewido) for on-demand scanning for spyware and trojan downloaders:

<http://www.ewido.net/en/>

They've also got an online scan:

<http://www.ewido.net/en/onlinescan/>

I am not a fan of either Norton or McAfee anti-virus, though either should be effective against viruses, but somewhat less so against trojans and trojan downloaders. I can't imagine having both installed at the same time (in fact, I don't think they will co-habit), so I am guessing the McAfee scan you refer to is just an online email scan that your ISP uses prior to your receiving the email.

Turn off the email scanning in your resident anti-virus (Norton, I presume).....even Symantec support states it is redundant and unnecessary, and can cause problems.

You mentioned that the trojan downloader was quarantined (by Ad-Aware, IIRC), so do you still detect any trojans or downloader when you rescan? If so, where are they being found...what location on your hard drive? If they are being found in System Restore or in the Ad-Aware quarantine folder, then you only have to clear the quarantine area through the Ad-Aware interface, and or reset System Restore to delete old restore points.

—
Glen Ventura, MS MVP Shell/User, A+

<http://dts-1.org/>

<http://dts-1.org/goodpost.htm>

"MtnLadyinBlackHills1986" <MtnLadyinBlackHills1986@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message <news:B24E2E08-5C4A-43E7-A154-2031978DBB1E@xxxxxxxxxxxxxxxxxxxx>

Glee, I found from talking to another person later that the NTREGOPT program was not the cause of the Trojan Horse, although possibly it could have used it to "sneak" the Trojan Horse onto my computer.

So now it appears I have a Trojan Horse on my system! I have used security software from 3 major companies (LavaSoft, Symantec/Norton, and Webroot), have installed all the security downloads from Microsoft, have my firewall up, have not added any toolbars, do not go to the so-called "dark side" of

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the web, have 2 email scanners (Symantec/Norton and McAfee from my local ISP), do not use links for "free checkups" of my computer and similar dangerous links, do not use Instant Messaging, and I still got a Trojan Horse!

I am a computer novice and have done everything I know how to do to keep my computer safe. I have "crashed" in the past, and I'm beginning to feel that I want to abandon the Internet. For me, it has changed from a source of fun and information to a dangerous maze with a hazard around every corner.

Can you give me any information on how to find and remove this Internet Devil? I'd really appreciate any help you can give me.

"glee" wrote:

This program has been used for years on countless computers, and has been downloaded alone and also in the package with its sister app, ERUNT. The fact that you ran it successfully for months and only got a warning about a trojan last week, indicates that you simply have a trojan on your system, and it may have replaced that app, using its name. It does not in any way implicate the download you got months ago from majorgeeks.

In your paste of the trojan information, I don't see any mention of NTREGOPT. Are you saying the file itself, ntregopt.exe, is in quarantine? The info you posted only mentions a trojan downloader, and points to registry entries for an IE toolbar.

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Glen Ventura, MS MVP Shell/User, A+
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"MtnLadyinBlackHills1986"

<MtnLadyinBlackHills1986@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message

news:E5B8ADB2-CC92-462D-8E79-15AD3081E8E9@xxxxxxxxxxxxxxxxxxxx

> ,General Warning Message: Do NOT install the following program:

> http://www.majorgeeks.com/NTREGOPT_d4824.html

>

> Hello, Databaseben! I talked to you way back in July when you were very

> helpful with all my computer problems. In your last post to me, you

> recommended some free programs that could help "clean up" my computer.

I've

> put a copy of part of what you wrote below:

>

