

Re: Windows Messaging DLL File Issue

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2006-01/msg00556.htm

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 - *Date:* 3 Jan 2006 19:13:11 -0800
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I'm having the same problem with the missing or damaged DLL message, except that my "default" is Corel Windows 8, which I use, but never for messaging/emailing.

I hope others can help

SnowCrittter wrote:

- > I'm running Office 2003 Professional (fully patched and updated) on Windows
- > XP Professional (also fully patched and updated) and I've run into a snag.
- > The problem manifests itself as follows:
- >
- > 1) Open Word.
- > 2) Select "Tools -> Letters & Mailings -> Envelopes & Labels"
- > 3) Click on the "Insert Address" icon above the Delivery Address text box
- > 4) In the "Choose Profile" dialog, click the "New" button
- > 5) Select "Manually configure information services" and click "Next"
- > 6) In the Windows Messaging System Setup Wizard, select the default profile
- > name ("Windows Messaging Settings") and click "Next"
- >
- > After step 6, I receive the following error message:
- >
- > The following unrecoverable error has occurred:
- > The .DLL file for this service is either damaged or could not be found.
- >
- > I get this message on other computers as well. The common thread being that
- > all are fully updated and patched versions of Windows XP and they have fully
- > updated and patched versions of Office.
- >
- > How can I determine which .DLL file is either damaged or missing?
- >
- > Thanks in advance

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