

Re: PaperPort

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-07/msg01397.htm

- *From:* "thecreator" <thecreator@xxxxxxxxxxx>
 - *Date:* Tue, 11 Jul 2006 13:26:30 -0400
-

Hi Old Man, :)

C:\WINDOWS\twain_32

Use Explore but first, make sure that your Visioneer OneTouch 8600 is currently plugged into the USB Port and ON.

Navigate to that folder on the left side in Tree mode and click the + sign to make it a - sign. If installed correctly, the Visioneer Twain Drivers should be located under Twain. Also click on Twain itself to open up the folder to see the files and folders in the right window of Explore.

If the drivers aren't there, Paperport can't find the scanner.

Comments: I don't like to Export the Windows Registry at all. I would rather repair using a Windows Registry Cleaner like TuneUp Utilities 2006 which has a 30-day free Trial Offer. You can learn about the program from this link:

<http://www.tune-up.com/>

—
thecreator

"sed-)-cid" <old@xxxxxxx> wrote in message
news:Os0skJOpGHA.220@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

PaperPort 9:

Note: These steps include modifying items in the Windows Registry. If you are running a Windows NT 4.0, 2000 or XP system, confirm that you are logged on as the Administrator for all of these steps. Please follow each step carefully:

- 1.. Open the Registry Editor by clicking "Start > Run". Type in "regedit" without the quotes and click "OK".
- 2.. Export a backup copy of your Registry in case problems occur during the following procedures by going to:

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- a.. Windows 98SE, 2000, and ME: Registry menu > Export registry file.
- b.. Windows XP: File > Export Registry File.
- 3.. Save this file to the Windows Desktop and name the file "backup".
(You can keep "backup" for a few days and if all is well, this file can be deleted.)
- 4.. Navigate to the following location in the Windows Registry, by using the plus sign (+) next to a folder to expand its contents.
 - a.. Hkey_Local_Machine\Software\ScanSoft\PaperPort\TWAIN\Config\
- 5.. Locate the value located on the right side that correspondes to your scanner model. Right-click on this value and choose "Modify". Change the Value data field to "M" without the quotes. Click OK to save the changes.
- 6.. Exit out of the Windows Registry Editor.
- 7.. Restart the computer and attempt to scan again.
- 8.. If the problem still exists, try changing the value in step 5 to either "F" or "MF" without the quotes.

the creator,

Appreciate your comments on the above statements.

In Config it does not list my Scanner.

First line (default) no value

Primax PaperEase C

SheetFed Scan 2.10 B

Sony Digital Camera DC

"sed-:)-cid" <old@xxxxxxx> wrote in message
news:utFqW7OpGHA.4812@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

Re: PaperPort

I don't consider myself computer literate nor am I a newbie.
I have seen many comments on registry programs in newsgroups and many have negative comments regarding them especially to non computer experts. Your previous post regarding making changes in the registry are way beyond my abilities to delve into the registry. over the years I have come to depend on my unit for programs, like MS MONEY, to jeopardize WINXP with corruption or not booting. It hasn't happened often but when I develop a problem with my machine I learned, be safe then sorry. Fools rush in where angels fear to tread.
Will mull over the decision mentioned. Maybe something will develop to correct my existing problem. Reason for wetting is my laptop drive is only 40 GB.

"thecreator" <thecreator@xxxxxxxxxxxx> wrote in message
news:hOqdn3B6NUrC7ZnZ2dnUVZ tOdnZ2d@xxxxxxxxxxxx

Hi Old Man, :)

If you have a program like Quik Sync 3 from Iomega, you can move your entire My Documents folder to another computer, provided the Hard Drive is large enough with enough free Space to accept the Data Transfer of the files. I have done it from a Wired Computer thru a Router to my Wireless Computer.

Iomega no longer makes Quik Sync 3, but replaced it with Iomega Automatic Backup Pro software.

You could also upgrade to a new version of Paperport. The latest is Paperport 11 and Paperport 11 Professional which comes with ScanSoft PDF Creator 3.0 included.

Do you have a Windows Registry Cleaner? Have you tried that to see if it helps?

Lots of choices.

—
thecreator

"sed-:)-cid" <old@xxxxxxx> wrote in message

Re: PaperPort

news:%23EslTAHpGHA.220@xxxxxxxxxxxxxxxxxxxxxxxxxxxx

the creator,

Rather than bite the bullet and reformat my drive which could cause to lose a ton of software and information, it's a bit drastic because of corrupted scanner and software, I have a laptop that I could install scanner and software, my only concern is if I can copy, transfer data and folders that I now have on my desktop unit. As it is now I can access the information on the program in the desktop unit but scanning new information is a bit of a hassle.

