

Re: explorer.exe has generated errors and will be closed by Windows. (Critical)

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Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-08/msg05316.htm

- *From:* "databaseben" <databaseben@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 31 Aug 2006 06:42:35 -0500
-

maybe download and install a freeware called "removewga" or "remove wga"....

"zero" <repyl@xxxxxxxxxxxxxxxxxxxx> wrote in message
news:uk351CHzGHA.1300@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

I'm getting closer: it's not the webcam or anything.
The problem started after windows update...

"zero" <repyl@xxxxxxxxxxxxxxxxxxxx> escribió en el mensaje
news:eVwrMxEzGHA.2640@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

I'm runing out of hope here.

That's the scenario: the webcam works correctly. Plugged to usb appears normally ask for drivers,

I installed it and it's working okwith msn but explorer.exe keeps generating

errors (drwtsn32.exe)

I tried unplugging it (the webcam) and removing drivers, but didn't got better.

Same thing with nvidia video drivers.

System Mechaning fixed some things but nothing changed and problem keeps the same.

Tried disabling in hardware the nvidia drivers but it's the same.
Doesn't seem to be memory issuse to me.

Can't find a log providing me helpful information (wanna tell me exactly where please?)

Went down the list one by one. A scanner agfa was duplicated so removed one of them, but the scanner used to work and was installed moths before I started have problems.

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Removed some software to see if that help out but no.

Spyware and virus seems not to be the problem either.

Ending explorer.exe in task manager and starting it over doesn't help.

"databaseben" <databaseben@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> escribió en el mensaje

news:uEMB632yGHA.772@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Ok,

First, I made a mistake and thought that you were having a problem with IE,

that is why I thought of the addin's.

But the problem is the desktop. You may not know this but you can terminate

the explorer.exe process via

task manager. Then you can "run" explorer.exe Supposedly, this reloads the

registry. Some beleive that if you make

changes to the registry, there is no need to reboot if the process is termnated and started again in the task manager.

But being that explorer.exe is non functional in normal mode, but functional

in safemode, this means that

a third party driver is the problem. In safe mode, no third party drivers are loaded. But also, in safe mode

not only does the cpu have more power, but there are no startups in msconfig

and there is more free memory.

Some webcams are high memory and process hoggers. And if you installed the

bundle software then I think it is a registry problem. Or something in your

startup like automatic updating, auto registrating, may interrupt the cpu and crash your system.

There are logs that document the errors that occur before crashes.

These are called error reporting logs and can be found under the admin tools.

Also, there could be a startup that is overwhelming your cpu. Keep in mind that depending on your webcam settings,

your computer has to be fast enough and powerful enough to run it in addition to everything else it has to do. Sometimes

adding more memory helps alot. If there is a hardware conflict, then could be a possible cause. Even though you may

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not have any question marks in your hardware listing, you should check all the properties and ensure there are no interrupts that are conflicting. Go down the listing one by one.

However, there are many more options that can be taken to resolve this issue. But what I suggest is to download a software like systemmechanic and use all the options it has to seek and resolve a bunch of issues on your system. It is trial ware but is functional for a while. I would run all the options and see if anything can be resolved.

The repost your results.....

"zero" <replyl@xxxxxxxxxxxxxxxxxxxx> wrote in message
news:ugxOdvSyGHA.3440@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Ran antivirus in safe mode and found 2 silly but nothing changed after cleaning.
Ran system file checker complete and nothing changed.
Did Windows reinstallation in place and error keeps the same.

I'm running out of ideas...

"databaseben" <databaseben@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> escribió en el mensaje
news:uq6QX1EyGHA.3492@xxxxxxxxxxxxxxxxxxxxxxxxxxxx
an addin could cause the problem too. For example, if you try to view a link that loads a pdf file, but your pdf addin or program is not functioning,
your ie will encounter an error and close...blah.....

"zero" <replyl@xxxxxxxxxxxxxxxxxxxx> wrote in message
news:uc3lIu4xGHA.3496@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

Started to have persistent problems with windows xp.
I can't open *any folder* or control panel.

Double clicking a folder for instance gives me that:

"explorer.exe has generated errors and will be closed by Windows. You will need to restart the program."

If I look task manager a drwtsn32.exe appears and I must end the task to continue.

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Installed an explorer replacement, works ok.
Booting safe mode works, all folders are clickable.
Saw many people saying uninstall nvidia geforce drivers or
update, none
of
these works.

Went to msconfig: Diagnostic Startudp – load basic devices
and services
only
But problem persists in that mode too.

Problem seems to be started after installing a web cam (that
is now
working
properly)
All other things function (I can start programs, connect to
internet, go
to
DOS cmd, and so on)

Checked microsoft notes that say to uninstall cleansweep (I
don't have
it
but can't uninstall anything since can't access control panel,
unless I
boot
safe mode)

Virus and spyware clean (performed the scan, and there is no
suspicious
processes running)

Could you please help me?