

Re: Audio problem software related

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-06/msg01638.htm

- *From:* "Justin Baugh" <justin@xxxxxxxxxxxxxxxxxxxx>
 - *Date:* 14 Jun 2006 13:18:43 -0700
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Just noticed something new. When IE blocks a popup window the "click" sound is heard. But still no luck playing wav files. The default sound is not heard when adjusting the volume either.

Justin Baugh wrote:

OK, I removed iTunes and WMP10. Still no joy. I reinstalled all codecs. I replaced mciwave.dll and mciavi32.dll. No joy. So, here's how it still stands.

I can play MP3s in WMP9. I can play audio CDs. I can play DVDs, but with no audio. Wav files run in WMP9, but are not heard. Same with sndrec32. No system sounds are playing. It has to be a Windows file problem. What is the process that occurs when a wav file is played?

Jaymon wrote:

<http://www.microsoft.com/downloads/details.aspx?FamilyID=de1491ac-0ab6-4990-943d-627e6ade>
<http://www.microsoft.com/windows/windowsmedia/player/faq/codecs.aspx>
Look over the above links/sublinks thoroughly, your call..
j;-j

"Justin Baugh" wrote:

I tried one other thing. I can add wav files to the iTunes library and they will play, but there is the same "pop" as when listening to iTunes video files. So, does iTunes handle audio files differently than WMP10? Doesn't this mean there is a problem with audio system files?

Justin Baugh wrote:

I have a strange audio problem that I have

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not been able to fix. I'm working on a Sony Viao PCV-MXS20 running Home edition SP2. Here's the deal.

I can play an audio CD with no problems. I can play internet radio stations with no problem. I can play iTunes video, though the audio has an occasional "pop." I cannot play any wav files. DVDs show video, but no audio.

I have uninstalled all media programs except iTunes and Windows Media Player 10. I also uninstalled all DVD/CD writing software and reinstalled only the DVD player software that came with the computer. I have remove and reinstalled the sound card. I have uninstalled and reinstalled the DVD drive with current drivers. When I reinstalled WMP10 I got one wav file to play, though it was a stream from the internet. After inserting a DVD I was not able to get any other wav files to play. The DVD had no audio either. If have also installed all Codecs that I could find.

I believe this must be a software issue. Is it a Windows system file problem? If so, can I fix it without reinstalling windows?