

Re: Shutdown problem

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-10/msg00505.htm

- *From:* "Maurice N ~ MVP" <maurice@xxxxxxxx>
 - *Date:* Mon, 2 Oct 2006 08:02:41 -0500
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Hello Shivi,

Right-Click the My Computer icon on desktop. Select Properties.
Next, select Advanced. Look for a block that says Startup and recovery. Press the settings button.
In System failure section, turn off (un-check) Automatically restart. Apply change.

Have you checked your Power Management settings?
Get into Control Panel-----Power Management----and turn on APM ----Advanced Power Management .

See Windows XP Shutdown & Restart Troubleshooting at
<http://aumha.org/win5/a/shtdwnxp.htm>

See what Event Viewer has in it's log. Select Start button/ select Run , then type in
eventvwr.msc<enter>

-- or Go to Control Panel / Performance and Maintenance/Administrative Tools >Event Viewer.

Review the sections and look for Errors or Warnings.
Double click----the information "may" give a clue.

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Maurice N
MS-MVP Windows (Shell / User), Aumha.net VSOP , DTS-L

"Shivi" <Shivi@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:153C1ED2-3D03-4E06-9CFB-DDD8888B3CA4@xxxxxxxxxxxxxxxxxxxxxxxx>

Am unable to shutdown my computer, it just hangs on the "Windows is shutting down" Screen and i have to manually power it off. Can you help me resolve this issue other than by the System Restore method? Thanks