

Re: Continuous Re-Boot STOP 0x000000C2: BAD POOL CALLER

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-05/msg01050.htm

- *From:* "Maurice N ~ MVP" <maurice@xxxxxxxx>
 - *Date:* Mon, 8 May 2006 22:31:05 -0500
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(a) I'd like to know if you managed to download memtest86 and then put it on a bootable dos-diskette, and then boot pc from it, and run memtest86. You need to see if your RAM memory is the causing of your problem.

(b) the SP2 CD (while good to have if you have not downloaded it from MS & burned to CD/DVD) is limited to adding (installing) XP service pack 2. Outside of that, has no inherent "repair/fix" options.

Do NOT take it to an every day shop. Rather try to get good recommendations for a local / reputable/ knowledgeable tech.

(c) Have you tried using F8 at startup & then selecting SAFE mode? Do that. (It's getting hard to remember if you have tried that).

And before doing that, power down any un-needed external hardware (like printers, scanners, un-needed USB devices, etc.)

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Maurice N
MS-MVP Windows (Shell / User), Aumha.net VSOP , DTS-L

"frank" <frank@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
<news:FF280C1F-5AF6-4D15-B48D-9B38CB6E09A2@xxxxxxxxxxxxxxxxxxxx>

ok.....if it's not going to help me get my computer started should I somehow get a hold of a xp service pack 2 cd (like going to the store where I bought the laptop)and try booting from itis there a recovery mode? I don't want to at this stage re-initialise and lose all data unless there is no other way. So , if possible, I'd like to recover in some way. The only things that I can think of that happened prior to this boot problem were that I used the 'delete all temporary files' option in the 'internet explorer' option field as I was having problems viewing the correct page of a website. The only other thing was automatic updates from microsoft. The boot from 'last good config.' still doesn't work. I don't want some guy in the store just saying I'm going to have to wipe the whole thing clean because he can't be bothered to try anything else! At least if I have some idea of what to try I might be able to recover it???. Thanks again for your continued help.
P.S I notice on the microsoft website that you can order a cd of xp service pack 2 (cost £6)....will that help me?

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"Maurice N ~ MVP" wrote:

Download <http://www.memtest86.com/memt32.zip> which is the Windows / dos version 3.2

If you want to make a bootable CD (to run program from CD) use the link under "ISO image" with the zip version.

The main page should give you just enough tips to get started. Follow the "Windows Installation" section.

The memt32.zip would be downloaded. You'd run Winzip (or another ZIP utility) to extract and have it saved to a dos-boot diskette.

This utility program is only a memory "tester". It will not "reset anything". Its purpose is to help to identify bad or marginal RAM memory.

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Maurice N

MS-MVP Windows (Shell / User), Aumha.net VSOP , DTS-L

"frank" <frank@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message
news:F6043BB0-C153-44BB-A7C8-37B9FFC77C58@xxxxxxxxxxxxxxxxxxxx

Thanks for your message. I've tried booting from 'last known good config.' - still get same stop code. I'm using another pc at the moment but I need a bit more step by step help on this memtest thing. (will this reset anything so that I can then run from last good config?). What exactly do I download from memtest86.com and the do I select boot from cd or something when I put it in the non-working computer? Sorry to be so bad! I really need your help! Thank you.

"Maurice N ~ MVP" wrote:

see <http://aumha.org/win5/kbestop.htm>
scroll down to 0x000000C2:
BAD_POOL_CALLER

A Stop 0xC2 message might also be due to failing or defective hardware.

Use a working pc and get a memory test utility, place on diskette, and run it on the

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problem pc.
Run a RAM memory test. MEMTEST86 is
one such utility.
See <http://www.memtest86.com/>

To attempt to get your Windows back to the
prior known good configuration:

When the pc is booting up ,Tap F8 Function
key to get bootup options. Tap & keep repeat
tapping F8 !

When presented with bootup choices, select
"Last Known Good Configuration".

Hopefully, that will result in your being able
to have a working Windows XP.

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"frank"
<frank@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:9BE1B04C-AE46-4EFB-8698-FD8DECCEB2F2B@xxxxxxxxxxxxxxxxxxxx

I've done this and managed
to get the f8 working now
and have the error
message displayed which is
BAD_Pool-Caller
stop:0x000000c2
(0x00000043,
0xd475e000, 0x00000000,
0x00000000
now what??!!