"thecreator" <thecreator@xxxxxxxxxxx>

wrote in message

news:V5KdnQWfTOeYAy_ZnZ2dnUVZ_qCdnZ2d@xxxxxxxxxxxxxxxx

Hi Old Man :),

You upgraded overtop of an existing operating system to Windows XP, while Paperport was installed? That is a No/No.

Your Visioneer OneTouch 8600 is still fine and will work with Paperport.

Decision Time: Choices:
Buy a new Scanner which may or may not work with Paperport after you are done.

Or, bite the bullet. Back up your Favorites, Address Book, E-mails, My Documents Folder and its Sub-folders and other programs Data files. Save everything off of the partition that Windows XP is currently installed in.

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Reformat and reinstall Windows XP. Then update Windows XP to Service Pack 2 and fully update the program with Windows Updates including optional Updates, then you may wish to burn an image of the operating system as is to a set of CD-Rs or CD-RW disks, before you re-install other programs.

You can always buy a new Hard Drive also, and install Windows XP onto it without the need to backup information already there. Make that you new Drive C:\ partition. Then use the other drive for your My Documents folder.

Problems occur because users install ovetop existing operating systems. The programs installed were installed into the old operating system for running into that operating system, not for running in Windows XP. Always do a clean install of a new operating system.

--
thecreator

"sed-:)-cid"
<old@xxxxxxx> wrote in
message
news:euFqjICpGHA.4760@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx

the creator,

Re: PaperPort

Thanks for
your
continued
replies and
interest in
helping
resolve the
issue.

All your
suggestions
have been
attempted at
least twice,
to no avail.

As to
updates, I
have been
informed I
have the
latest. Sites
also
have posted
messages
regarding
Onetouch
scanner as
listed , end
of
life
message.

Windows
folder only
lists
twain_32.dll
not
twain_32.

I don't
know what
corrupted
my
paperport
program,
but I have
suspicion
that while
the program
existed
when I
upgraded to
WIN XP or
one of its

Re: PaperPort

updates
there was
no conflict,
but
re-installing
the
program to
WINXP
seems to
have
created a
problem.
Scansoft
and their
new
company
Nuance also
state that
upgrading
to new
version of
scansoft
can't be
done if you
have a
problem
with current
version,
without
going to
more effort
then you
suggest.

Thinking
maybe new
scanner
might be in
offing, like
Epson, if I
could
transfer and
use data
from
Paperport.

Thanks
again.

"thecreator"
<thecreator@xxxxxxxxxxxx>

Re: PaperPort

wrote in
message

news:H4adnWjCeN4TFSzZnZ2dnUVZ_rqdnZ2d@xxxxxxxxxxxxxxxx

Hi
Old
Man
:),

>
No
folder
twain_32\paprport\
exists
in
C:\Windows

Okay
do
this:
Uninstall
Paperport
and
then
uninstall
the
Vioneer
One
Touch
Scanner.
Reboot.

Again
look
in
C:\WINDOWS\twain_32\
folder
for
the
Paperport
or
Vioneer
One
Touch
and
remove
the
folder,
if
found.
Also

Re: PaperPort

search
for
Paperport
under
C:\Program
Files\Scansoft\Paperport
and
remove
them
as
well.

Using
Regedit,
delete
this
key
and
its
sub-keys:
HKEY_CURRENT_USER\Software\ScanSoft\PaperPort
HKEY_LOCAL_MACHINE\SOFTWARE\ScanSoft\PaperPort

Reboot
the
computer.

Do
not
connect
the
Visoneer
One
Touch
before
installing
its
drivers,
since
it
is
USB
Connection.

Install
Paperport
first,
via
Custom
install
to

Re: PaperPort

set
Paperport
Desktop
folder
and
reboot.
Do
not
Start
Paperport
up.

Now
install
the
Vioneer
OneTouch
8600
Driver.
Reboot
the
computer.

Once
rebooted,
plug
the
scanner
back
in
and
let
Windows
find
the
scanner.
Once
found
and
installed,
reboot.

Now
once
rebooted
Start
Paperport
up.
Don't
worry
about

Re: PaperPort

the
program
operation
yet.
But
check
in
the
program
for
latest
updates.
There
should
be
3
updates
for
Paperport
9.0
Deluxe
version.
Not
sure
how
many
for
just
Paperport
9.0
version.
Reboot
after
each
update.
Once
completely
up-to-date,
use
Explore
and
go
to
C:\Program
Files\ScanSoft\PaperPort
and
find
initwain
and
click
it.

