

RE: Access Denied for Event Viewer or Regedit

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-11/msg02103.htm

- *From:* "Smurfman" <smurfman@xxxxxxxxxxxxxxxx>
 - *Date:* Tue, 22 Nov 2005 07:10:05 -0800
-

ADDITIONAL INFO-

I also found this article 840634 entitled "You receive an "Access denied" or "The network path was not found" error message when you try to remotely manage a computer that is running Windows XP Service Pack 2"

The article describes exactly the behavior that I am getting, I mentioned that I use a GPO to make the setting, but I also tried the command line option 1, and received an OK message that the command had completed.

The event log shows nothing when I attempt to connect to the workstation and get the "access denied"

THanks
J

"Ken Zhao [MSFT]" wrote:

- > Hello,
- >
- > Thank you for using newsgroup!
- >
- > From your post, it seems that you have two issues as below:
- > 1. You are encountering the same symptom which described in KB892192.
- > However, you are not able to find the registry key winreg in
- > HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurePipeServers to
- > set.
- > 2. Remote Desktop works just fine, but Help and Support does not, it just
- > prompts me to log into the workstation after detecting the user, but wants
- > to log off the user if you attempt to log on.
- >
- > You are using two different features in Windows XP. It seems that these two
- > questions are unrelated. Please understand that our newsgroup is an issue
- > based service, meaning we usually respond to one question/issue per post.
- > This will lessen the confusion for both of us, as well as ensure that our
- > results are accurate and not a result of a test for a different question.
- > Therefore, I will work with you on the first question in this post.

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- > Regarding the additional question, please open a new post so that the
- > dedicated MS engineer can help you on it in a more efficient manner.
- >
- > For the first issue, please help me confirm the following information first:
- > 1. Does the issue (lack of registry key) only occur on the machines with
- > OEM Windows XP Pro?
- > 2. Does the issue only occur on the specific registry key? What about other
- > registry keys?
- >
- > If the problem only occurs on the machines with OEM Windows XP Pro, I
- > suspect this issue should be related to OEM. Since original equipment
- > manufacturers (OEM) that preload Microsoft software on the computers and/or
- > peripherals they sell provides all support for those Microsoft products.
- > Since OEM has customized the Microsoft software for your specific computer
- > system and is, therefore, I suggest you first contact the OEM manufacturer
- > to see whether they are able to provide some help on this.
- >
- > At this moment, I also suggest you manually create the following registry
- > keys in the problematic machines to see if it can help:
- >
- > Key Name:
- > HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurePipeServers\winreg
- > Class Name: <NO CLASS>
- > Last Write Time: 2004-12-6 - 16:53
- > Value 0
- > Name: Description
- > Type: REG_SZ
- > Data: Registry Server
- >
- > Key Name:
- > HKEY_LOCAL_MACHINE\SYSTEM\CurrentControlSet\Control\SecurePipeServers\winreg
- > \AllowedPaths
- > Class Name: <NO CLASS>
- > Last Write Time: 2004-12-6 - 16:53
- > Value 0
- > Name: Machine
- > Type: REG_MULTI_SZ
- > Data: System\CurrentControlSet\Control\ProductOptions
- > System\CurrentControlSet\Control\Print\Printers
- > System\CurrentControlSet\Control\Server Applications
- > System\CurrentControlSet\Services\Eventlog
- > Software\Microsoft\OLAP Server
- > Software\Microsoft\Windows NT\CurrentVersion
- > System\CurrentControlSet\Control\ContentIndex
- > System\CurrentControlSet\Control\Terminal Server
- > System\CurrentControlSet\Control\Terminal
- > Server\UserConfig
- > System\CurrentControlSet\Control\Terminal
- > Server\DefaultUserConfiguration
- >
- > Hope the information helps!

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>
> Thanks & Regards,
>
> Ken Zhao
>
> Microsoft Online Partner Support
> Get Secure! – www.microsoft.com/security
>
> =====
> When responding to posts, please "Reply to Group" via your newsreader so
> that others may learn and benefit from your issue.
> =====
> This posting is provided "AS IS" with no warranties, and confers no rights.
>
>
>
> -----
> | Thread-Topic: Access Denied for Event Viewer or Regedit
> | thread-index: AcXu51iP68TKX985Tqi5u6/vswFOpA==
> | X-WBNR-Posting-Host: 209.217.222.70
> | From: "=?Utf-8?B?U211cmZtYW4=?" <smurfman@xxxxxxxxxxxxxxxx>
> | Subject: Access Denied for Event Viewer or Regedit
> | Date: Mon, 21 Nov 2005 14:03:04 -0800
> | Lines: 32
> | Message-ID: <6F225F11-01EE-4584-8F01-D52296F4C0F9@xxxxxxxxxxxxxxxx>
> | MIME-Version: 1.0
> | Content-Type: text/plain;
> | charset="Utf-8"
> | Content-Transfer-Encoding: 7bit
> | X-Newsreader: Microsoft CDO for Windows 2000
> | Content-Class: urn:content-classes:message
> | Importance: normal
> | Priority: normal
> | X-MimeOLE: Produced By Microsoft MimeOLE V6.00.3790.0
> | Newsgroups: microsoft.public.windowsxp.help_and_support
> | NNTP-Posting-Host: TK2MSFTNGXA03.phx.gbl 10.40.2.250
> | Path: TK2MSFTNGXA02.phx.gbl!TK2MSFTNGP08.phx.gbl!TK2MSFTNGXA03.phx.gbl
> | Xref: TK2MSFTNGXA02.phx.gbl
> microsoft.public.windowsxp.help_and_support:600687
> | X-Tomcat-NG: microsoft.public.windowsxp.help_and_support
> |
> | After upgrading several Windows 2000 Pro machines to Windows XP Pro and
> | installing SP2, and all of the updates as of 11/21/2005, I am noticing
> some
> | strange behavior.
> |
> | One is that when I attempt to connect to the Event Viewer or the Registry
> of
> | another machine, I receive and access is denied error message. When I go
> to

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> | the machine and look at the event log, I am not seeing anything in
> | particular
> | that points to such a problem.
> |
> | I looked at KB 892192 which was related to XP pro and W2K3, it fits the
> | error to a "T", but when I traverse to the
> | HKLM\SYSTEM\CurrentControlSet\Control\SecurePipeServers and look for
> | Permissions under the winreg setting, it does not exist...
> |
> | The second part to this is that Remote Desktop works just fine, but Help
> | and
> | Support does not, it just prompts me to log into the workstation after
> | detecting the user, but wants to log off the user if I attempt to log on.
> | I
> | am not sure if this is related or if this is another issue.
> |
> | The machine is part of a domain, and takes a Domain Firewall Policy,
> | machines that are OEM for XP Pro behave just fine, and everything works
> | just
> | fine.
> |
> | I am connecting from an XP Pro SP2 machine to the same, and each machine
> | that has been upgraded, behave the same way.
> |
> | Also, the HLKM... that I talked about above, does not exist on any other
> | XP
> | OEM or otherwise machine. And GPedit reports that the settings are in
> | fact
> | alking place as expected for these machines as well.
> |
> | Thanks
> | J
> |
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>
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• *Follow-Ups:*

- ◆ [RE: Access Denied for Event Viewer or Regedit](#)
◇ From: Ken Zhao [MSFT]

• *References:*

- ◆ [RE: Access Denied for Event Viewer or Regedit](#)
◇ From: Ken Zhao [MSFT]
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- Next by Date: [Re: Convert XP to Server](#)
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