

Re: This Program is not responding errors – MS Word 2003

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-09/msg02946.htm

- *From:* Joe Wright <elmogeek@xxxxxxxxxxxxxx>
 - *Date:* Tue, 19 Sep 2006 17:51:38 -0400
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TomM wrote:

Unfortunately both System log and Application log, are not showing anything helpful

Try this:

Normal.dot is the default template that dictates what font is used, line spacing, formatting, etc.. It can get damaged, and when damaged, Word crashes upon opening. Delete the file then try running Word again.

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Joe =o)

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