

RE: Internet Explorer problem. Help!

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-04/msg02585.htm

- *From:* TaurArian <TaurArian@xxxxxxxxxxxxxxxxxxxxxxxxxxxxxxxx>
 - *Date:* Wed, 19 Apr 2006 21:00:02 -0700
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Hi Anna, see if this is relevant to your situation?

Problems in Windows Explorer or the Windows shell after you install security update MS06-015

<http://support.microsoft.com/default.aspx/kb/918165>

Vulnerability in Windows Explorer Could Allow Remote Code Execution (908531)

<http://www.microsoft.com/technet/security/bulletin/ms06-015.msp>

For those who have Hewlett Packard's Share to Web Software, there are two registry patches to choose from (run either one or the other) not both (NB both patches do the same thing):

Ottmar Freudenberger's is available at:-

http://patch-info.de/WinXP/Downloads/KB908531_Share-To-Web.zip

(Note this is a Zip file and will need to be extracted. It contains a REG file

which needs to be imported into the registry)

and Kelly's patch is available at:

http://www.kellys-korner-xp.com/xp_tweaks.htm

Line #383 - this is a vbs file and instructions on how to use such files are at the top of the page.

If you are not using Share to Web Software then consider the following:

Are you using a Nvidia video card? Check for updated drivers.

<http://www.nvidia.com/content/drivers/drivers.asp>

Do you have Kerio Personal Firewall, if so make sure you read the article carefully: <http://support.microsoft.com/default.aspx/kb/918165>

For additional information regarding this issue, have a look at the posting on Aumha.net by Maurice N, MVP Windows - Shell / User

"Problems in Windows Explorer/ Windows shell due to 908531"

<http://aumha.net/viewtopic.php?t=19125>

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If you uninstall the update make sure you read the section titled "Workaround for Windows shell vulnerability" under Vulnerability Details: <http://www.microsoft.com/technet/security/Bulletin/MS06-015.msp>

Also you'll need to check Automatic Updates and make sure that the update isn't automatically downloaded – Configure Automatic Updating in Windows XP – 306525
<http://support.microsoft.com/kb/306525>

"Anna B." wrote:

IE6 (SP2)

Any other program that uses the IE core, for example, Maxthon browser, Avant Browser, etc., are wanting to save any web page as a .htm file when I type it in the location bar. For example I type www.google.com and I get the dialog box that asks me if I want to Save, Open or Cancel google.htm.

In IE itself, it starts up with a blank page, and if I type in an URL I can see a quick flash on the statusbar saying "going to <ip number>" and then it just stays blank. Clicking on any item from one of the drop-down menu's, like Internet Options, does nothing at all.

I have tried right clicking and installing using the ie.inf method. I have tried doing `sfc /scannow`. I have tried downloading the SP2 installer and seeing if that would fix it, but nothing's different afterwards.

I am completely unable to get to windowsupdate.com to do any updating in hopes of it auto-fixing the problem too.

HELLLLLLLP!!!