

Re: Problems after uninstalling Norton Antivirus 2004

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-01/msg04986.htm

- *From:* "Kerry Brown" <kerry@xxxxxxxxxxxxxxxxxxxxxxx*a*m>
 - *Date:* Sat, 28 Jan 2006 12:29:12 -0800
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Greg wrote:

> Thanks for the info – This seems to have solved my problem. Norton
> Antivirus is removed and all computer functions seem to work fine,
>

Did you use rnav2003 or symnrt?

Kerry

> "Kerry Brown" <kerry@xxxxxxxxxxxxxxxxxxxxxxx*a*m> wrote in message
> news:OhStACCJGHA.2696@xxxxxxxxxxxxxxxxxxxxxxx

>> Greg wrote:

>>> I uninstalled Norton Antivirus 2004 in preparation for installing
>>> another Antivirus program (which I have not installed yet).
>>> Now I can no longer print from Internet Explorer or Outlook Express,
>>> and some web pages do not load completely. Also, if I click on Page
>>> Setup in Internet Explorer, nothing happens. If I click on Print
>>> Preview in Internet Explorer, a blank page comes up and then I can't
>>> shutdown Internet Explorer without using End Process in Task
>>> Manager. Using Windows XP Media Center Edition 2005.

>>

>> Welcome to the wonderful world of Symantec. Uninstalling Symantec
>> applications is sometimes harder than removing a virus. Go to
>> Symantec's support and search for "uninstall Norton Antivirus 2004"
>> You need a program called rnav2003.exe. You may have to re-install
>> NAV 2004 then follow the directions for uninstalling it. If you have
>> other Symantec programs installed the process is even more
>> complicated. One procedure I have used that works is to uninstall
>> all Symantec and Norton programs listed in Add/Remove Programs. Run
>> rnav2003.exe. Once NAV is uninstalled then you may have to
>> re-install the other Symantec programs that you want to keep. They
>> have a new procedure with a program called SymNRT that I have not
>> tried yet. Try searching their support for it. The links to their
>> site are too long to post and I personally won't click on obscured
>> url's like tinyurl so I can't post the links. Kerry

- *Follow-Ups:*
 - ◆ *Re: Problems after uninstalling Norton Antivirus 2004*
 - ◇ *From: Greg*

- *References:*
 - ◆ *Problems after uninstalling Norton Antivirus 2004*
 - ◇ *From: Greg*
 - ◆ *Re: Problems after uninstalling Norton Antivirus 2004*
 - ◇ *From: Kerry Brown*
 - ◆ *Re: Problems after uninstalling Norton Antivirus 2004*
 - ◇ *From: Greg*

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