

# Re: Copy Paste just stops working – have to reboot

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*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2006-06/msg01023.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-06/msg01023.htm)

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- *From:* "Ramesh, MS-MVP" <[ramesh@xxxxxxxxxxxxx](mailto:ramesh@xxxxxxxxxxxxx)>
  - *Date:* Fri, 9 Jun 2006 09:07:40 +0530
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Chris,

This has to do with some application that's having a lock over the Windows Clipboard. David Candy's application should determine the Process that's causing the problem.

Download GetOpenClipboardWindow.zip from here:  
<http://windowsxp.mvps.org/temp/GetOpenClipboardWindow.zip>

Unzip and run the tool. Post back what it reports. For best results, run this utility during the time you encounter the Copy<=>Paste problem.

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Regards,

Ramesh Srinivasan, Microsoft MVP [Windows XP Shell/User]  
Windows@ XP Troubleshooting <http://www.winhelponline.com>

"Chris S" <[ChrisS@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx](mailto:ChrisS@xxxxxxxxxxxxxxxxxxxxxxxxxxxxx)> wrote in message  
[news:3B0C1353-793B-422E-9816-CDE44E36C244@xxxxxxxxxxxxxxxxxxxxx](mailto:news:3B0C1353-793B-422E-9816-CDE44E36C244@xxxxxxxxxxxxxxxxxxxxx)  
We have over 150 PCs in our organization – and two of our users experience the copy / paste function in windows and office just stops working all of a sudden – we cant find a pattern, and the only way to fix is reboot – sometimes fixes it for days, sometimes, just a couple minutes. Thoughts?

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Chris S

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