

# Re: AHH! Continous reboot loop!

---

*Source:*

[http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help\\_and\\_support/2006-02/msg03918.htm](http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-02/msg03918.htm)

---

- *From:* Ron Martell <[ron.martell@xxxxxxxxxx](mailto:ron.martell@xxxxxxxxxx)>
  - *Date:* Fri, 24 Feb 2006 15:17:29 -0800
- 

loppi <[loppi.23qjy0@xxxxxxxxxxxxxx](mailto:loppi.23qjy0@xxxxxxxxxxxxxx)> wrote:

I'm very concerned about my laptop right now, I desperately need it for studying and it has alot of stuff on it that isn't backed up (I've definately learned my lesson!).

For a while, every know and then it would go blue screen and reboot for no apparent reason. It's so quick that I can't actually make out what it's saying before it reboots. When it reloads it said it had recovered from a serious error. I didn't really think much of it.

The other day I started it up and a message popped up saying something along the lines of an error with MSN Messenger, before I could read it properly the blue screen flashed up and it had rebooted. It then gave me a few choices of how I wanted to start the computer up, I chose normal and as soon as the windows xp loading screen appeared the screen went blue and restarted again! It loaded up the the same screen and I tried to load in safe mode and it did the same thing. I've tried it several times since then but with no luck.

I'm totally lost for answers right now. If I can't actually get on to Windows, how can I actually fix the problem? I'm a student and I rely on my laptop alot, I'd love to be able to restore everything on it but as long as I can fix it i'll be happy.

Does anyone have any explanation or possible a remedy for this problem? I'm reluctant to go through Microsoft because the support pages are written like I'm some kind of expert and they'll squeeze all the money they can out of me if I go for one-to-one support.

Thank!

When you get to the Windows XP Startup Menu (the one with Normal Startup, Safe Mode, and other choices on it) look for a menu item that says "Turn off automatic restart on System Failure" or words to that

Re: AHH! Continous reboot loop!

effect and choose it. You will come back to the menu and this time choose Safe Mode.

Good luck

Ron Martell Duncan B.C. Canada

—

Microsoft MVP (1997 – 2006)

On-Line Help Computer Service

<http://onlinehelp.bc.ca>

"Anyone who thinks that they are too small to make a difference has never been in bed with a mosquito."

.