

# Re: Maxtor Backup failure – ping Anna! (about Acronis)

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2006-08/msg01556.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-08/msg01556.htm)

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- *From:* "Anna" <[myname@xxxxxxxxxx](mailto:myname@xxxxxxxxxx)>
  - *Date:* Wed, 2 Aug 2006 19:43:01 -0400
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Anna wrote:

Barbara:

There are a number of commercially available disk imaging programs available. One of the more popular ones is the Acronis True Image program (Home Edition) – see <http://www.acronis.com> . I see Newegg (<http://www.newegg.com/Product/Product.asp?Item=N82E16832200204>) is selling a boxed version for \$30 (incl. shipping). The program is quite easy to use along the lines I described above. Acronis has a 15-day trial version available for download – see <http://www.acronis.com/homecomputing/download/trueimage/>

Unless you're "dead-set" against purchasing a backup program, give the Acronis program a try. If you want, I can provide you with step-by-step instructions to use this program for direct disk-to-disk cloning.

"chicagofan" <[me7@xxxxxxxxxxxx](mailto:me7@xxxxxxxxxxxx)> wrote in message [news:cX9Ag.30\\$0n5.1@xxxxxxxxxxxx](news:cX9Ag.30$0n5.1@xxxxxxxxxxxx)

Well, the mystery is solved. The advertising was \*false\* for this drive. A Maxtor tech gave me the \*super\* secret link which states, their software on this drive will NOT back up:

- \* Operating System files that are in use.
- \* Hidden/System Files & Folder
- \* Microsoft Compressed Folders
- \* Microsoft Encrypted Folders
- \* Offline Files

So I've asked him to let me know if a [relative novice] can safely remove their software and use this drive with other software; or if I should return it. Haven't gotten a reply, but hopefully I can just remove the

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software, and he will tell me if there's anything special about doing it.

Since you so graciously offered to help with Acronis, what I want to be SURE of this time is, Acronis WILL copy my \*entire\* system [operating system files, etc.] as stated below... from the Acronis site... right? :)

"Expanded Acronis Drive Snapshot technology ? We've expanded the no reboot feature to include backing up specific files and folders. We can even backup system files and open files with no issues. No matter which option you select, you can continue to use your PC during backup."

I don't intend to use my system during backup, but I can't stop all those annoying Windows [and other] programs from activating, and I just want to know that THIS program will do what it says above. :)

Thanks again... for your help and patience.

Barbara

Barbara:

In a word --- yes. The Acronis program will accomplish your objective rather easily & effectively, i.e., it will "clone" the contents of your day-to-day working HD to another HD (internal or external) so that you will be able to restore your system from the cloned contents of this "destination" drive.

I wouldn't worry about your other programs "activating" during the backup routine. We usually recommend that the user disable his/her anti-virus and/or other anti-malware programs during the backup process, but that's about it. Are there some special programs running in the background that you're concerned with?

Anyway, I recently had occasion to prepare some step-by-step instructions for using the Acronis True Image 9 program, as follows:

1. With both hard drives (source & destination disks) connected, boot up. If your destination disk (the recipient of the clone) is going to be another internal HD and not an external HD, then before you boot up, ensure that no other storage devices, e.g., flash drives, USB external hard drives, etc., are connected. It's also probably a good idea to shut down any programs you may have working in the background – including any anti-virus anti-spyware programs – before undertaking this disk-to-disk cloning operation.
2. If, upon your initial bootup before accessing the Acronis program a Windows message appears stating that a new HD has been detected and suggests a reboot – do so.
3. Access the Acronis True Image 9 program and under "Pick a Task", click

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on "Clone Disk".

4. On the next "Welcome..." window, click Next.

5. On the next "Clone Mode" window select the Automatic option (it should be the default option selected) and click Next.

6. On the next "Source Hard Disk" window, ensure that the correct source HD (the disk you're cloning from) has been selected (click to highlight). Click Next.

7. On the next "Destination Hard Disk" window, ensure that the correct destination HD (the disk you're cloning to) has been selected (again, click to highlight). Click Next.

8. On the next window, select the option "Delete partitions on the destination hard disk". Understand that all data presently on the disk that will be the recipient of the clone will be deleted prior to the disk cloning operation. Click Next.

9. The next window will reflect the source and destination disks. Again, confirm that the correct drives have been selected. Click Next.

10. On the next window click on the Proceed button. A message box will display indicating that a reboot will be required to undertake the disk cloning operation. Click Reboot.

11. The cloning operation will proceed during the reboot. With modern components and a medium to high-power processor, data transfer rate will be in the range of about 1 to 2 GB/min. should you be cloning internal hard drives. If you're cloning to a USB external HD the data transfer rate will be considerably slower.

12. When the cloning operation is completed, a message will appear indicating such. Press the Enter key to shut down the computer.

13. a. If you've cloned the contents of your internal HD to another internal HD, then disconnect the source HD and boot ONLY with the destination HD (the recipient of the clone) connected. **DO NOT BOOT WITH BOTH DRIVES CONNECTED.** Assuming the boot goes without incident, shut down the computer and disconnect the newly-cloned HD. Reconnect your source HD.

b. If, on the other hand, you've cloned the contents of your internal HD to a USB/Firewire external HD the above step will be unnecessary.

That's it. Relatively simple & straightforward. Should the time come when you need to restore your system, you would re:clone the contents of your destination disk (the recipient of the clone) to your internal HD. Of course, you'll use the Acronis program for routine & systematic backups depending upon your specific needs & objectives.

Anna

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