

Re: KEYBOARD FAILURE

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- *From:* "Patrick Keenan" <test@xxxxxxx>
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"Joe Seadog" <JoeSeadog@xxxxxxx> wrote in message
[news:24Bug.32158\\$O35.22215@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:news:24Bug.32158$O35.22215@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Anyone ever heard of this error message? I was having trouble pasting some stuff and I finally got frustrated and re-set. I got a boot message KEYBOARD FAILURE, but I clicked the numlock and i went into normal boot, except no keyboard functions work. I switched keyboards, but that was no help. I scanned for virus, although I use a firewall and Norton is on auto-protect. Any ideas?? Would thinking keyboard controller chip on the motherboard be possible. Help, I have to use my wives Windows ME system!!.....joe

If you're getting "Keyboard Failure" messages at boot, it likely has nothing to do with Windows or any software you have loaded. Messages from the BIOS at boot occur before the system is aware of an operating system.

You might find that resetting the BIOS may help. Sometimes this can be done through the BIOS itself; other times it has to be done manually. The method depends on your system; check the board manual. For desktop systems, it usually involves shutting down and removing the power cable, opening the system, removing the battery, and shorting the "BIOS RESET" jumpers on the motherboard. After a few seconds, the short is removed, the battery replaced, the case closed and the power reconnected. This should reset the BIOS completely, and the date will be back to its default start. Note that for some systems booting from SATA drives, specific settings must be made to let the system detect the SATA drives. Check your motherboard manual.

For laptops, the BIOS can often be reset by removing the power adapter, removing the battery, and holding the power switch down for perhaps 30 seconds. Check the BIOS date at startup to see if you have been successful. If it hasn't been reset, repeat.

I have seen this sort of thing happen as a result of power fluctuations, or rapid restarts.

If you continue to see BIOS failure messages, consider the possibility of

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hardware damage requiring replacement.

HTH

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