

Re: Missing "Rename" option in My Documents' files & folders

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-09/msg00819.htm

- *From:* "KLHT" <Karen.Hennigan.Thompson@xxxxxxxxxx>
 - *Date:* 5 Sep 2006 20:52:41 -0700
-

Hey, Wes,

Thanks for hanging in there with this.

I forgot to mention that not only the Rename function has returned, but the shortcuts for *everything* I accessed have stopped appearing in My Documents.

Right-clicking My Documents now gives three tabs: General, Sharing, and Security. General, Shortcut, and Security on a My Documents shortcut.

The words "Make this folder private" are not there, but the option to share or not are there. Do not share this folder is checked.

If you paste the following line into Start | Run and click OK...

```
%userprofile%\my documents
```

I get this error message:

```
-----  
C:\Documents  
-----
```

```
Windows cannot find 'C:\Documents'. Make sure you typed the name  
correctly, and then try again. To search for a file, click the Start  
button, and then click Search.  
-----
```

I have two hard drives split into a number of partitions. They're all formatted NTFS.

In your first post you mentioned: "I've tried various methods of changing the ownership".

Yeah, as I researched the problem online, I got the impression that it

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could have something to do with file sharing or ownership. I guess I should have been more methodical and kept notes on what I'd tried. I usually just muddle through and eventually fix my computer problems. I very rarely, if ever, have posted to ask for help!

Does "Use simple file sharing (Recommended)" appear in Folder Options?

Yes, it's there, and I have it unchecked right now and think I changed it once or twice as I tried to fix this problem myself. I don't know if I want to check it now, despite the recommendation, since everything (even problems I didn't mention, like slow opening programs, especially Windows Explorer and IE) seems fixed now.

I am on a home wireless network.

So, what do you think now? Any further suggestions?

Thanks again for the help,

Karen

Any thoughts
Wesley Vogel wrote:

Hi Karen,

Glad you seem to gotten Rename back. ;-)

But there seems to be a Problem with your My Documents folder.

But I am confused as to why it would relate to Rename gone fishing. ;-)

First, how many tabs are there when you right click My Documents and select Properties and what are the titles?

There should just be two: General and Sharing.

If you are right clicking a My Documents shortcut, My Documents Properties should have three: Target, General and Sharing.

Either way the Sharing tab should have "Make this folder private" not "Do not share this folder" or "Share this folder".

Can you post back with that info?

Two reasons that I can think of for "Make this folder private" option to be missing:

1. Your hard drive is formatted FAT32 and not NTFS.

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2. You moved your My Documents folder to some location other than
%userprofile%\my documents

If you paste the following line into Start | Run and click OK...

%userprofile%\my documents

Does your My Documents folder open? Or do you get an error?

To see how your drive is formatted open My Computer, right click your hard drive, click Properties, on the General tab, towards the top it will say Files system. It will show FAT, FAT32 or NTFS.

I honestly do not know what should appear as an option on the Sharing tab if your hard drive is formatted FAT32. Mine's formatted NTFS.

In your first post you mentioned: "I've tried various methods of changing the ownership".

You also stated that you have WinXP SP2 Home Edition. With XP Home you have to boot into Safe Mode to see the Security tab in order to take Ownership of files or folders. In order to see the Security tab your hard drive needs to be formatted NTFS. If the hard drive is formatted FAT32 you will never see the Security tab.

If I didn't know better I would think that you had XP Pro and turned off Simple File Sharing.

It is my understanding that you cannot turn off simple file sharing in Microsoft Windows XP Home Edition.

Does "Use simple file sharing (Recommended)" appear in Folder Options?

Start | Run | Type: control folders | Click OK |
On the View tab under Advanced Settings, clear at the bottom.

If it does, place a check mark in the box, click Apply and click OK.

Are you on a network or a domain by chance?

—

Hope this helps. Let us know.

Wes
MS-MVP Windows Shell/User

In news:1157360625.075804.131580@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx,
KLHT <Karen.Hennigan.Thompson@xxxxxxxx> hunted and pecked:

Oh boy, this is so weird.

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I right clicked, chose Properties, then the Sharing tab. Do not Share this Folder was checked. I changed it to Share this Folder. I had dragged all the files and folders out of My Documents, so I dragged one back in and the Rename option had reappeared. I dragged them all back in, all fine and renameable! Oddly enough, now, I can change the sharing back to Do not Share this Folder and the Rename option is unaffected.

I do not get it. But I'm glad I fixed it. Hope it stays fixed.

Thanks again for your help,
Karen

KLHT wrote:

Wes, sorry, I wasn't clear—there's no error message, just the little error sound.

Interestingly, I have discovered that if I drag any of the files or folders out of my My Documents folder, the Rename option reappears.

