

Re: Please-- help me with uninstall and reinstall of video drivers

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Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-07/msg01091.htm

- *From:* Jeanne <jinnii@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* Sun, 09 Jul 2006 18:41:56 GMT
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Hello,

On Sun, 9 Jul 2006 13:11:30 -0400, "Patrick Keenan" <test@xxxxxxx> wrote:

"Jeanne" <jinnii@xxxxxxxxxxxxxxxxxxxx> wrote in message
<news:gab2b253q3coctfcavm1qhk9ci4h2eitn@xxxxxxxxxxx>

Hello PK, actually I either get the black screen while in normal mode, or it blinks if I get to the desktop.

I just now booted the PC back into safe mode (and it does blink every so often)

By "blink" you mean the screen goes black, then is restored?

Yes, goes black then returns. Hasn't done it for a bit however.

Is the display itself an LCD or a CRT model? If you're not sure what I mean.. CRT monitors are deep, LCDs are thin.

LCD

after my failed attempt to reinstall the video, and it shows the two adaptors back under Device Manager... but if I try to boot into normal mode it goes black again.

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Have you tried booting in VGA mode?

Yes, works until I change settings, then goes solid black. However: just now after removing Display Adapters again it rebooted successfully in normal mode, but at 800x600, and although I see the two display adapters listed I got an error about:

"No ATI graphics driver is installed, or the ATI driver is not functioning properly. "

I've uploaded a .jpg made from a screen shot to show you if it would help at: http://home.att.net/jinnii/pcfixuns/no_ati.jpg

Is there another monitor available for you to swap in?

I just noticed a link on the desktop to "Unlock or buy NVIDIA PureVideo Decoder" (which I did not download nor request... but I noticed earlier this week under restore points something about an nVidia installation.

There is a trial version of the nVidia DVD decoder available:
http://www.nvidia.com/object/dvd_decoder_1.02-196-trial.html

and that may be where it comes from.

In a previous post, you mention the ATI control center and a RADEON card. The nVidia software apparently won't work with this.

So you might want to be sure that this is uninstalled properly.

By jove, that just may be it. I see under Add Remove Programs NVIDIA PureVideo Decoder installed on Sunday (two days before the problems started). I will uninstall it and the NVIDIA Media Center extensions for display and see what happens.

Back in a flash. --Jeanne

I wonder if my son may have had something to do with that?). --Jeanne

I suppose that's a possibility..

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HTH
-pk

On Sun, 9 Jul 2006 12:06:03 -0400, "Patrick Keenan" <test@xxxxxxx>
wrote:

"Jeanne" <jinnii@xxxxxxxxxxxxxxxxxx> wrote in message
news:ap52b29qpmct32aa2t801mojffgb5h7n6b@xxxxxxxxxxx

Hello, thanks for the quick reply. No, I did nothing that I know of to cause the black screen on normal mode. My son loaded a few programs that I believe utilized a different screen resolution, and I noticed that there was some sort of nVidia update a few days before...

I'm afraid I posted a rather long winded message on this issue yesterday but did not get a reply (on both this group and windowsxp.video called: "Screen black, blinking; possible video issue?" ... perhaps I should not have done that?)

A question: I'm using my laptop now, and I will try to uninstall both devices on the PC but can I do so in safe mode? And after, should I go directly to safe mode or try normal?

You're getting just a black screen, no blinking? I normally see this with CRT monitors - does the monitor's power light turn away from green? If you watch and listen at startup, you might see the monitor power light go from (normally) amber to green, and hear the monitor click on - and then, a

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quiet
click and the light goes back to amber. If that happens, the
video
settings may be just out of range of the monitor. The monitor
shuts off
to
protect itself. Alarming, yes, but actually easy to fix.

To fix it, press F8 when starting as if to get to Safe Mode.
But instead,
choose VGA mode. This will start the system in normal
mode except for
the
use of low-end display settings. You will be able from here
to re-select
the display settings within range of what the monitor's
capable of.

HTH
-pk

Thanks... Jeanne

On Sun, 9 Jul 2006 15:39:47 +0100, "DL"
<address@invalid> wrote:

Two devices may show if
the device has dual monitor
capability.
Remove them both then
reboot.
PS did you try to update the
drivers, that caused this?

"Jeanne"
<jinnii@xxxxxxxxxxxxxxxxxx>
wrote in message
news:7a42b2th1p6iifssl7va24bphl96tnrksf@xxxxxxxxxx

Good day,

I am unable
to boot in
normal
mode, but
am OK in
safe mode
(except for

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the
monitor's
occasional
blinking off
and on).
NAV scan
under safe
mode is
clean. (I can
run safe
mode with
networking
if
necessary)

I think I
need to
uninstall
and then
reinstall my
video
drivers on
my
new HP,
running
Windows
XP Pro,
dual core
processor,
250 GB
hard drive,
1+ GB
memory,
RADEON
X300 Series
video card,
and a
Princeton
flat panel
monitor.

One
question:
Under
Device
Manager it
shows two
instances of
my
Display
Adapter,

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identical but
the 2nd
with
"Secondary"
after. Do I
uninstall
both or is
one for safe
mode? I
was
comfortable
with older
computers,
but feel
hesitant
with the
newer ones.

Thanks in
advance...
Jeanne