

Re: Need big help from Event Viewer

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-06/msg02066.htm

- *From:* Ceowin <Ceowin@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Mon, 19 Jun 2006 03:20:01 -0700
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The network card is functioning well. Why are you thinking it's the network card having problems? Is it what it says on the Event Viewer? I'm now browsing the net with this computer that had the problem.

By the way, I tried downloading the NVIDIA latest driver and tried installing it, but then the same problem occurred. After the Windows loading screen it turned black (projected black that is, not disconnected monitor message). So I pressed Last Known Good Configuration, and it worked again..... I don't have the Driver CD for my video card because this is a service card while they try to fix my RADEON 9800 SE. Thanks for the replies.

"Shenan Stanley" wrote:

Ceowin wrote:

I just got back from a trip, so my computer wasn't used for about 5 days. When I turned on the computer, I got to the motherboard display, and then to the Windows XP loading screen. After it loads, the monitor then displayed a black screen, not losing connection or cable disconnected. I restarted several times and even tried Last Known Good Configuration, and it still went to the black screen. Afterwards, I used Safe Mode and I was able to get in. I checked Even Viewer and I got these errors in succession:

Event Type: Error
Event Source: Service Control Manager
Event Category: None
Event ID: 7022
Date: 6/19/2006
Time: 4:50:23 PM
User: N/A
Computer: LAO
Description:
The DCOM Server Process Launcher service hung on starting.

For more information, see Help and Support Center at

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<http://go.microsoft.com/fwlink/events.asp>.

Event Type: Error
Event Source: Service Control Manager
Event Category: None
Event ID: 7001
Date: 6/19/2006
Time: 4:50:23 PM
User: N/A
Computer: LAO
Description:
The DHCP Client service depends on the NetBios over Tcpip service which failed to start because of the following error:
A device attached to the system is not functioning.

<snip>

Shenan Stanley wrote:

Network card okay?
Network okay?

Ceowin wrote:

Um.... of course it's ok.... I already said no ! signs on any other hardware in Device Manager.

That does not mean it is OK..
That means there is no software issues or hardware issues identified by Windows.
Doesn't mean they do not exist.
Not to mention that Windows has no idea beyond the network card about your network..
Heck – your problem could be your router isn't working correctly.. Reset that yet?

Uninstall the card drivers, reboot and reinstall the card drivers. Make sure you have the latest ones from the manufacturer of the card (not Microsoft) – also check your chipset drivers (motherboard manufacturer web page.)

You also may want to consider removig (physically if possible, disabling in the BIOS if not) the network card and trying a different one.

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Shenan Stanley
MS-MVP

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How To Ask Questions The Smart Way

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<http://www.catb.org/~esr/faqs/smart-questions.html>