

Re: Lsass.exe – System error

Source:

http://www.tech-archive.net/Archive/WinXP/microsoft.public.windowsxp.help_and_support/2005-11/msg01371.htm

- *From:* "Gerry Cornell" <gcjc@xxxxxxxxxxxxxxxx>
 - *Date:* Sat, 19 Nov 2005 02:07:35 -0000
-

Probably but let's think this one through

Were you also stopped from getting to the command prompt?

When did the problem first start?

What make and model is your computer? What is on your cd/dvd?

If you have to start again with clean installation of Windows XP do you have valued data etc not backed up to CD etc? In other words what do you stand to lose? Do you have a Windows XP SP2 CD? What country do you live in?

How large is your hard disk and how much RAM?

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Hope this helps.

Gerry

~~~~~  
FCA

Re: Lsass.exe – System error

Using invalid email address

Stourport, Worcs, England  
Enquire, plan and execute.

~~~~~  
Please tell the newsgroup how any
suggested solution worked for you.

<http://dts-1.org/goodpost.htm>

~~~~~

"TheRookie" <TheRookie@xxxxxxxxxxxxxxxxxxxxxxxxxxxx> wrote in message  
[news:4E353866-ED55-4521-A40C-1C05BF8D9A7F@xxxxxxxxxxxxxxxxxxxx](mailto:news:4E353866-ED55-4521-A40C-1C05BF8D9A7F@xxxxxxxxxxxxxxxxxxxx)

Unfortunately I can't log in safe mode as just before log in  
screen comes up  
error message pops up and restarts computer. Same also happens  
if I try using  
"Last Known Good Configuration". I've tried all of the options  
listed on F8  
and none of them work (same happens for each). There is just  
no way to log in  
as it restarts just before windows log in screen shows up.

Can I use cd/dvd instead of floppy as on my new computer  
there's no floppy  
drive, is there a way to remove the virus without logging in?

Please help.

Thanks.

"Gerry Cornell" wrote:

## Re: Lsass.exe – System error

You have a virus. Download Stinger to another computer and place it on a floppy and then set the write protect tab. Some viruses disable the anti-virus programme.

Download Stinger from here and run it to make sure that A-V-disabling viruses are not present on your PC  
<http://download.nai.com/products/mcafee-avert/stinger.exe>

Make sure you run the anti-virus scan in safe mode.

Boot into Safe Mode:

A description of the Safe Mode Boot options in Windows XP  
<http://support.microsoft.com/default.aspx?scid=kb;en-us;315222>

Try logging on as Administrator. If a password is requested try hitting ENTER as there is a possibility no password was set or enter the password was set and you know it. Then you can change the Other Users password. Another option to try would be hitting the Esc key.

If no go try booting and selecting the Last Known Good Configuration option.

How to start your computer by using the Last Known Good Configuration feature in Windows XP  
<http://support.microsoft.com/default.aspx?scid=kb;en-us;307852>

Good luck.

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Gerry

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~~~~~

> different password than yours and if you were not
the person to set
> up the PC - there is a high possibility the
password is blank - > that
> just pressing ENTER after entering the username
"administrator" > will
> get you in. Then you can change your other users'
password to
> something you do know

"TheRookie" <TheRookie@xxxxxxxxxxxxxxxxxxxxxxxxxxxx>
wrote in message
news:E65CBA9F-087C-420F-A455-103739DD6D22@xxxxxxxxxxxxxxxxxxxx
> Ok, I managed to read it, what it says is:
>
> "lsass.exe - System error
> When trying to update the password, this return
status indicates > that
> the
> value provided as the current password is not
correct"

Re: Lsass.exe – System error

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>
> And then it restarts again.
>
> Please help.
>
>
> "TheRookie" wrote:
>
>> Also...
>>
>> Just tried to use my xp cd's recovery console
and it asks for
>> administrator
>> password (I should be able to just press ENTER)
but it says "wrong
>> password"??
>>
>> 2 hours ago I used it to repair "ntldr is
missing" and it worked >> fine
>> without password?
>>
>> Somebody please help!
>>
>> I know it's a lot of questions but since I've
repaired "ntldr is
>> missing"
>> everything else has gone wrong!
>>
>> I'll be forever grateful if someone could give
me some pro.
>> assistance!
>>
>> Thanks
>>
>> "TheRookie" wrote:
>>
>>> "Lsass.exe - System error"
>>>
>>> I get this error warning when windows start
and it says >>> something
>>> about
>>> passowrd not being the same (can't really read
it) and it >>> restart
>>> my computer
>>> and then the same happens...
>>>
>>> ?
>>>
>>> Also, is there any way that I can connect 2
computers and move >>> some
>>> important files to another computer?
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Re: Lsass.exe – System error

>> >
>> > Thanks