Drag it back in, Rename disappears again. This should be a clue, but, like you, I can find no info on line. Hadn't thought of the sock drawer.

I cannot be the only one with this problem.

Also, what about the shortcuts to any file I access (even pics i insert into an email and the folders they were in) appearing in My Documents. These things could be related.

If I've worn you out on this one, I apologize. Do you recommend another forum I could try?

Thanks again for the effort!
Karen

Wesley Vogel wrote:

Hi Karen,

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Clicking the folder twice
yields an error message
boink

What's the error message?

When it pops up, click on it to give it focus,
hit Ctrl + C to Copy the
message and then paste it in to a message a
post back.

I have no earthly idea why Rename may be
missing.

The only rename that I could find in my
registry was here, two items.

HKEY_CURRENT_USER\Software\Microsoft\Windows\ShellNoRoam\MUICache
Value Name: @shell32.dll,-31242
Data Type: REG_SZ
Value Data: Rename this file

Value Name: @shell32.dll,-31254
Data Type: REG_SZ
Value Data: Rename this folder

However, the MUICache is just a list of
programs or applications that
have run at one time or another. So this will
not help at all.

And I do not know its command name, i.e.
&Open, E&xplore, SS&earch,
&Print Directory, S&haring and Security...,
Cu&t, &Copy, Create
&Shortcut, &Delete or P&roperties.

Shell32.dll has something to do with the
Rename command. And I just
read some where today that shell32.dll
cannot be registered.

I have just spent about three hours searching
my registry, the web, my
sock drawer and anywhere else I can think
of for why Rename would be
missing.

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Hope this helps. Let us know.

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Wes
MS-MVP Windows Shell/User

In
news:1157340338.324195.211680@xx,
KLHT
<Karen.Hennigan.Thompson@xxxxxxxx>
hunted and pecked:

Thanks, Wes, for the ideas.

Clicking the folder twice
yields an error message
boink, and the Rename
option is missing from File
and folder tasks as well as
from the
right-click menu.

I run the usual anti-malware
tools (spybot, Adaware,
WinDefender,
Spyware Blaster, etc, plus
McAfee antivirus & security
pkg) regularly.
All updated and run and
rerun since these problems
arose.

Will try running all scans in
Safe Mode Next.

Karen

Wesley Vogel wrote:

First, you
can rename
a file or
folder by
clicking the
name once
to
highlight it
and click it
again to
open the
name for
editing,

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then
type the
new name
and then
press
ENTER.

If you do
this too
quickly it
will be the
same as a
double
click, do it
slowly.

You can
also...
1. Click the
file or
folder you
want to
rename.
2. Under
File and
Folder
Tasks, click
Rename this
file or
Rename this
folder.
3. Type the
new name
and then
press
ENTER.

I do not see
how
Read-only
can be
related to
Rename
missing
from the
right click
context
menu.

You cannot
tell from a

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folder's
Properties
whether or
not a folder
is
Read-only,
Read-only
only applies
to the files
contained in
that
folder.

Make sure
that you are
malware
free.

UPDATE
your
antivirus
software
and run a
full system
scan.

UPDATE
whatever
anti-spyware
applications
that you
have and
run a full
system scan
with each
one.

You might
want to start
in Safe
Mode to run
your
antivirus
and
anti-spyware
software.

Running a
full system
antivirus
scan or

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<Karen.Hennigan.Thompson@xxxxxxxx>
hunted and
pecked:

On
my
WinXP
SP2
Home
Edition
system,
with
all
Windows
updates
applied,
two
problems
have
arisen.

A
month
or
so
ago,
shortcuts
to
all
files
or
folders
I'd
accessed
began
appearing
in
the
My
Documents
folder.
Just
a
week
or
so
ago,
right-clicking
on
any
of

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the
files
or
folders
in
My
Documents
has
failed
to
provide
the
"Rename"
option.

After
undoing
the
Read
Only
check-mark
the
My
Documents
folder
properties,
and
in
any
of
it's
contained
files
or
folders,
and
applying
the
change
and
OKing
out,
upon
reviewing
the
properties,
the
check
(actually
a
minus

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sign)
had
reappeared.

However,
in
other
folders,
located
outside
of
MyDocs,
the
folder's
Read
Only
status
does
not
remove
the
right
click
"Rename"
option.
So,
this
is
probably
irrelevant.

I've
tried
various
methods
of
changing
the
ownership,
but
that
doesn't
seem
to
work,
although
I
admit
being
a
bit

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confused
by
all
the
potential
owners
listed.
I
have
a
no
log-in
setup,
but
both
of
the
accounts,
Karen
and
Administrator
have
admin
privileges.

I
hope
I
have
included
the
relevant
details
and
that
someone
will
be
so
kind
as
to
try
to
help
me
with
these
two
problems.

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Many
thanks
for
your
consideration,
Karen