

Re: pc restarts on it's on

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-08/msg04341.htm

- *From:* "DatabaseBen" <databaseben@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Thu, 24 Aug 2006 14:32:03 -0500
-

the event viewer is a log that can be found under admin tools. I think there is a performance log somewhere there about too. The location of memory.dmp file (if one is being written) can be found in control panel, system, advance, startup/recovery. Near the bottom, there is a window with the target location.

Just some fyi, my pc is set to complete memory dump. Maybe this will help too.

Just as an after thought, did you happen to disable your startups so that you could temporarily release as much memory as possible? This would help in determining if there is an illegal startup crashing your system. Also, I'm not an expert at reading into error codes. But it seems that there is a mention that system restore was able to get some free disk to resume.

You should double check to see if you have any disk space left, if your pagefile/virtual memory is the right size and see if your restore settings are set to maybe 5% of you disk size. I don't remember the exact percentage, but you probably have an idea of what to look for....

"iecus" <philly0128@xxxxxxxx> wrote in message news:44EDEC9.6@xxxxxxxx

Ok guys thanks for all the help thus far. My memory is fine, I ran memtest. MS memory test and a 3rd memtest83 everything is fine. right now I disable my zone lab firewall to see if that allows it to stay up. prior to you guys mentioning it I did disable the restart error option, but guess what, it doesn't restart nor give me the blue screen w/ the error it's just a black screen and I have to reboot. according to my log there where errors while I was on and 1 of the last errors happen around 9:30 but I didn't get off the pc until around 11 and it was fine then. databaseben mention to check memory.dmp where would I find that? this is the last transaction in the event viewer log since yesterday.

this is from the application

Event Type: Information

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Event Source: Winlogon
Event Category: None
Event ID: 1002
Date: 8/23/2006
Time: 9:40:52 PM
User: N/A
Computer: MAIN
Description:
The shell stopped unexpectedly and Explorer.exe was restarted.

this here is from the system notes and it shows activity up until 11:30 and it was fine.

Event Type: Information
Event Source: SRService
Event Category: None
Event ID: 108
Date: 8/23/2006
Time: 11:30:30 PM
User: N/A
Computer: MAIN
Description:
The System Restore service has resumed monitoring due to space freed on the system drive.

DatabaseBen wrote:

you could take a look at the start up and recovery dialog and see if there are options you can enable/disable. Go to control panel, systems, advance, startup n recovery. There you will find the option to reboot upon an error. It sounds like this is occurring to you now. If you disable it, the machine wont reboot by itself and display an error message. Afterwards you would hav to reboot manually. Check to ensure that you have a memory.dmp file and setting. Mine is set to complete. So this setting could help you too.

You know, I'm not sure why your memtest took an hour. Seems not to be a good indication. To give back some memory, you should disable all your

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startup programs from msconfig via run via startup. When you reboot, you can see how windows seems and maybe double check if something in your startup was causing the problem. Could be poorly written software, trying to access the internet for updates, downloads, registration, etc.... and overwhelmed your system....

Basically there is a lot that can cause the problem. But you can also look at the logs via admin tools and see what processes were running just the milliseconds before the crash/reboot.....

"iecus" <philly0128@xxxxxxxx> wrote in message
news:u8nNGuvxGHA.2400@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

I've been fighting w/ my pc trying to figure out why it keeps rebooting all of a sudden, not right away but some mins will past then reboot. I thought it was my firewire card it's been having problems seeing so I took it out. I went into safe mode and ran a virus scan w/ my panda titanium, regcure for bad registries, noadware and lavasoft. they found some things and they all cleaned or deleted everything. Rebooted and thought it was fine until it started doing the same thing with and without my firewire. I did a search here and found a memtest program so I ran that for the hour and came up clean. the only other pci I have is my video and audio. I found the problem to be the software that's suppose to help me which is the PANDA antivirus. I notice it safe mode I can be there for a long time w/o it rebooting and that's because all the software was disable. now I disable the panda and it seems to be ok. Anyone using/used panda and found it doing this. Now I have to find another anti virus software. what are you guys using. Tried mcafee before, it wasn't working that great for me. anyone using the MS beta virus software?

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