

Re: Need help with Blue Screen of Death error message.

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Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-06/msg00344.htm

- *From:* "Nate" <divinewind_0587@xxxxxxxxxx>
 - *Date:* Sat, 3 Jun 2006 10:27:56 -0600
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<http://articles.networktechs.com/432-p1.php>

This link should help you.

if it doesnt, I recommend making use of the warranty if there is any. If not, just keep posting in here for help, since tech support usually "googles" for a lot of issues they dont have experience with/company databases dont have :)

"BobLondonKy" <no@xxxxxxxxxxxxx> wrote in message
<news:Xns97D67F05EA021nonoemailcom@xxxxxxxxxxxxxxxxxxxxx>

Hi,

I am new to Windows XP. This computer was given to me by my son. It is a HP Pavilion 521n. It used to reboot at times for no apparent reason. I discovered a way to stop it from rebooting, and to display an error message instead.

The message reads as follows:

A problem has been detected and Windows has been shutdown to prevent damage to your computer.

Etc., Etc.

At the bottom of the message is this information.

Technical Information

*** STOP: 0x0000008E (0xC0000005, 0xBF85DB6B, 0xF7D12738, 0x00000000)

*** win32k.sys - Address BF8DB6B base at BF8000000, Datestamp 3B7de698

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Beginning dump of physical memory
Physical memory dump complete.

Now it doesn't do this alot. Maybe once a day, or every couple of days. Mostly when I'm on the internet. Internet Explorer 6.0 crashes alot, and wants to send error messages to Microsoft. The I just go back to what I was doing, and it may not do it again for the rest of the day. Sometimes I get this message when I am not on the internet. I am wondering if I may have a memory stick going bad?

Can anyone help me with this problem, Please?

Thank you any input.

Bob,
London, Kentucky