

Re: Help to fix error message accessing Help Center

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-02/msg01419.htm

- *From:* "Michael Mauzey" <pormike@xxxxxxxxxx>
 - *Date:* Fri, 10 Feb 2006 01:49:03 -0800
-

Hi William,

I tried resetting everything back to "default" and I still get that same error message. I appreciate it, but I almost never go to the Help Center anyway, so it's no big loss ... My CD/RW isn't being recognized anymore and I wanted to go to the Help Center to try to trouble shoot that ... but think I'll just buy an external DVD burner to replace my internal CD/RW non-functional drive. Thanks again !
Michael

"WTC" <bcrawfordjr(remove)@hotmail.com> wrote in message [news:%23X9\\$WUgLGHA.1028@xxxxxxxxxxxxxxxxxxxxxxxxxxxx](news:%23X9$WUgLGHA.1028@xxxxxxxxxxxxxxxxxxxxxxxxxxxx)

Hi Micheal,

What happens if you reset the Internet Options Security settings back to default?

Open the Internet Options in the Control Panel, click on the Security Tab. Select "Internet" then click "Default Level". Select "Local Internet" then click "Default Level". Select "Trusted Sites" then click "Default Level". Select "Restricted Sites" and click "Default Level". Click the Apply button. Now try Help and Support.

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William Crawford
MS-MVP Windows Shell/User

"Michael Mauzey" <pormike@xxxxxxxxxx> wrote in message <news:%231PiazfLGHA.420@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>

Yes, I rebooted my computer and I disabled my anti-virus program; but when i tried to troubleshoot something, it took me to the Help Center and the same exact error message came up. This is very frustrating! But I very much appreciate your efforts. Also, the posts in this newsgroup disappear so quickly ... and my post and your replies are at the top of the list now,

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so

I'm afraid that if i check it again tomorrow, it will be gone. If that happens, I'll repost this whole dialogue again so that it will re-start at the bottom of the page, OK? Thanks for trying to fix it for me ...

Michael

And, yes, the error message was EXACTLY as shown on your web page.