Re: PaperPort

Close
Explore.

Start
Paperport.
Set
preferences.
Open
Paperport
to
folder
to
scan
to.
Select
Source
or
Scanner
to
use.
Click
Scan,
which
should
launch
the
Visioneer
OneTouch
Scan
Manager.
Try
scanning.

--
thecreator

"sed-:)-cid"
<old@xxxxxxx>

wrote
in
message

news:%23JbqdG2oGHA.5104@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx

the
creator,

No
conflicts
appear

Re: PaperPort

in
device
manager,
shows
working
properly.
Appears
in
control
panel
under
scanners
and
camera,
passed
diagnostic
test.

In
add
remove
programs
I
have
a
listing
for
programs,
OneTouch
2.0,
PaperPort
9.0,
Vioneer
8600
Scanner
OneTouch
2.2.

No
folder
twain_32\paprport\
exists
in
C:\Windows
"thecreator"
<thecreator@xxxxxxxxxxx>
wrote
in
message

news:Q5idne62JZokoS3ZnZ2dnUVZ_v2dnZ2d@xxx

Re: PaperPort

Hi
Old
Man
:),

Did
you
apply
all
available
Paperport
updates
for
your
particular
version?
Are
you
running
the
latest
Visioneer
Driver
for
your
scanner?
It
is
dated
7-26-2002
and
the
filename
is
8600.exe.
The
exact
version
of
the
driver,
I
don't
have
because
I
am
not
using
that
Visioneer

Re: PaperPort

Scanner
Model.
I
have
the
7600.

When
you
previously
uninstalled
your
Vioneer
OneTouch
8600
Scanner,
did
you
do
it
using
Custom
or
Automatic?

Also
did
you
remove
the
following
folder?
C:\WINDOWS\twain_32\paprport\

Uninstall
link:
http://www.nohold.net/noHoldCust9/Prod_5/

When
you
reinstall
the
scanner
and
Paperport,
what
order
did
you
do
them

Re: PaperPort

in?

--

thecreator

"sed-:)-cid"

<old@xxxxxxx>

wrote

in

message

news:e0sRzRpoGHA.1600@xxxxxxxxxxxxxxxx

the
creator,dev,

Thanks
for
your
replies.
Running
WINXP
HOMESP2.
PaperPort
Version
9.1.0.497.
visioneer
paperport
one
touch
8600
scanner.

dev,
under
File
menu
do
not
have
a
choice
to
select
source
but
under
scanner
Visionner

Re: PaperPort

OneTouch
8600
appears.
"thecreator"
<thecreator@xxxxxxxxxxx>
wrote
in
message
<news:-8adnXL7rOjYgDLZnZ2dnUV>

Hi
Old
Man
:),

What
is
your
operating
system
and
version?
What
is
the
complete
version
name
of
Paperport
you
are
running?
What
is
the
Brand,
Make
and
Model
Number
of
the
scanner?

You
are
invited
to
Join
this

Re: PaperPort

group
@:
<http://groups.google.com/gro>

.
Anyone
can
join.

thecreator

"sed-:)-cid"
<old@xxxxxxx>
wrote
in
message
<news:O4qcEMfoGHA.41520>

Thanks
all
for
your
comments
and
replies.I
have
gone
back
and
re-installed
software
to
the
original
CD
with
no
luck,
even
tried
a
couple
restore
points.
I
keep
coming
up
error,

Re: PaperPort

Re: PaperPort

"cannot communicate with twain device."
I can use icon in the task bar to scan into any folder but when I click on scan from the Paperport desk top is when I get the error message. One KB article said the cause was when the scanner is locked, which it's not.

Re: PaperPort

Hate
to
give
up
on
it
because
it
serves
my
purpose
nicely.
"DL"
<address@invalid>
wrote
in
message
news:OA%23j1rdoG

I
believe
it
means
PP
cannot
'see'
a
twain
device
(scanner)
Perhaps
a
reinstallation
of
PP?

"sed-:)-cid"
<old@xxxx>
wrote
in
message
news:%23Jb

Any
fami
with
this
prog
wou
appr
some

Re: PaperPort

help
I
am
rece
error
mess
com
with
TW
devi
Pape
KB
with
no
succ
I
know
I
may
be
in
the
wron
foru
but
have
exha
all
effor
to
corre
this
prob
Thar
for
any
com
help

Re: PaperPort